

Country Information Private Customers

Country	Charge zone	Customs declaration		Delivery time*		Max. weight	Full Track & Trace ¹⁾	Storage period	Attachment of written messages	Limit for Insured items (EUR)	(EUR)	Bulky goods
		Number	Language**	Economy	Premium						Limit for cash on delivery	
Afghanistan	4	2	E	15-19	10-15	20	no	30	yes	-	-	L150/G360
Åland (Finland) Note: -	2	1	E, SWE, NL	7-8	2-3	20	yes	14	yes	4500	-	yes (L150/G300)
Albania Note: -	2	2	E	16	6-8	20	no	30	no	-	-	no
Algeria Note: -	3	3	F,NL	15	6-10	20	no	60	no	-	-	yes (L150/G300)
American Samoa	4	1	E	10-12	6-7	20	yes	60	no	-	-	no
Note: Please type address and use capital letters wherever possible. Special regulations apply to the transport of food and tobacco products. Please consult www.fda.gov or www.cbp.gov for further information. Please go to www.dea.gov for information on substances which cannot be imported into the USA, or which can only be imported with express authorisation.												
American Virgin Islands Note: see United States of America												
Andorra Note: -	2	1	F	3-5	2-4	20	no	30	no	4500	-	yes (L150/G300)
Angola Note: No parcel delivery to following areas: Huembo, Luena, Mbanza-Congo, Menongue, N'dalatando, Quito, Uige.	4	1	E, F, SPA	10-16	6-10	20	no	60	no	4500	-	yes (L150/G300)
Anguilla Note: There is a general postcode, AI-2640 , which must always be included in the recipient's address.	4	1	E	14-19	10-15	10	no	30	no	500	-	no
Antigua and Barbuda Note: -	4	1	E	14-19	10-15	20	no	7	no	-	-	no
Argentina Note: If possible, please specify the district and province on the Parcel and accompanying dispatch form Return after a minimum of 30 days.	4	2	E,F,SPA	10-12	5-7	20	yes	60	no	1500	-	no
Armenia Note: Write address in latin letters; please specify destination as accurately as possible, provide postcode, area or district if possible; Currency and other valuable items (precious stones, gold etc.) are not permitted.	2	2	E,F,RUS	8-12	6-10	20	no	30	no	4500	-	yes (L200/G300)
Aruba Note: -	4	3	E,NL,SPA	10-13	6-9	20	no	21	yes	1000	-	yes (L150/G300)
Ascension Note: see St. Helena	-	-	-	-	-	-	-	-	-	-	-	-
Australia Note: The shipment of precious metal ingots and banknotes is generally forbidden. The shipment of arms, grenades and mines, whether complete or in parts, and replicas of these objects, is also not permitted. The international insured items service to the Norfolk Islands is limited to EUR 3412 / SDR 3034, and to Christmas Island and Coconut island to EUR 1552 EUR / SDR	4	1	E	11	7-9	31,5 ²⁾	yes	60	yes	-	-	no
Austria Note: German domestic postal charges and shipment conditions apply to former customs exemption areas in Austria: 87491 Jungholz, Tirol; 87567 Riezlern, Kleinwalsertal; 87568 Hirschegg, Kleinwalsertal; 87569 Mittelberg, Kleinwalsertal; please provide German postcode. Cash on delivery sums may not be credited to a post office giro account in the destination	1	-	-	2	2	31,5	yes	14	yes	500	3579	yes (L200/G300)

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Azerbaijan Note: Write address in latin letters; please specify destination as accurately as possible, provide postcode area or district if possible; Currency and other valuable items (precious stones, gold etc.) are not permitted.	2	2	E,F,NL,RUS	10	8	20	yes	60	no		-	yes (L200/G360)
Azores (Portugal) Note.: see Portugal	-	-	-	-	-	-	-	-	-	-	-	-
Bahamas Note: -	4	1	E	10-14	6-10	20	no	90	yes	1500	-	no
Bahrain Note: -	3	2	E,LS	8-12	6-8	20	no	90	yes	-	-	yes (L200/G300)
Balearic Islands (Spain) Note.: see Spain	-	-	-	-	-	-	-	-	-	-	-	-
Bangladesh Note: Currency and other valuable items may not be sent in parcels.	4	2	E	15-19	10-15	20	no	7	yes	-	-	yes (L200/G300)
Barbados Note: -	4	1	E	10-14	6-10	20	yes	21	no	-	-	yes (L150/G300)
Belarus Note: (former: White Russia) Write address in latin letters; please specify destination as accurately as possible, provide postcode, area or district if possible. Currency may not be sent in parcels. Animal products such as meat, bowels, and products of the aforementioned, fowl and animal feed may not be sent in parcels to Belarus.	2	2	E,F,NL,RUS	9	4-7	20	yes	60	no	1000	-	yes (nP;L150/G300)
Belgium Note: Parcels marked " general delivery/poste restante" are not permitted. in case of crediting a post office giro account in Belgium with cash on deliver sums, the maximum permissible	1	-	-	2	2	31,5 ²⁾	yes	60	no	500	3067	yes (L150/G300)
Belize Note: -	4	1	E,SPA	13-19	8-13	20	no	90	yes	-	-	yes (L150/G300)
Benin Note: Parcel service only provided through following post offices: Abomey, Abomey-Calavi, Adjohon, Allada, Aplahoué, Athiéomé, Attogon, Banikoara, Bimbéréké, Bohicon, Cotonou, Cové, Dassa-Zoumé, Djougou, Grand-Popo, Kandi, Malanville, Natitingou, Nikki, Ouidah, Parakou, Pobé, Porto-Novo-R.P., Sakété, Savalou, Savé (for parcels to other destinations please indicate which of these locations is nearest to the destination).	4	4	F	15-19	10-15	20	no	30	no	-	-	yes (L200/G300)
Berg Athos (Greece) Note: -	2	1	E,F,NL	7-14	5-7	20	yes	60	no	4500	-	no
Bermuda Note: -	4	1	E	10-16	6-12	20	no	60	no	-	-	no
Bhutan Note: -	4	1	E	10-14	8-10	20	no	30	no	1500	-	yes (L200/G300)

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Bolivia Note: Parcel service only provided through following post offices: Cobija, Cochabamba, Guaqui, La Paz, Oruro, Potosi, Puerto Suarez, Riberalta, Sucre, Santa Cruz, Tarija, Trinidad, Tupiza, Uyuni, Villazon, Yacuiba (for Parcels to other destinations, please indicate which of these locations is nearest to the destination). Parcels with liquid, fusible, perishable or fragile content are	4	2	E,F,SPA	10-14	6-10	20	no	60	no	-	-	yes (P:L150/G300)
Bosnia and Herzegovina Note: -	2	2	E	12	5-7	15	yes	30	yes	4500	-	yes (L150/G300)
Botswana Note: -	4	1	E	10-14	8-10	20	no	30	no	500	-	yes (L200/G300)
Bouvetisland Note: See Norway												
Brazil Note: Specifying the state (e.g: Campinas Est. Sao Paulo) in addition to the town or city is advisable. Coins, banknotes, foreign currency and bearer instruments in parcels are not permitted. Parcels containing electronic smoking devices, such as e-cigars, e-cigarettes etc., as well as component, replacement or replenishment parts are generally forbidden.	4	1	E,LS,SPA	8-12	6-8	31,5 ²⁾	yes	20	no	5000	-	no
British Virgin Islands Note: -	4	1	E	14-19	10-15	20	no	75	no	-	-	no
Brunei Darussalam Note: -	4	1	E,NL	8-12	6-8	20	no	30	yes	-	-	no
Bulgaria Note: Currency and other valuable items may not be sent in parcels. The shipment of narcotics, psychoactive drugs, toxic substances, arms, grenades, mines, items that are easily flammable, immoral or dangerous to persons or health, and protected works of art are not permitted.	1	-	-	7-15	5-7	31,5	no	60	no	1000	-	yes(L150/G300)
Burkina Faso Note: Parcel service only provided through following post offices: Banfora, Batié, Bobo-Dioulasso, Boromo, Bobo-Hamdalaye, Dédougou, Diébougou, Djibo, Dori, Fada N'Gourma, Gaoua, Garango, Houndé, Kaya, Koudougou, Koupéla, Léo, Manga, Nouna, Ougadougou-RP, Ougadougou-Memnin, Ouahigouya, Po, Tenkodogo, Tougan, Yako, Zorgho (for parcels with other destinations, please indicate which of these locations is nearest to the destination).	4	2	F	12-16	10-12	20	no	30	no	1000	-	yes (L200/G300)
Burundi Note: Parcel service only provided through following post offices: Buzanza, Bujumbura 1, Bururi, Gitega, Karuzi, Kayanza, Kirundo, Muramvya, Muyinga, Mwaro, Ngagara, Ngozi, Rutana, Ruyigi (for parcels with other destinations, please indicate which of these locations is nearest to the destination).	4	2	F	12-16	8-12	20	no	30	yes	-	-	yes (L150/G300)
Cambodia Note: -	4	3	E,F	13	8-10	20	no	60	yes	-	-	yes(L200/G300)
Cameroon Note: -	4	2	E,F	12-16	10-12	20	no	60	no	4000	-	yes (L150/G300)
Campione d'Italia (Italy) Note: Cash may not be sent. In case of crediting a post office giro account in the destination country with cash on delivery sums, the maximum permissible amount is EUR 1000. The shipment of tobacco and tobacco products to the country of destination is not permitted.	2	1	E,F,NL	3	3	20	yes	30	yes	2000	1500	yes(L150/G300)
Canada Note: Detailed customs declaration stating an exact indication of value is required . The shipment of arms, grenades and mines, whether complete or in parts, and replicas of these objects,	3	1	E,F	10	5-7	31,5 ²⁾	yes	15	no	-	-	yes (L200/G300)

