

Country Information Private Customers

Country	Charge zone	Customs declaration		Delivery time*		Max. weight	Full Track & Trace ¹⁾	Storage period	Attachment of written messages	Limit for Insured Items (EUR)	Limit for cash on delivery (EUR) - just DHL Online Franking	Bulky goods
		Number	Language**	Economy	Premium							
Afghanistan	4	3	F	15-19	10-15	31,5	yes	15	yes	-	-	yes (L150/G300)
Åland (Finland) Note: -	2	1	E, SWE, NL	7-8	2-3	20	yes	14	yes	5000	-	yes (L150/G300)
Albania Note: -	2	3	E, NL	16	6-8	20	yes	5	no	5000	-	no
Algeria Note: -	3	3	F,NL	15	6-10	20	yes	30	no	-	-	-
American Samoa	4	1	E	10-12	6-7	20	yes	60	no	5000	-	no
American Virgin Islands Note: see United States of America												
Andorra Note: -	2	1	F	3-5	2-4	31,5	no	30	no	5000	-	yes (L150/G300)
Angola Note: No parcel delivery to following areas: Huembo, Luena, Mbanza-Congo, Menongue, N'dalatando, Quito, Uige.	4	2	F, PT	10-16	6-10	20	yes	30	no	-	-	yes (L150/G300)
Anguilla Note: There is a general postcode, AI-2640 , which must always be included in the recipient's address.	4	3	E	14-19	10-15	20	yes	21	no	5000	-	no
Antigua and Barbuda Note: -	4	1	E	14-19	10-15	20	no	7	no	5000	-	no
Argentina Note: If possible, please specify the district and province on the Parcel and accompanying dispatch form Return after a minimum of 30 days.	4	2	E,F,SPA	10-14	7-10	20	yes	30	no	-	-	no
Armenia Note: Write address in latin letters; please specify destination as accurately as possible, provide postcode, area or district if possible; Currency and other valuable items (precious stones, gold etc.) are not permitted.	3	3	E,F,RUS	12-15	10-13	20	yes	30	no	-	-	yes (L150/G300)
Aruba Note: -	4	3	E,NL	10-13	6-9	20	yes	10	yes	5000	-	yes (L200/G300)
Ascension Note: see St. Helena	-	-	-	-	-	-	-	-	-	-	-	-
Australia Note: The shipment of precious metal ingots and banknotes is generally forbidden. The international insured items service to the Norfolk Islands is limited to EUR 3412 / SDR 3034, and to Christmas Island and Coconut island to EUR 1552 EUR / SDR 1380.	4	1	E	11	7-9	20	yes	14	yes	5000	-	no

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Austria Note: German domestic postal charges and shipment conditions apply to former customs exemption areas in Austria: 87491 Jungholz, Tirol; 87567 Riezlern, Kleinwalsertal; 87568 Hirschegg, Kleinwalsertal; 87569 Mittelberg, Kleinwalsertal; please provide German postcode. Cash on delivery sums may not be credited to a post office giro account in the destination country. It is recommended to indicate the telephone number in the receiving address.	1	-	-	2	-	31,5	yes	14	yes	5000	1000	yes (L150/G300)
Azerbaijan Note: Write address in latin letters; please specify destination as accurately as possible, provide postcode area or district if possible; Currency and other valuable items (precious stones, gold etc.) are not permitted.	3	2	E,F,NL,RUS	10	8	31,5	yes	30	no	-	-	yes (L200/G300)
Azores (Portugal) Note.: see Portugal	-	-	-	-	-	-	-	-	-	-	-	-
Bahamas Note: -	4	3	E	10-14	6-10	20	yes	90	yes	5000	-	no
Bahrain Note: -	4	2	E,LS	8-12	6-8	31,5	yes	30	yes	5000	-	yes (L200/G300)
Balearic Islands (Spain) Note.: see Spain	-	-	-	-	-	-	-	-	-	-	-	-
Bangladesh Note: Currency and other valuable items may not be sent in parcels.	4	1	E	15-19	10-15	20	yes	14	yes	-	-	yes (L200/G300)
Barbados Note: -	4	4	E, F	10-14	6-10	20	yes	21	no	5000	-	-
Belarus Note: (former: White Russia) Write address in latin letters; please specify destination as accurately as possible, provide postcode, area or district if possible. Currency may not be sent in parcels.	2	2	E,F,NL,RUS	9	4-7	31,5	yes	30	no	-	-	yes (nP;L150/G300)
Belgium Note: Parcels marked " general delivery/poste restante" are not permitted. It is recommended to indicate the telephone number in the receiving address.	1	-	-	2	-	31,5	yes	15	no	5000	-	yes (L150/G300)
Belize Note: -	4	1	E	13-19	8-13	25	yes	30	yes	-	-	no
Benin Note: Parcel service only provided through following post offices: Abomey, Abomey-Calavi, Adjohon, Allada, Aplahoué, Athiéomé, Attogon, Banikoara, Bimbéréké, Bohicon, Cotonou, Cové, Dassa-Zoumé, Djougou, Grand-Popo, Kandi, Malanville, Natitingou, Nikki, Ouidah, Parakou, Pobé, Porto-Novo-R.P., Sakété, Savalou, Savé (for parcels to other destinations please indicate which of these locations is nearest to the destination).	4	1	F	15-19	10-15	31,5	yes	30	no	-	-	yes (L200/G300)
Berg Athos (Greece) Note: -	2	1	E,F,NL	7-14	5-7	31,5	yes	60	no	5000	-	no
Bermuda Note: -	4	3	E	10-16	6-12	20	yes	30	no	5000	-	yes (L200/G300)
Bhutan Note: -	4	3	E	10-14	8-10	31,5	yes	7	no	5000	-	yes (L150/G300)

