

# DHL BUSINESS CUSTOMER PORTAL

## YOUR PERSONAL ONLINE SERVICE FROM DHL

The DHL business customer portal makes it easy and convenient for you to use personalised shipping services from DHL Paket and DHL Express. Centralised online access allows you to manage all of your parcel sending activities, view your customer data and invoices, find out about new products, services and deadlines, and lots more.

### THE BENEFITS AT A GLANCE

- Centralised access to your DHL services for convenient shipping preparation, pick-up and shipment tracking
- Viewing of your customer data and invoices
- Ordering of shipping materials
- Information on new products / services and deadlines for shipping
- Direct access to DHL product information and templates
- Setup of multiple individual user profiles
- Customisable welcome pages and views in the portal
- 24/7 availability on the Internet

### SYSTEM REQUIREMENTS

- Internet connection (analogue, ISDN, DSL, proxy)
- Valid DHL customer number (EKP)
- Up-to-date Internet browser (Internet Explorer, Firefox, Mozilla, Netscape, Opera, etc.)
- Adobe Acrobat Reader (version 5.05 or higher)
- Laser or thermal printer
- DIN A5 labels or thermal labels

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Prepare your shipping orders here.

Request pick-up of your parcels here.

Retrieve the current status of your shipments here.

Order shipping materials here.

Manage your personal data and invoices here.

You will find all the information you need on sending parcels here.

Access your DHL applications directly here.

After your first login, you will access the DHL business customer portal at [www.dhl-geschaeftskundenportal.de](http://www.dhl-geschaeftskundenportal.de)

### FURTHER INFORMATION

If you have any queries regarding the DHL business customer portal and shipping with DHL Paket, our business customer service team will be happy to help you. Simply give them a call on **0180 3 22 11 22\***.

If you have any queries relating to shipping with DHL Express, you can reach our team on the following numbers:

National Express shipments: **0180 5 34 53 00 - 1\*\***

International Express shipments: **0180 5 34 53 00 - 3\*\***

\* 9 cents per minute or part thereof from a German landline. Mobile rates may vary; calls will cost no more than 42 cents per minute or part thereof from a German mobile phone network.  
 \*\* 14 cents per minute or part thereof from a German landline; maximum 42 cents per minute or part thereof from a German mobile phone network.