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Canary Islands (Spain) Note: (El Hierro, Fuerteventura, Gran Canaria, La Gomera, La Palma, Lanzarote and Tenerife) In case of crediting a post office giro account in the destination country with cash on delivery sums, is the maximum permissible amount EUR 540.	2	2	E,F,SPA	7-10	4-7	20	no	60	no		1124	no
Cape Verde Note: Parcel service only provided through following post offices: Boa Vista, Brava, Cova Figueira, Fogo, Furna, Mosteiros, Nossa Senhora do Monte, Orgaos, Paul, Petra Badejo, Picos, Ponta do Sol, Porto Inglês, Porto Novo, Praguica, Praia, Ribeira da Barca, Ribeira Grande, Sal, Sao Tiago, Santo Antao, Maio, Sao Nicolau, Sal-Rei, Santa Catarina, Santa Maria, Sao Domingos, Sao Filipe, Sao Jorge, Sao Miquel, Sao Vicente, Tarrafal, Vila Nova de Sintra, Vila de Ribeira Brava.	4	2	E,F,NL	15-19	10-15	20	no	60	no	500	-	no
Cayman Islands Note: The address of the recipient in the Cayman Islands MUST include a post box number with a letter suffix, as shipments cannot be delivered if only the street and town are given. Shipments without this information will be considered 'undeliverable'.	4	1	E	14-19	10-15	20	no	30	no	-	-	yes (L200/G300)
Central African Republic Note: Parcel service only provided through following post offices: Alindao, Baboua, Bakala, Bakouma, Bambari, Bangassou, Bangui, Batangafo, Berberati, Birao, Bouca, Bocaranga, Boda, Bossangoa, Bossembélé, Bouar, Bozoum, Bria, Carnot, Damara, Dekoa, Fort-Crampel, Fort-Sibut, Gamboula, Grimari, Ippy, Kembé, Kounago, M'Baiki, Mbata, Mobaya, Mongoumba, N'Délé, Nola, Obo, Oudda, Ouango, Paoua, Rafai, Yalinga, Zémio (for parcels with other destinations, please indicate which of these locations is nearest to the destination).	4	1	E,F	10-14	8-10	20	no	60	no	-	-	no
Ceuta (Spain) Note: In case of crediting a post office giro account in the destination country with cash on delivery sums, the maximum permissible amount is EUR 540.	2	2	E,F,SPA	7-8	3-4	20	yes	60	no	1000	1124	no
Chad Note: Parcel service only provided through following post offices: Abeché, Ati, Am-Timan, Baibokoum, Benoye, Bongor, Bousso, Doba, Faya-Largeau, Fianga, Gore, Kelo, Koumra, Kyabé, Lai, Léré, Mao, Moissala, Mongo, Moundo, N'Djamena/RP, N'Djamena/Mosquée, Pala, Sarh (for parcels with other destinations, please indicate which of these locations is nearest to the destination).	4	3	E,F,NL	10-14	8-10	20	no	60	no	500	-	no
Channel Islands (United Kingdom) Note: (Alderney, Guernsey, Herm, Jersey, Jethou and Sark) Special regulations apply to the postage of tobacco products. The shipment of arms and pieces of arms is not permitted. For more information, please refer to www.hmrc.gov.uk . It is mandatory to indicate the telephone number in the receiving address.	2	1	E, F	6-8	3-5	20	no	30	yes	-	-	yes (L150/G300)
Chile Note: -	4	1	E,F,SPA	10-12	6-8	20	no	60	no	-	-	yes (L200/G300)
China, People's Republic of Note: Address must be in Latin letters. Correct country name: "Volksrepublik China", "République populaire de Chine", "People's Republic of China". Coins, banknotes, foreign currency and bearer instruments are even not permitted with the international insured items service.	4	2	E,NL	11	6	31,5 ²⁾	yes	60	no	-	-	yes (L150/G300)
Christmas Island Note: see Australia												
Colombia Note: Double addresses directed to San Andrés (Islas) only permitted if the bank or company given as the first address is also located in the archipelago.	4	1	E,F,SPA	10-14	8-10	20	no	60	no	-	-	yes (L150/G300)
Comores Note: International insured items service only available for Dzaoudzi, Fomboni, Moroni and Mutsamudu.	4	1	F	12-16	8-12	20	no	30	no	500	-	yes (L150/G300)

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Congo, Democratic Republic of Note: Indicating the district in the address is recommendable. Parcels with liquid, fusible, perishable or fragile content are not permitted.	4	4	F	10-14	8-10	20	no	35	no	-	-	yes (L150/G300)
Congo, Republic of Note: Parcel service only provided through following post offices: Abala, Bambana, Baratier, Boko, Boko-Songho, Boundji, Brazzaville, Brazzaville-Queuze, Brazzaville-Poto-Poto, Divénié, Djambala, Dolisie, Dongou, Epéna, Etoumbi, Ewo, Fort-Roussel, Gamboma, Impfondo, Jacob, Kellé, Kibangou, Kibouende, Kimongo, Kindamba, Kinkala, Komono, Kouilou (Bas), Lékana, Loubomo, Loudima, Loukokéla, Loutété, Madingou*, Madingou-Kayes, Madzia, Makabana, Makoua, Mayama, Mayoko, Mindouli, Mossaka, Mossendjo, Mouyoundzi, Mpouya, Mvouti, M'Binda, M'Bomo, M'Fouati, Nkayi, Okoyo, Ouessou*, Owando*, Pointe-Noire*, Point-Noire-Cité, Sembé, Sibiti, Souanké, Zanaga (for parcels with other destinations, please indicate which of these locations is nearest to the destination).	4	1	F	10-14	8-10	20	no	30	no	1500	-	yes (L150/G300)
Cook Islands Note: Currency may not be sent even in parcels with the international insured items service	4	1	E	10-12	6-8	20	yes	12-15	yes	-	-	no
Corsica (France) see France	-	-	-	-	-	-	-	-	-	-	-	-
Costa Rica Note: -	4	3	E,SPA	8-12	6-8	20	yes	30	no	-	-	yes(L200/G350)
Côte d'Ivoire Note: Package service only provided through following post offices: Abengourou, Abidjan, Aboisso, Adiaké, Adjamé, Adzopé, Agboville, Agnibilékrou, Akoupé, Alépé, Anyama, Arrah, Ayamé, Azaguie, Bangolo, Béoumi, Biankouma, Bingerville, Bocanda, Bodoukou, Bodoukou-PAR, Bongouanou, Bonoua, Botro, Bouflé, Bouaké, Bouaké-PAR, Boudepe, Bouna, Boundiali, Dabakala, Dabou, Daloa, Daloa-PAR, Danané, Daoukro, Didievi, Diégonefla, Dimbokro, Dimbokro-PAR, Divo, Duékou, Ferkéssédoukou, Gagnoa, Gbon, Grand-Bassam, Grand-Lahou, Guéyo, Guibéroua, Guiglo, Guitry, Issia, Katiola, Korhogo, Korhogo-PAR, Kotobi, Lakota, Madinani, Man, Man-PAR, Mankono, M'Bahiakro, M'Batto, N'Douci, Niakara, Odienné, Odienné-PAR, Ono, Ouangolodougou, Oumé, Port-Bouet, Toubou, Touplépleu, Toumodi, Vavoua, Yaksasse, Yamoussokro, Zuénoula (for parcels with other destinations, please indicate which of these locations is nearest to the destination). Correct country name: "Côte d'Ivoire" (not: Ivory Coast/Elfenbeinküste).	4	2	E,F	8-12	6-8	20	no	60	no	-	-	yes (L200/G300)
Croatia Note: -	2	1	D,E,F,NL	7-8	5-7	20	yes	30	yes	-	-	yes(L200/G300)
Cuba Note: For shipment of non-commercial articles in the mail following has to be noticed: parcels with a total value of more than EUR 100 must include a consular invoice. For the copy of the consular invoice, the personal appearance in the consular department of the Cuban embassy is required. Thereby the articles with particular declaration of value have to be listed. The fee for the consular invoice amounts to EUR 125 per shipment. Please note that the issue of the consular invoice does not release the receiver from the possible payment of essential customs	4	2	F,SPA	10-14	6-10	20	no	60	no	-	-	yes (L150/G300)
Cyprus, Republic of Note: Special shipment conditions apply to northern Cyprus → see "Cyprus, Republic of (northern)".	1	-	-	8	3-5	31,5	yes	60	no	4000	-	yes (L150/G300)
Cyprus, Republic of (northern) Note: 'Northern' refers to the area of the Republic of Cyprus where the government of the Republic of Cyprus has no effective control. After the Republic of Cyprus joined the EU, all EU formalities were suspended by the Council of the European Union for northern Cyprus until a solution to the conflict is found. It is therefore still necessary to complete a customs	2	1	E,GR	8	3-5	20	no	60	no	4000	-	yes (L150/G300)
Czech Republic Note: -	1	-	-	3	3	31,5	yes	60	no	5000	-	yes(L200/G300)
Denmark Note: The shipment of arms (firearms, gun barrels and breeches, knives with blades over 12cm in length, clasp knives, stabbing weapons, knuckledusters, clubs etc.) is not permitted.	1	-	-	2	2	31,5	yes	14	yes	4000	-	yes (L150/G300)

