

## STANDARDIZED PAYMENT FROM FEBRUARY 2014 - WITH SEPA

By activating the checkbox "Issue SEPA Direct Debit Mandate for Deutsche Post AG and DHL PAKET GmbH" in the online contract conclusion process for business customers on dhl.de, you are issuing Deutsche Post AG and DHL PAKET GmbH with a SEPA Basic Direct Debit Mandate to debit the services used and invoiced via the contract. You will find your two SEPA mandate reference numbers for DHL PAKET GmbH and Deutsche Post AG on your invoices or on your bank statement.

Standardized regulations governing national and European payment transactions were introduced with effect from February 1, 2014 with the aim of dispensing with the multitude of different regulations regarding credit transfer and direct debit procedure within the Eurozone.

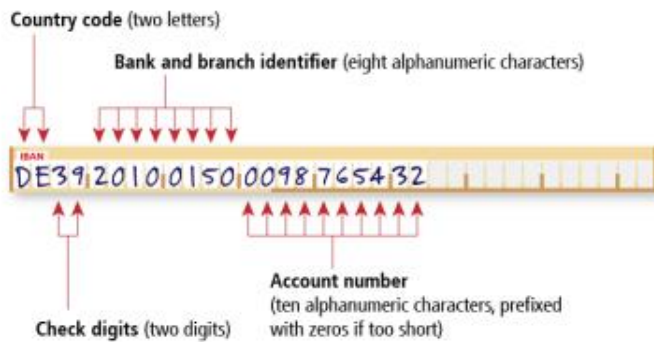
The project is called SEPA: Single Euro Payments Area. The new standardized process can be used for payments made in euros in the 28 EU member states, as well as Iceland, Lichtenstein, Norway, Monaco and Switzerland. Under the new system, IBAN and BIC information are the basic requirements for account identification.

## IBAN

The most important change relevant for bank customers is the account identifier, which will replace all national account details (in Germany account number and bank sort code): the International Bank Account Number - or IBAN.

Although the length of the IBAN differs according to country (in Germany it is always 22 digits long), the structure is always the same:

The number comprises a country code, check digits and a country-specific component which contains the individual account details. In Germany, this Basic Bank Account Number (BBAN) consists of the bank sort code and account number.



## BIC

An additional identifier - the Business Identifier Code (BIC) - must also be provided for domestic credit transfer and direct debit payments until February 2014 and for cross-border payments until February 2016.

The BIC is a standard-format international bank code (comparable with the bank sort code in Germany) which permits the unequivocal identification of banks around the world. The BIC is also known as the SWIFT code (Society for Worldwide Interbank Financial Telecommunication).