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Bolivia Note: Parcel service only provided through following post offices: Cobija, Cochabamba, Guaqui, La Paz, Oruro, Potosi, Puerto Suarez, Riberalta, Sucre, Santa Cruz, Tarija, Trinidad, Tupiza, Uyuni, Villazon, Yacuiba (for Parcels to other destinations, please indicate which of these locations is nearest to the destination). Parcels with liquid, fusible, perishable or fragile content are not permitted.	4	2	SPA	10-14	6-10	20	no	90	no	-	-	-
Bonaire (NL) -	4	3	E,NL,SPA	10-13	6-9	31,5	no	30	yes	5.000	-	-
Bosnia and Herzegovina Note: -	2	2	E, NL	12	5-7	20	yes	15	yes	-	-	yes (L150/G300)
Botswana Note: -	4	2	E	10-14	8-10	31,5	yes	30	no	5000	-	yes (L200/G300)
Bouvetisland Note: See Norway												
Brazil Note: Specifying the state (e.g: Campinas Est. Sao Paulo) in addition to the town or city is advisable. Coins, banknotes, foreign currency and bearer instruments in parcels are not permitted.	4	2	E,PT	16-20	12-18	31,5	yes	20	no	5000	-	no
British Virgin Islands Note: -	4	1	E	14-19	10-15	20	no	75	no	5000	-	no
Brunei Darussalam Note: -	4	1	E	8-12	6-8	31,5	yes	30	yes	5000	-	yes(L150/G300)
Bulgaria Note: Currency and other valuable items may not be sent in parcels.It is recommended to indicate the telephone number in the receiving address.	1	-	-	6-8	-	31,5	yes	20	no	5000	-	yes(L150/G300)
Burkina Faso Note: Parcel service only provided through following post offices: Banfora, Batié, Bobo-Dioulasso, Boromo, Bobo-Hamdalaye, Dédougou, Diébougou, Djibo, Dori, Fada N’Gourma, Gaoua, Garango, Houndé, Kaya, Koudougou, Koupéla, Léo, Manga, Nouna, Ougadougou-RP, Ougadougou-Memnin, Ouahigouya, Po, Tenkodogo, Tougan, Yako, Zorgho (for parcels with other destinations, please indicate which of these locations is nearest to the destination).	4	1	F	12-16	10-12	31,5	yes	15	no	-	-	yes (L200/G300)
Burundi Note: Parcel service only provided through following post offices: Bubanza, Bujumbura 1, Bururi, Gitega, Karuzi, Kayanza, Kirundo, Muramvya, Muyinga, Mwaro, Ngagara, Ngozi, Rutana, Ruyigi (for parcels with other destinations, please indicate which of these locations is nearest to the destination).	4	2	F	12-16	8-12	31,5	no	30	yes	-	-	yes (L150/G300)
Cambodia Note: -	4	1	E	13	8-10	31,5	no	60	yes	-	-	yes(L200/G300)
Cameroon Note: -	4	1	E,F	12-16	10-12	31,5	no	30	no	-	-	yes (L200/G300)
Campione d'Italia (Italy) Note: Cash may not be sent. It is recommended to indicate the telephone number in the receiving address.	2	1	E,F,NL	3	3	31,5	yes	30	yes	5000	-	yes(L150/G300)
Canada Note: Detailed customs declaration stating an exact indication of value is required .	3	1	E,F	10	5-7	31,5	yes	15	no	5000	-	yes (L200/G300)