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Djibouti Note: Package service only provided through following post offices: Ali-Sabiet, Dikhib, Djibouti, Obock, Tadjourah (for parcels with other destinations, please indicate which of these locations is nearest to the destination).	4	1	E,F	10-16	8-10	20	no	60	no	1000	-	yes (L150/G300)
Dominica Note: -	4	1	E,F	14-16	10-12	20	no	30	no	-	-	yes (L200/G300)
Dominican Republic Note: -	4	3	SPA	12-14	8-10	20	no	70	no	-	-	no
Dutch Antilles Note: -	4	3	E,NL,SPA	10-13	6-9	20	no	21	yes	1000	-	yes (L150/G300)
Ecuador Note: Indicating the province in the address is recommendable.; packages to the Galapagos Islands should be labelled "via Guayaquil". The recipient of a shipment should be informed that customs charges may be levied by the Ecuadorian customs authorities, which the recipient is obliged to pay.	4	1	E,F,SPA	12	8-10	20	yes	60	no	-	-	yes (L150/G300)
Egypt Note: For parcels to Gaza and Khan Yunis see requirements for Israel. Parcels with liquid, fusible, perishable or fragile content are not permitted.	3	2	E,F,NL	8-12	4	20	no	30	no	1500	-	yes(L150/G300)
El Salvador Note: -	4	2	E,F,SPA	10-14	8-10	20	yes	60	no	-	-	yes (L150/G300)
Equatorial Guinea Note: Parcel service only provided through following post offices: Acurenam, Annabon (Pagalu), Bata, Ebebiyin, Evinayong, Luba (formerly San Carlos), Malabo (formerly Santa Isabel), Micomeseng, Mongomo, N'Sork, Pagalu, Puerto Iradier, Rio Benito, Sevilla de Nieffang, Valladolid de los Bimbiles (for packages to other places, please indicate which of these locations is	4	1	F,SPA	15-19	10-15	10	no	60	no	-	-	yes (L150/G300)
Eritrea Note: -	4	3	E	8-12	6-8	20	no	60	no	-	-	no
Estonia Note: Currency in parcels are not permitted.	1	-	-	9	4-6	31,5	yes	60	no	2000	-	yes(L200/G300)
Ethiopia Note: Parcels to the State Bank of Ethiopia must indicate the actual recipient's exact name in the address.	4	2	E	8-12	6-8	20	no	60	no	-	-	yes (L200/G300)
Falkland Islands Note: -	4	1	E	10-15	8-12	20	no	30	yes	500	-	yes (L150/G300)
Faroe Islands (Denmark) Note: -	2	1	E,F,NL	10-15	5-7	20	yes	60	yes	4000	-	yes (L150/G300)
Fiji Note: -	4	1	E	>30	10-12	20	no	56	yes	-	-	yes (L200/G300)
Finland Note: Approximate delivery time for parcels with Premium service to FI 91-99 (northern Finland): + 3-4 days. Special shipment conditions apply to Finland's non-EU territories (see Åland).	1	-	-	6	4	31,5	yes	14	yes	-	-	no

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France Note: (incl. Corsica) Special shipment conditions apply to shipments to France's non-EU territories (see French Guyana, French Polynesia, Guadeloupe, Martinique, Mayotte, New Caledonia, Réunion and St. Pierre and Miquelon). Cash-on-delivery packages may not be sent to recipients with a French military mail number (SP + 5-digit number). Cash on delivery sums may not be credited to a post office giro account in the destination country. cash on delivery shipments can only be picked up in post offices. The amount to be collected can be paid cash or with cash	1	-	-	3	3	31,5	yes	30	no	4000	3353	yes (L150/G300)
French Guyana Note: Package service only provided through following post offices: Cayenne, Iracoubo, Kourou, Mana, Régina, St. Georges, St.-Laurant-du-Maroni, Sinnamary (for packages to other places, please indicate which of these locations is nearest to the destination). Cash on delivery sums may not be credited to a post office giro account in the destination country. Cash on delivery shipments can only be picked up in post offices. The amount to be collected can be paid cash or with cash card by the recipient. A payment by cheque is no longer permitted.	4	1	E,F	>30	10-15	20	no	30	no	4000	3353	yes (L150/G300)
French Polynesia Note: -	4	2	F	>30	10-15	20	no	60	no	1000	-	yes (L150/G300)
Gabon Note: Parcel service only provided through following post offices: Akiéni, Bakoumba, Bitam, Bououé, Cocobeach, Fougamou, Franceville, Gamba, Kango, Koula-Moutou, Lambaréné, Lastourville, Lebamba, Leconi, Libreville, Makokou, Mandji, Mayumba, Mbigou, Médouneu, Mékambo, Mimongo, Minvoul, Mitzic, Moabi, Moanda, Mouila, Ndendé, N'Djolé, N'Toum, Okondja, Omboué, Oyem, Pana, Port-Gentil, Tchibanga (for parcels with other destinations, please indicate which of these locations is nearest to the destination).	4	1	E,F	10-14	8-10	20	no	45	yes	-	-	yes (L200/G300)
Gambia Note: -	4	1	F	10-14	8-10	10	no	60	yes	-	-	yes (L150/G300)
Georgia Note: Write address in latin letters; please specify destination as accurately as possible, providing postcode if possible; area or district recommended. Currency and other valuable items may not be sent in packages	2	3	E,F,NL,RUS	10-12	7-10	20	no	60	no	1500	-	yes (L200/G300)
Ghana Note: Currency and other valuable items may not be sent.	4	1	E	10-14	8-10	20	no	56	yes	-	-	yes(L200/G300)
Gibraltar Note: -	2	1	E	7-13	5-7	20	no	60	yes	-	-	yes (L150/G300)
Greece Note: Special shipment conditions apply to Greece's non-EU territories (see Berg Athos)	1	-	-	10	4	31,5	yes	60	no	4500	-	no
Greenland (Denmark) Note: The parcel service to Greenland is disrupted for a long period during the year owing to severe weather conditions. In such cases a delivery time of over 30 days must be allowed for.	2	1	F,NL	10-15	5-7	20	yes	30	yes	3000	-	yes (L150/G300)
Grenada Note: -	4	1	E	15-19	11-15	20	no	90	no	-	-	no
Guadeloupe Note: Cash-on-delivery parcels may not be sent to recipients with a French military mail number (SP + 5-digit number). Cash on delivery sums may not be credited to a post office giro	4	1	F	>30	10-15	20	no	30	no	4000	3353	yes (L150/G300)

Country Information Private Customers

Country	Charge zone	Customs declaration		Delivery time*		Max. weight	Full Track & Trace ¹⁾	Storage period	Attachment of written messages	Limit for Insured items (EUR)	(EUR)	Bulky goods
		Number	Language**	Economy	Premium						Limit for cash on delivery	
Guam Note: Please type address and use capital letters wherever possible. Special regulations apply to the postage of food and tobacco products. Please consult www.fda.gov or www.cbp.gov . Please go to www.dea.gov for information on substances which cannot be imported into the USA, or which can only be imported with express authorisation.	4	1	E	10-12	6-7	20	no	60	no	-	-	yes (L150/G300)
Guatemala Note: -	4	1	SPA	10-14	8-10	20	no	90	no	-	-	no
Guinea Note: -	4	3	F	11-15	9-11	20	no	45	yes	1000	-	yes (L150/G300)
Guinea-Bissau Note: Parcel service only provided through following post offices: Bafaté, Bissau, Bolama, Cacheu, Canchungo, Farim. (for parcels with other destinations, please indicate which of these locations is nearest to the destination).	4	1	F,NL	12-16	10-12	20	no	30	no	-	-	yes (L150/G300)
Guyana Note: -	4	1	E	15-19	8-15	20	no	90	yes	-	-	no
Haiti Note: -	4	2	F	12-14	8-10	20	no	60	yes	-	-	yes (L150/G300)
Heard- and McDonaldislands Note: see Australia												
Honduras Note: -	4	2	SPA	10-14	8-10	20	no	60	no	-	-	yes (L150/G300)
Hong Kong Note: Write address in Latin letters. Coins, banknotes, foreign currency and bearer instruments in parcels are not permitted.	4	1	E,NL	10	6	31,5 ²⁾	yes	60	no	4000	-	yes (L150/G300)
Hungary Note: cash on delivery sums cannot be credited to a post office giro account in the destination country.	1	-	-	5	4	31,5	yes	60	yes	4500	1533	yes(L200/G350)
Iceland Note: -	2	1	D,E,F,NL	5-10	4	20	yes	60	yes	4500	-	yes (nP; L150/G300)
India Note: Correct name for Bombay: "MUMBAI" (packages addressed to "Bombay" may be returned). PO box addresses only permitted in addition to full address details. Packages to Anini (Head Office Tinsdukia), Tuting (Head Office Dibrugark), Vijayana (Head Office Dibrugark) up to 2 kg only, and to Dodamarg (Ratnagiri) up to 5 kg only. Severe weather conditions can temporarily affect transport to Dras, Kargil, Leh, Dankhar, Lota, Keylang.	4	3	E	10-14	8-10	20	yes	30	no	2000	-	no

Country Information Private Customers

Country	Charge zone	Customs declaration		Delivery time*		Max. weight	Full Track & Trace ¹⁾	Storage period	Attachment of written messages	Limit for Insured items (EUR)	(EUR)	Bulky goods
		Number	Language**	Economy	Premium						Limit for cash on delivery	
Indonesia Note: -	4	2	E	10-12	6-8	20	no	12	no	4000	-	yes (L150/G300)
Iran Note: Currency and other valuable items may only be sent in packages with the international insured items service. In addition: The shipment of following articles is not permitted: used clothes; radio equipment and radio technology; radio receiver in the frequency range 76 to 87 MHz; all animalistic products, which are considered as dirty due to the islamic religion; alcoholic drinks as well as equipment and machines for the production of wine or alcoholic drinks; articles of tanned wool or yarn; textile waste of all types; textile fibres as well as products of textile fibres; arms and munition without official, governmental permission; print products with pornographic or anti-islamic contents. It is mandatory to indicate the telephone number in	3	2	E,F	10-14	8-10	20	no	120	no	500	-	no
Iraq Note: Parcels containing currency, other valuable items or a content that with liquid, fusible, perishable or fragile are not permitted. The telephone number always MUST be stated in the	3	2	E,F,NL	15-19	11-15	20	no	60	no	-	-	yes (L200/G360)
Ireland Note: Indicating the county in the address is recommendable (counties of Ireland: Carlow, Cavan, Clare, Cork, Donegal, Dublin, Galway, Kerry, Kildare, Kilkenny, Laois, Leitrim, Limerick, Longford, Louth, Mayo, Meath, Monaghan, Offaly, Roscommon, Sligo, Tipperary, Tironaill, Waterford, Westmeath, Wexford, Wicklow).	1	-	-	8	3	31,5	yes	15	yes	1500	-	yes (L150/G300)
Isle of Man (GB) Note: see United Kingdom												
Israel Note: -	3	1	E,F,NL	8-12	6-10	20	yes	60	no	-	-	yes (L150/G300)
Italy Note: Cash may not be sent. If crediting a post office giro account in the destination country with cash on delivery sums, the maximum permissible amount is EUR 1000. The shipment of tobacco and tobacco products to the destination land is not permitted. Special shipment conditions apply to Italy's non-EU territories (see Campione d'Italia or Livigno).	1	-	-	3	3	31,5	yes	30	yes	2000	1500	yes (L150/G300)
Jamaica Note: -	4	1	E	12-14	8-10	15	no	30	no	-	-	no
Japan Note: Write address in latin letters. The shipment of arms, grenades and mines, whether complete or in parts, replicas of these objects, and narcotics is not permitted without official authorisation from the relevant authorities.	4	1	E,F,NL	10	6	31,5 ²⁾	yes	30	no	5000	-	yes (L150/G300)
Jordan Note: Currency may not be sent in packages.	3	2	E,F,SPA,NL	8-12	10	20	no	30	no	-	-	yes (L150/G300)
Kazakhstan Note: Write address in latin letters; please specify destination as accurately as possible, provide postcode, area or district if possible. Currency and other valuable items may not be sent in	2	2	E,F,SPA	8-15	8-10	20	no	60	no	-	-	yes (L150/G200)
Kenya Note: -	4	2	E,F	10-14	8-10	20	no	21	no	-	-	yes (L200/G300)

Country Information Private Customers

Country	Charge zone	Customs declaration		Delivery time*		Max. weight	Full Track & Trace ¹⁾	Storage period	Attachment of written messages	Limit for Insured items (EUR)	(EUR)	Bulky goods
		Number	Language**	Economy	Premium						Limit for cash on delivery	
Kiribati Note: Parcel delivery only available to the following areas: Abaiang, Abaokoro, Abemama, Aranuka, Arorae, Bairiki, Beru, Betio (Tarawa), Bikenibeu, Butaritari, Christmas Island (Pacific), Fanning Island, Kuria, Maiana, Makin, Marakei, Nikunau, Nonouti, Ocean Island, Onotoa, Tabiteuea North and South, Tamana (for parcels to other destinations, please indicate which of	4	1	E	>30	10-15	20	no	30	no	-	-	yes (L200/G300)
Korea, North Note: Correct country name: "Demokratische Volksrepublik Korea", "République démocratique de Corée", "Democratic People's Republic of Korea".	4	3	F,NL	15-19	10-15	20	no	60	no	-	-	no
Korea, South Note: Correct country name: "Republik Korea", "République de Corée", "Republic of Korea".	4	2	E	10	6	20	yes	60	no	-	-	no
Kosovo (Republic of Serbia) Note: An international civilian administration (UNMIK) is in place in the Serbian province of Kosovo which assists the postal service. Packages to Kosovo must include KOSOVO UNMIK in the last line of the address in addition to the region/locality.	2	2	E, NL	8-10	6-8	20	no	n/a	no	-	-	no
Kuwait Note: All shipments must be labelled with the recipient's full address - including region, street name/-number, building number, block number, and the recipient's landline or mobile phone number. The shipment of cheque and credit cards in packages is not permitted.	3	1	E,NL	8-12	6-8	20	no	30	yes	1500	-	yes (L200/G300)
Kyrgyzstan Note: Write address in latin letters; please specify destination as accurately as possible, provide postcode, area or district if possible. Currency may not be sent in parcels. If a shipment is closed with an adhesive tape, it is mandatory to mark it (e.g. by a company logo, stamp mark etc.) so that the opening to a later time is well identifiable.	4	3	E,F,SPA	15-19	10-15	20	no	60	no	1500	-	yes (L200/G300)
Laos Note: Parcel service only provided through following post offices: Champassack, Houeisai, Khammouane, Khong, Khongsedone, Luangprabang, Paksé, Savannakhet, Sayaboury, Vientiane (for parcels to other destinations, please indicate which of these locations is nearest to the destination).	4	1	E,F	15-19	10-15	20	no	90	no	-	-	yes (L150/G300)
Latvia Note: Cash on delivery sums may not be credited to a post office giro account in the destination country. Coins, banknotes, foreign currency and bearer instruments in parcels are not permitted.	1	-	-	6-12	3-5	31,5	yes	60	no	1500	1533	no
Lebanon Note: Parcel service only provided through following post offices: Beyrouth CP, Saida, Tripoli-Marine, Zahle (for parcels to other destinations, please indicate which of these locations is nearest to the destination).	3	2	E,F,NL	8-12	6-8	10	no	60	no	-	-	no
Lesotho Note: Currency and other valuable items in parcels are not allowed.	4	1	E	10-14	8-10	20	no	42	yes	-	-	yes (L150/G300)
Liberia Note: -	4	1	E,F	12-16	10-12	20	no	90	yes	500	-	no
Libya Note: -	3	2	E,F,NL	12-16	10-12	20	no	84	no	-	-	no
Liechtenstein Note: Shipments containing precious metals, precious stones, jewellery or watches require two customs declarations. The swiss parcel service provider advises not to include any cash in consignments of valuables. If crediting a post office giro account in the destination country with cash on delivery sums, the maximum permissible amount is CHF 7000. Premium service packages may not be sent in conjunction with other services (international insured items, cash on delivery, advice of delivery, bulky goods). The shipment of bicycles is only possible with the bulky goods service. Bicycles may only be shipped as bulky goods in rigid outer packaging (cardboard box). The pedals and handlebars should be removed or folded	2	1	D,E,F	4-5	2-3	20	no	30	yes	1000	5112	yes (L150/G300)

Country Information Private Customers

Country	Charge zone	Customs declaration		Delivery time*		Max. weight	Full Track & Trace ¹⁾	Storage period	Attachment of written messages	Limit for Insured items (EUR)	(EUR)	Bulky goods
		Number	Language**	Economy	Premium						Limit for cash on delivery	
Lithuania Note: Currency even in parcels with the international insured items service may not be sent.	1	-	-	6-11	4-6	31,5	no	60	no	1000	-	no
Livigno (Italy) Note: Cash in parcels may not be sent. If crediting a post office giro account in the destination country with cash on delivery sums, the maximum permissible amount is EUR 1000. The shipment of tobacco and tobacco products to the destination land is not permitted.	2	1	E,F,NL	3	3	20	yes	30	yes	2000	1500	yes (L150/G300)
Lord-Howe-Islands Note: see Australia												
Luxembourg Note: If crediting a post office giro account in the destination country with cash on delivery sums, the maximum permissible amount is EUR 2478.	1	-	-	2-3	2-3	31,5	yes	15	yes	-	2500	yes (L150/G300)
Macao Note: Write address in latin letters. Coins, banknotes, foreign currency and bearer instruments even in parcels with the international insured items service are not permitted.	4	1	E,NL	11	6	20	yes	60	no	3000	-	yes (L150/G300)
Macedonia Note: The official name of the state is "Die ehemalige jugoslawische Republik Mazedonien", "The Former Yugoslav Republic of Macedonia", "L'ex-République yougoslave de Macédoine".	2	2	E,F	7-15	5-7	20	no	30	yes	2000	-	yes (L150/G300)
Madagascar Note: Maximum weight 5 kg for: Antsakabary, Befotaka, Benenitra, Fenorivo-Centre, Iakora, Kandrehy, Sitampiky, Tsivory. The shipment of mobile phones to the destination country is not permitted.	4	2	F	12-16	10-12	20	no	30	no	4000	-	no
Madeira see Portugal	-	-	-	-	-	-	-	-	-	-	-	-
Malawi Note: Currency and other valuable items may not be sent in packages. Do not seal shipments to the destination country with adhesive tape or metal fastenings.	4	1	E	12-16	10-12	20	no	60	no	-	-	yes (L150/G300)
Malaysia Note: Packages to refugees living in camps are not permitted.	4	1	E	8-12	6-8	20	yes	21	yes	1500	-	yes (L200/G300)
Maldives Note: -	4	1	E	12-16	8-10	20	no	90	no	-	-	yes (L150/G300)
Mali Note: Parcel service only provided through following post offices parcels: Ansongo, Bafoulabé, Baguinéda, Bamako R.P., Banamba, Bandiagara, Barouéli, Bougouni, Bourem, Dioila, Diré, Djenné, Douentza, Fana, Gao, Goundam, Gouma-Rharous, Kangaba, Kati, Kayes, Kéniéba, Kidal, Kita, Kolokani, Koulikoro, Koulouba, Koutiala, Mahina, Macina, Markala, Menaka, Mopti, Nara, Niafunké, Niono, Niore, San, Ségou, Sikasso, Sofara, Tobouctou, Toucoto, Yanfolila*, Yelimané (for parcels to other destinations, please indicate which of these locations is nearest to the destination).	4	2	E,F,NL	10-14	8-10	20	no	60	no	1000	-	yes (L200/G300)
Malta Note: -	1	-	-	5-9	4-6	31,5	no	60	yes	-	-	yes (L200/G300)

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Country	Charge zone	Customs declaration		Delivery time*		Max. weight	Full Track & Trace ¹⁾	Storage period	Attachment of written messages	Limit for Insured items (EUR)	(EUR)	Bulky goods
		Number	Language**	Economy	Premium						Limit for cash on delivery	
Marshall Islands	4	1	E	>30	10-15	20	no	60	no	-	-	yes (L150/G300)
Note: Shipments to the Marshall Islands are first transported to the United States of America and then forwarded to the Marshall Islands. It is therefore recommended to specify UNITED												
Martinique	4	1	F	>30	10-15	20	no	30	no	4000	3353	yes (L150/G300)
Note: Cash on delivery sums may not be credited to a post office giro account in the destination country. Cash on delivery shipments can only be picked up in post offices. The amount to be collected can be paid cash or with cash card by the recipient. A payment by cheque is no longer permitted.												
Mauritania	4	1	F	10-14	8-10	20	no	60	no	500	-	yes (L150/G300)
Note: Parcel service only provided through following post offices: Aion-el-Atrouss, Aleg, Amourj, Atar, Bababe, Bassikounou, Bir-Moghrein, Boghé, Boutilimit, Chinguetti, Dakhla, F'Derick, Fort-Gouraud, Guérou, Kaédi, Kankossa, Kiffa, Lagouera, Maghama, Makta-Lahjar, M'Bagne, M'Bout, Méderda, Monguel, Moudjeria, Néma, Noudhibou, Nouakchott-RP, Ould Yanze, Old Yenge, Port Etienne, R'Kiz, Rosso, Sélibaby, Tamchakett, Tichitt, Tidjikja, Timbédra, Tintane, Zouerate (for parcels to other destinations, please indicate which of these locations is nearest to												
Mauritius	4	2	E,F	10	6-8	20	no	60	no	500	-	no
Note: -												
Mayotte	4	1	E,F	>30	10-15	20	no	90	no	-	-	yes (L150/G300)
Note: -												
Melilla (Spain)	2	2	E,F,SPA	7-8	3-4	20	yes	60	no	1000	1124	no
Note: In case of crediting a post office giro account in the destination country with cash on delivery sums, the maximum permissible amount is EUR 540.												
Mexico	4	1	E,F,SPA	8-12	6-8	20	no	60	no	-	-	yes (L150/G300)
Note: All parcels must be sent with an invoice, including a Spanish translation. If this requirement is not observed the package is likely to be returned to the sender.												
Micronesia, Federated States of	4	1	E	>30	10-12	20	no	20	no	-	-	no
Note: Shipments to the Federated States of Micronesia are first transported to the United States of America and then forwarded to Micronesia. It is therefore recommended to specify												
Moldova, Republic of	2	3	F,NL,RUS	10-12	5-7	20	yes	60	no	-	-	yes (L150/G300)
Note: Write address in latin letters; please specify destination as accurately as possible, provide postcode, area or district if possible. Coins, banknotes, foreign currency and bearer instruments in parcels are not permitted.												
Monaco	1	-	-	3-4	3-4	31,5	no	30	no	4000	3353	no
Note: Cash-on-delivery parcels may not be sent to recipients with a military mail number (SP + 5-digit number). Cash on delivery sums may not be credited to a post office giro account in												
Mongolia	4	2	E	12-19	10	20	yes	180	no	-	-	yes (L150/G300)
Note: Coins, banknotes, foreign currency and bearer instruments in parcels are not permitted.												
Montenegro, Republic of	2	1	E,F	7-10	4-7	15	no	15	yes	-	-	yes (L150/G300)
Note: Currency and other valuable items may not be sent in packages.												
Montserrat	4	1	E	14-19	10-15	20	no	36	no	2000	-	no
Note: -												
Morocco	3	1	E,F,NL	8-12	6-8	20	yes	45	yes	4000	-	yes (L200/G300)
Note: -												
Mozambique	4	2	E,F,PT	10-14	7-10	20	no	60	no	-	-	no
Note: Parcel delivery is not possible in all areas; in the case of smaller destinations, packages will be sent via Beira, Maputo or Nacala (if necessary, please indicate which of these locations is nearest to the destination).												

Country Information Private Customers

Country	Charge zone	Customs declaration		Delivery time*		Max. weight	Full Track & Trace ¹⁾	Storage period	Attachment of written messages	Limit for Insured items (EUR)	(EUR)	Bulky goods
		Number	Language**	Economy	Premium						Limit for cash on delivery	
Myanmar Note: Parcels addressed to "Burma" (former name) are not accepted by the Myanmar postal administration and will be returned.	4	2	E	10-14	8-10	20	no	180	yes	-	-	yes (L200/G300)
Namibia Note: -	4	2	E	10-12	6-8	20	no	30	no	-	-	no
Nauru Note: -	4	1	E	>30	10-15	20	no	60	no	-	-	yes (L150/G300)
Nepal Note: -	4	1	E,F,SPA	10-14	8-12	20	no	360	no	-	-	no
Netherlands Note: Please note: All shipments containing meat or meat products (poultry and game), milk or milk products must be accompanied by a veterinary certificate from the country of origin. Special shipment conditions apply to Dutch non-EU territories (see Aruba or Dutch Antilles).	1	-	-	2	2	31,5	yes	28	yes	4000	-	no
New Caledonia Note: -	4	2	F	>30	10-15	20	no	90	no	1500	-	yes (L150/G300)
New Zealand Note: (incl. Tokelau and Niue) Currency in parcels may not be sent.	4	1	E	10-12	8	31,5 ²⁾	yes	12-15	yes	1000	-	yes (L150/G300)
Nicaragua Note: Currency (coins, banknotes, currency notes, traveller's cheques), precious metals (platinum, gold, silver), precious stones, jewels and other valuable items may not be sent in packages.	4	3	E,F,SPA	10-14	8-10	20	no	90	yes	-	-	yes (L150/G300)
Niger Note: Parcel service only provided through following post offices: Agadez, Arlit, Bilma, Birni N'Gaouré, Birni N'Konni, Bouza, Dakoro, Diffa, Dogondoutchi, Dosso, Filingue, Gaya, Gouré, Illéla, Keita, Loga, Madaoua, Magaria, Maine-Soroa, Malbaza, Maradi, Matameye, Mayahi, N'Guigmi, Niamey Colis potaux, Quallam, Say, Tahoua, Tanout, Tchín-Tabaraden, Tera, Tessaoua, Tillabery, Zinder (for parcels to other destinations, please indicate which of these locations is nearest to the destination).	4	2	F	12-15	8-11	20	no	60	no	-	-	no
Nigeria Note: Currency, valuable items and mobile phones may not be sent in packages.	4	3	E,F	10-14	8-10	20	no	42	no	-	-	yes (L150/G300)
Niue see New Zealand	-	-	-	-	-	-	-	-	-	-	-	-
Norfolk Islands see Australia	-	-	-	-	-	-	-	-	-	-	-	-
Northern Ireland see United Kingdom	-	-	-	-	-	-	-	-	-	-	-	-

Country Information Private Customers

Country	Charge zone	Customs declaration		Delivery time*		Max. weight	Full Track & Trace ¹⁾	Storage period	Attachment of written messages	Limit for Insured items (EUR)	(EUR)	Bulky goods
		Number	Language**	Economy	Premium						Limit for cash on delivery	
Northern Mariana Islands Note: Please type address and use capital letters wherever possible. Special regulations apply to the postage of foodstuffs and tobacco products. Please consult www.fda.gov or www.cbp.gov . Please go to www.dea.gov for information on substances which cannot be imported into the USA, or which can only be imported with express authorisation.	4	1	E	10-12	6-7	20	no	60	no	-	-	yes (L150/G300)
Norway Note: (incl. Bouvetisland, Svalbard and JanMayen) The shipment of arms (firearms, gun barrels and breeches, knives with blades over 12cm in length, clasp knives, stabbing weapons, knuckledusters, clubs etc.) is not permitted.	2	1	DAN,E,F,G,NL ,SWE	7-8	4-5	31,5 ²⁾	yes	14	yes	-	-	yes (L150/G300)
Oman Note: Parcel service only provided through following post offices: Matrah, Muscat, Nizwa, Salalah, Sohar (for parcels to other destinations, please indicate which of these locations is nearest to the destination). No direct-to-door delivery of packages.	3	2	E,NL	8-12	6-8	20	no	28	yes	-	-	no
Pakistan Note: Valuables and valuable items may not be sent in parcels.	4	1	E	11	7-10	20	no	30	no	500	-	yes (L150/G300)
Palau Note: Shipments to Palau are first transported to the United States of America and then forwarded to Palau. It is therefore recommended to specify UNITED STATES of AMERICA as receiving country in addition to the normal address. Please type address and use capital letters wherever possible. Special regulations apply to the postage of food and tobacco products.	4	1	E	10-12	6-7	20	no	60	no	-	-	yes (L150/G300)
Palestinian Territories Note: -	3	1	E,F,NL	8-12	6-10	20	yes	n/a	no	-	-	yes (L150/G300)
Panama Note: -	4	2	E,F,SPA	8-12	6-8	20	no	60	no	-	-	yes (L150/G300)
Papua New Guinea Note: -	4	1	E	12-15	7-10	20	no	30	no	-	-	no
Paraguay Note: -	4	3	E,F,SPA	10-14	8	20	no	60	no	-	-	yes (L200/G300)
Peru Note: Parcels containing coins, banknotes or other currency notes, traveller's cheques, platinum, gold or silver (in processed or unprocessed form), precious stones, jewels or other valuable items are not permitted. Please note that it is mandatory to indicate the telephone number as well as the e-mail address (if known) in the receiving address.	4	2	E,SPA	10-14	7-10	20	no	30	no	-	-	yes (L150/G300)
Philippines Note: Parcels containing currency or other valuable items or content that is liquid, fusible, perishable or fragile content are not permitted. Please note that special conditions apply to the shipment of non-flammable fluids, gases or gels: goods need to be in original packaging and in unopened condition. In addition, detailed information such as name, nature of vessel, capacity, aggregate state need to be stated on the customs declaration.	4	1	E	10-14	8-10	20	no	30	no	-	-	yes (L150/G300)
Pitcairn Island Note: -	4	1	E	>30	10-15	10	no	60	no	-	-	no

Country Information Private Customers

Country	Charge zone	Customs declaration		Delivery time*		Max. weight	Full Track & Trace ¹⁾	Storage period	Attachment of written messages	Limit for Insured Items (EUR)	(EUR)	Bulky goods
		Number	Language**	Economy	Premium						Limit for cash on delivery	
Poland Note: -	1	-	-	7	5	20,0	yes	56	yes	4500	-	yes (L200/G350)
Portugal Note: (incl. Madeira and Azores) Cash on delivery sums may not be credited to a post office giro account in the destination country. In the case of shipments to the island of Madeira or the Azores, delivery times will usually take 2-3 days longer.	1	-	-	9	3	31,5	yes	30	no	4500	1533	no
Puerto Rico Note: Please type address and use capital letters wherever possible. Special regulations apply to the postage of food and tobacco products. Please consult www.fda.gov or www.cbp.gov . Please go to www.dea.gov for information on substances which cannot be imported into the USA, or which can only be imported with express authorisation.	4	1	E	10-12	6-7	20	no	60	no	-	-	yes (L150/G300)
Qatar Note: The shipment of food, in particular fish- and meatproducts, is not permitted, if there is the danger of spoilage during the shipment of these products. Parcels with such content may be destroyed in the country of destination.	3	1	E,NL	8-12	6-8	20	no	30	no	-	-	yes (L150/G300)
Réunion Note: Parcel service <u>only</u> provided through following post offices: Avirons, Bois-de-Nèfles-St-Paul, Bras-Panon, Cambuston, Chaloupe (La), Cilaos, Entre-Deux, Etang-Salé, Grand-Bois, Guillaume (Le), Hell-Bourg, Montagne (La), Petite-Ile, Piton-St-Leu, Plaune-des-Cafres, Plaine-des-Palmistes, Port (Le), Possession, Ravine-des-Cabris, Rivière (La), Salazie, Saline (La), Saint-André, Sainte-Benoit, Saint-Denis, Sainte-Anne, Sainte-Clotilde, Sainte-Marie, Sainte-Rose, Sainte-Suzanne, Saint-Gilles-les-Bains, Saint-Gilles-les-Haute, Saint-Joseph, Saint-Leu, Saint-Louis, Saint-Paul, Saint-Philippe, Saint-Pierre, Tampon, Trois-Bassins, Vincendo (for parcels to other destinations, please indicate which of these locations is nearest to the destination). Cash on delivery sums may not be credited to a post office giro account in the destination country. Cash on delivery shipments can only be picked up in post offices. The amount to be collected can be paid cash or with cash card by the recipient. A payment by cheque is no longer permitted.	4	1	E,F	11-14	7-10	20	no	30	no	4000	3353	yes (L150/G300)
Romania Note: Shipment of arms, weapon parts and munitions not permitted.	1	-	-	8-18	6-8	31,5	no	30	no	4500	-	yes (L200/G300)
Russian Federation Note: Write address in latin letters; please specify destination as accurately as possible, provide postcode, area or district if possible.	2	2	E,F,RUS	> 14	5-15	20	yes	60	no	4500	-	yes (L200/G300)
Rwanda Note: Parcel service only provided through following post offices: Butare, Byumba, Cyangugu, Gatsibo, Gikongoro, Gisenyi, Gitarama, Kabaya, Kibungo, Kibuye, Kigali, Kirambo, Nyabisindu, Nyamasheke, Nyange, Ruhango, Ruhengeri, Rwamagana, Vunga (for parcels to other destinations, please indicate which of these locations is nearest to the destination). Please note that it is mandatory to indicate the telephone number in the receiving address.	4	3	F	10-14	8-10	20	no	60	yes	-	-	yes (L200/G300)
Samoa Note: -	4	2	E	>30	10-15	20	no	30	yes	500	-	yes (L150/G300)
San Marino Note: In case of crediting a post office giro account in the destination country with cash on delivery sums, the maximum permissible amount is EUR 1,000.	2	1	E,F,NL	6-8	5-8	20	no	30	yes	2000	1500	yes (L150/G300)
Sao Tomé and Príncipe Note: -	4	2	F	13-15	9-11	20	no	30	no	-	-	no

Country Information Private Customers

Country	Charge zone	Customs declaration		Delivery time*		Max. weight	Full Track & Trace ¹⁾	Storage period	Attachment of written messages	Limit for Insured items (EUR)	(EUR)	Bulky goods
		Number	Language**	Economy	Premium						Limit for cash on delivery	
Saudi Arabia, Kingdom of Note: Correct country name: "Königreich Saudi-Arabien", "Royaume d'Arabie saoudite", "Kingdom of Saudi Arabia". Currency and other valuable items in parcels may not be sent. Shipments to Saudi Arabia must have a certificate of origin and proof of the value of its content. Medicines, pharmaceutical and plantbased products and foodstuffs for medical purposes require authorization prior to shipping from the General Food and Medicine Authority of the Kingdom of Saudi Arabia.	3	3	E,NL	9-13	6-9	20	no	30	no	-	-	yes (L150/G300)
Senegal Note: Parcel service only provided through following post offices: Aéré-Lao, Bakel, Bambey, Bignona, Birkélana, Cascas, Coki, Dagana, Dahra, Dakar-Colis postaux, Diouloulou, Diourbel, Fatick, Fioundiougne, Gandiayé, Gorée, Gossas, Goudiry, Guéoul, Guinguinéo, Joal, Kaffrine, Kanel, Kaolack, Kébémér, Kédougou, Kelle, Khombole, Kidira, Kolda, Kougheul, Linguere, Louga, Marsassoum, Matam, M'Baké, M'Bour, Meckhé, N'Dande, N'Duolo, Nioro du Rip, Pire, Darou-Mousty, Podor, Pout, Richard-Toll, Rufisque, Saint-Louis R.P., Sakal, Saldé, Sébikotane, Sédhiou, Sokhone, Tambacounda, Thiadiaye, Thiés, Thilogne, Tiaroye, Tivaouane, Vélingara, Ziguinchor (for parcels to other destinations, please indicate which of these locations is nearest to the destination).	4	1	E,F	12-15	8-11	20	no	45	yes	500	-	yes (L200/G300)
Serbia, Republic of Note: Currency and other valuable items may not be sent in packages.	2	1	E,F	7-10	4-7	15	no	15	yes	-	-	yes (L150/G300)
Seychelles Note: -	4	1	E	10-13	6-9	20	no	90	yes	-	-	yes (L200/G300)
Sierra Leone Note: -	4	4	E	11-15	7-10	20	no	56	no	4000	-	yes (L200/G300)
Singapore Note: Correct country name: "Republik Singapur", "République de Singapour", "Republic of Singapore". Shipment of arms, weapon parts and munitions not permitted.	4	1	E	6-8	6	20	yes	30	yes	2500	-	yes (L150/G300)
Slovak Republic Note: -	1	-	-	5-8	5	31,5	yes	30	no	1000	-	yes(L150/G300)
Slovenia Note: -	1	-	-	4	3	31,5	yes	45	yes	500	-	no
Solomon Islands Note: -	4	1	E	>30	10-15	20	no	30	no	-	-	no
Somalia Note: Temporarily no parcel service available.	-	-	-	-	-	-	-	-	-	-	-	-
South Africa Note: Packages containing arms or munitions not permitted.	4	2	E	8-12	6-8	31,5 ²⁾	no	21	no	1500	-	no
Spain Note: (incl. Balearics) In case of crediting a post office giro account in the destination country with cash on delivery sums, the maximum permissible amount is EUR 540. Special shipment conditions apply to Spain's non-EU territories (see Ceuta [Zip-code area 63] and Melilla [Zip-code area 52] and Canary Islands[Zip-code area 35 - 38]).	1	-	-	7	5	31,5	yes	60	no	3000	1124	no
Sri Lanka Note: If a shipment is closed with an adhesive tape, it MUST be marked (by a company logo, stamp mark or the like) so that the opening to a later time is well identifiable. Please note that it is madatory to indicate the the telephone number in the receiving address.	4	1	E	8-12	6-8	10	no	90	no	-	-	yes (L150/G300)

Country Information Private Customers

Country	Charge zone	Customs declaration		Delivery time*		Max. weight	Full Track & Trace ¹⁾	Storage period	Attachment of written messages	Limit for Insured items (EUR)	(EUR)	Bulky goods
		Number	Language**	Economy	Premium						Limit for cash on delivery	
St. Helena	4	1	E	14-19	-	20	no	60	no	-	-	no
Note: (incl. Ascension Island, Tristan da Cunha) Packages cannot be sent with the Premium service. Maximum weight for packages to Tristan da Cunha: 10 kg.												
St. Kitts and Nevis	4	2	E	12-14	8-10	20	no	42	no	-	-	yes (L200/G300)
Note: Package delivery only available to the following areas: Basseterre, Charlestown and Valley.												
St. Lucia	4	1	E	12-14	8-10	20	no	60	yes	-	-	yes (L200/G300)
Note: -												
St. Pierre and Miquelon	3	1	F	> 30	10-15	20	no	30	no	4000	3353	yes (L150/G300)
Note: Cash on delivery sums may not be credited to a post office giro account in the destination country. Cash on delivery shipments can only be picked up in post offices. The amount to be collected can be paid cash or with cash card by the recipient. A payment by cheque is no longer permitted.												
St. Vincent and the Grenadines	4	1	E	12-14	8-10	10	no	30	yes	-	-	no
Note: -												
Sudan	4	3	E,NL	10-14	7	20	no	30	no	-	-	yes (L150/G300)
Note: Package delivery only available to the following areas: Awil, Qarqarial, Raja, Rimbik, Tong, Waw, Yaroul. Packages containing currency or other valuable items or content that is liquid, fusible, perishable or fragile content are not permitted.												
Suriname	4	2	E,NL,SPA	10-14	8-10	20	no	60	yes	500	-	yes (L150/G300)
Note: Please note that it is mandatory to indicate the telephone number in the receiving address.												
Svalbrad and JanMayen (NO)												
Note: See Norway												
Swaziland	4	1	E	9-13	6-9	20	no	40	no	-	-	yes (L150/G300)
Note: -												
Sweden	1	-	-	4	3	31,5	yes	14	yes	1500	-	yes (L150/G300)
Note: Arms may not be sent. Shipment of valuables in packages is not permitted.												
Switzerland	2	1	D,E,F,I	4	2	31,5 ²⁾	yes	30	yes	-	5112	yes (L150/G300)
Note: Shipments containing precious metals, precious stones, jewellery or watches require two customs declarations. If crediting a post office giro account in Switzerland with cash on delivery sums, the maximum permissible amount is CHF 7000.												
Premium service packages may not be sent in conjunction with other services (cash on delivery, advice of delivery, bulky goods). The Swiss parcel service advice is not to send cash.												
Bicycles may only be shipped as bulky goods in rigid outer packaging (cardboard box). The pedals and handlebars should be removed or folded inwards.												
Syria	3	3	E,F,NL	12	6-8	20	yes	30	yes	2500	-	yes (L200/G360)
Note: -												
Taiwan	4	1	E,F,NL	8-12	6-8	20	no	15	no	1000	-	yes (L150/G300)
Note: Address must be in Latin letters. Packages to the islands of Matsu and Quemoy must not exceed 10 kg.												
Tajikistan	4	3	E,F,SPA	10-14	8-10	20	no	60	no	1000	-	yes (L150/G300)
Note: Write address in latin letters; please specify destination as accurately as possible, provide postcode, area or district if possible. Currency in parcels may not be sent. Other valuable items may not be sent in packages.												

Country Information Private Customers

Country	Charge zone	Customs declaration		Delivery time*		Max. weight	Full Track & Trace ¹⁾	Storage period	Attachment of written messages	Limit for Insured items (EUR)	(EUR)	Bulky goods
		Number	Language**	Economy	Premium						Limit for cash on delivery	
Tanzania Note: -	4	1	E	10-14	7-10	20	no	60	no	4000	-	no
Thailand Note: Currency and other valuable items in parcels may not be sent.	4	1	E	12	6-8	31,5 ²⁾	no	14	yes	1000	-	yes (L150/G300)
Timor-Leste (formerly East Timor) Note: -	4	1	E	10-12	6-8	20	no	12	no	4000	-	no
Togo Note: Parcel service only provided through following post offices: Anécho, Anfoin, Anié, Atakpamé, Bafilo, Bassari, Blitta, Dapango, Kétau, Lama-Kara, Lomé, Nuatja, Niamtougou, Palimé, Sansané-Mango, Sokodé, Tabligbo, Tsevie (for parcels to other destinations, please indicate which of these locations is nearest to the destination).	4	2	E,F	10-14	7-10	20	no	30	yes	4000	-	yes (L200/G300)
Tokelau Note: See Norway												
Tonga Note: -	4	1	E	>30	10-15	20	no	30	no	-	-	yes (L150/G300)
Trinidad and Tobago Note: -	4	1	E	12-14	8-10	20	no	14	no	1000	-	no
Tristan da Cunha see St. Helena	-	-	-	-	-	-	-	-	-	-	-	-
Tunisia Note: In case of crediting a post office giro account in the destination country with cash on delivery sums, the maximum permissible amount is TND 2500.	3	1	E,F,NL	8-12	6-8	20	yes	90	no	2000	3579	yes (L200/G300)
Turkey Note: In case of crediting an account in Turkey with cash on delivery sums, please use the following address: T.C. Halk Bankasi, Merkez Subesi, 06250 Ankara (Turquie), No. de compte: 2A748030; up to EUR 3067 via transfer account in Ankara. Parcels with liquid, fusible, perishable or fragile content are not permitted. Do not seal shipments to the destination county with	2	3	E,F,NL	10-15	3-9	31,5 ²⁾	yes	60	no	1000	766	no
Turkmenistan Note: Write address in Latin letters; please specify destination as accurately as possible, provide postcode, area or district if possible. Currency in parcels may not be sent.	4	2	E,F,NL,RUS	10-14	8-10	20	no	60	no	500	-	yes (L200/G300)
Turks and Caicos Islands Note: -	4	1	E	14-19	10-15	10	no	90	no	-	-	yes (L200/G300)
Tuvalu Note: Parcel delivery only available in the following areas: Funafuti, Nanumanga, Nui, Nuitao, Nanumea, Nukufetau, Nukalaelae, Vaitupu.	4	1	E	>30	10-15	20	no	60	yes	500	-	no
Uganda Note: The recipient's address must always include a post box number, otherwise the package cannot be delivered.	4	3	E	10-14	7-10	20	no	60	no	-	-	yes (L150/G300)

Country Information Private Customers

Country	Charge zone	Customs declaration		Delivery time*		Max. weight	Full Track & Trace ¹⁾	Storage period	Attachment of written messages	(EUR)		Bulky goods
		Number	Language**	Economy	Premium					Limit for Insured Items (EUR)	Limit for cash on delivery	
Ukraine	2	2	E,F,RUS,NL	8-19	5-7	20	no	60	no	4500	-	yes(L200/G300)
Note: Write address in Latin letters; please specify destination as accurately as possible, provide postcode, area or district if possible. For home delivery (delivery to a private recipient), the recipient's telephone number must be provided. Currency and other valueable items (e.g. mobile phones) may not be sent in packages. Food packaged by the manufacturer, intended for shipment to natural persons, up to 10 kg only. In addition, the shipment of following items is not permitted: firearms and thrustings, printed products form Germany between the years 1933 and 1945, items with fascistic symbols/figures as well as shipments with displeasing content. The shipment of CD-ROMs to the recipient country is limited to 20 items per shipment.												
United Arab Emirates	3	2	E	8-12	6-8	20	no	60	yes	4000	-	yes (L200/G300)
Note: -												
United Kingdom	1	-	-	3	2	31,5	yes	21	yes	-	-	yes(L150/G300)
Note: (incl. Isle of Man and Northern Ireland) Approximate time for packages to the Highlands and Islands (Zone B): add 1 day. Special regulations apply to the postage of tobacco products. For more information please refer to www.hmrc.gov.uk . It is mandatory to indicate the telephone number in the receiving address. shipment of arms and weapon parts not permitted. Special shipment conditions apply to British non-EU territories (see Guernsey or Jersey - applies to all the Channel Islands)												
United States of America	3	1	E, NL	10-12	6	31,5 ²⁾	yes	60	no	-	-	no
Note: Please type address and use capital letters wherever possible. Please include the state as well as the locality (e.g. CLAYTON, NEW JERSEY); states are abbreviated as follows: Alabama AL, Alaska AK, Arizona AZ, Arkansas AR, California CA, Colorado CO, Connecticut CT, Delaware DE, Florida FL, Georgia GA, Hawaii HI, Idaho ID, Illinois IL, Indiana IN, Iowa IA, Kansas KS, Kentucky KY, Louisiana LA, Maine ME, Maryland MD, Massachusetts MA, Michigan MI, Minnesota MN, Mississippi MS, Missouri MO, Montana MT, Nebraska NE, Nevada NV, New Hampshire NH, New Jersey NJ, New Mexico NM, New York NY, North Carolina NC, North Dakota ND, Ohio OH, Oklahoma OK, Oregon OR, Pennsylvania PA, Rhode Island RI, South Carolina SC, South Dakota SD, Tennessee TN, Texas TX, Utah UT, Vermont VT, Virginia VA, Washington DC, Washington WA, West Virginia WV, Wisconsin WI, Wyoming WY. Special regulations apply to the postage of food and tobacco products. PPlease consult www.fda.gov or www.cbp.gov . Please go to www.dea.gov for information on substances which cannot be												
Uruguay	4	2	E,F,SPA	14	7-10	20	no	60	no	-	-	yes (L150/G300)
Note: The shipment of coins, banknotes or other currency notes, traveller's cheques, platinum, gold or silver (in processed or unprocessed form), precious stones, jewels and other valuable												
Uzbekistan	4	3	E,F,RUS	10-14	7-10	20	no	60	no	4500	-	no
Note: Write address in Latin letters; please specify destination as accurately as possible, provide postcode, area or district if possible. Currency and other valuable items (precious stones, gold, mobile phones etc.) are not permitted.												
Vanuatu	4	1	E,F	>30	10-15	20	no	30	no	-	-	no
Note: -												
Vatican City	2	2	E,F	7-10	5-7	20	no	60	yes	2000	1500	no
Note: If crediting a post office giro account in the destination country with cash on delivery sums, the maximum permissible amount is EUR 1,000.												
Venezuela	4	4	SPA	10-14	8-10	20	no	46	no	-	-	yes (L200/G360)
Note: -												
Vietnam	4	1	E	10-14	8-10	20	no	60	no	-	-	yes (L150/G300)
Note: Firearms, munitions, and valuable items may not be sent in packages.												
Wallis and Futuna	4	1	F	>30	10-15	20	no	60	no	1500	-	no
Note: -												

Country Information Private Customers

Country	Charge zone	Customs declaration		Delivery time*		Max. weight	Full Track & Trace ¹⁾	Storage period	Attachment of written messages	Limit for Insured Items (EUR)	(EUR)	Bulky goods
		Number	Language**	Economy	Premium						Limit for cash on delivery	
Yemen Note: Parcels with liquid, fusible, perishable or fragile content are not permitted.	3	3	E,NL	15-19	10-15	20	no	30	yes	-	-	yes (L150/G300)
Zambia Note: -	4	1	E	10-15	8-10	20	no	28	no	500	-	yes (L200/G300)
Zimbabwe Note: Currency and other valuable items may not be sent in packages.	4	1	E	10-13	6-9	20	no	30	no	-	-	no

* 1 Sonderziehungsrecht (SZR) =

No responsibility is accepted for the correctness of this information. All information subject to change

¹⁾ Tracking and tracing within Germany available for all destination countries. Not all shipment events are necessarily reported by destination country:

²⁾ Generally the maximum weight in DHL Packages International in countries outside the EU is 20 kg. The maximum weight of 31,5 kg applies only for a purchase via DHL Online Franklin

* Transit time in workdays, orientation value only.

** NL: national language; DAN: Danish; E: English; F: French; G: German; GR: Greek; I: Italian; NOR: Norwegian; RUS: Russian; SPA: Spanish; SWE: Swedist

(P) only permitted in combination with Service Premium

(S) Combination with Service Premium is not permitted