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Canary Islands (Spain) Note: (El Hierro, Fuerteventura, Gran Canaria, La Gomera, La Palma, Lanzarote and Tenerife) It is mandatory to indicate the telephone number in the receiving address.	2	2	E,F,SPA	7-10	4-7	20	no	60	no	5000	-	yes(L150/G300)
Cape Verde Note: Parcel service only provided through following post offices: Boa Vista, Brava, Cova Figueira, Fogo, Furna, Mosteiros, Nossa Senhora do Monte, Orgaos, Paul, Petra Badejo, Picos, Ponta do Sol, Porto Inglês, Porto Novo, Praguica, Praia, Ribeira da Barca, Ribeira Grande, Sal, Sao Tiago, Santo Antao, Maio, Sao Nicolau, Sal-Rei, Santa Catarina, Santa Maria, Sao Domingos, Sao Filipe, Sao Jorge, Sao Miquel, Sao Vicente, Tarrafal, Vila Nova de Sintra, Vila de Ribeira Brava.	4	2	E,F,SPA,PT	15-19	10-15	20	yes	15	no	5000	-	no
Cayman Islands Note: The address of the recipient in the Cayman Islands MUST include a post box number with a letter suffix, as shipments cannot be delivered if only the street and town are given. Shipments without this information will be considered 'undeliverable'.	4	1	E	14-19	10-15	10	yes	35	no	5000	-	yes (L200/G300)
Central African Republic Note: Parcel service only provided through following post offices: Alindao, Baboua, Bakala, Bakouma, Bambari, Bangassou, Bangui, Batangafo, Berberati, Birao, Bouca, Bocaranga, Boda, Bossangoa, Bossembélé, Bouar, Bozoum, Bria, Carnot, Damara, Dekoa, Fort-Crampel, Fort-Sibut, Gamboula, Grimari, Ippy, Kembé, Kounago, M'Baiki, Mbata, Mobaya, Mongoumba, N'Délé, Nola, Obo, Oudda, Ouango, Paoua, Rafai, Yalinga, Zémio (for parcels with other destinations, please indicate which of these locations is nearest to the destination).	4	2	F	10-14	8-10	31,5	no	15	no	-	-	yes(L150/G300)
Ceuta (Spain) Note: It is recommended to indicate the telephone number in the receiving address.	2	2	E,F,SPA	7-8	3-4	20	yes	60	no	5000	-	no
Chad Note: Parcel service only provided through following post offices: Abeché, Ati, Am-Timan, Baibokoum, Benoye, Bongor, Bousso, Doba, Faya-Largeau, Fianga, Gore, Kelo, Koumra, Kyabé, Lai, Léré, Mao, Moissala, Mongo, Moundo, N'Djamena/RP, N'Djamena/Mosquée, Pala, Sarh (for parcels with other destinations, please indicate which of these locations is nearest to the destination).	4	4	F	10-14	8-10	31,5	no	15	no	-	-	yes(L150/G300)
Channel Islands (United Kingdom) Note: (Alderney, Guernsey, Herm, Jersey, Jethou and Sark) It is mandatory to indicate the telephone number in the receiving address.	2	1	E, F	6-8	3-5	20	no	30	yes	5000	-	yes (L150/G300)
Chile Note: -	4	1	E,SPA	10-12	6-8	31,5	yes	30	no	5000	-	yes (L200/G300)
China, People's Republic of Note: Address must be in Latin letters. Correct country name: "Volksrepublik China", "République populaire de Chine", "People's Republic of China". Coins, banknotes, foreign currency and bearer instruments are even not permitted with the international insured items service. Two customs declarations (CN 23) required. Shipments containing goods for personal use only allowed up to 120 EUR.	4	2	E,NL	12-14	8-11	31,5	yes	7	no	5000	-	yes (L150/G300)
Christmas Island Note: see Australia												
Colombia Note: Double addresses directed to San Andrés (Islas) only permitted if the bank or company given as the first address is also located in the archipelago.	4	1	E,SPA	10-14	8-10	31,5	no	29	no	-	-	yes (L150/G300)
Comores Note: International insured items service only available for Dzaoudzi, Fomboni, Moroni and Mutsamudu.	4	2	F	12-16	8-12	20	yes	30	no	-	-	yes (L200/G300)
Congo, Democratic Republic of Note: Indicating the district in the address is recommendable. Parcels with liquid, fusible, perishable or fragile content are not permitted.	4	4	F	10-14	8-10	31,5	no	15	no	-	-	yes (L200/G300)

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Congo, Republic of Note: Parcel service only provided through following post offices: Abala, Bambana, Baratier, Boko, Boko-Songho, Boundji, Brazzaville, Brazzaville-Queuze, Brazzaville-Poto-Poto, Divénié, Djambala, Dolisie, Dongou, Epéna, Etoumbi, Ewo, Fort-Roussel, Gamboma, Impfondo, Jacob, Kellé, Kibangou, Kibouende, Kimongo, Kindamba, Kinkala, Komono, Kouilou (Bas), Lékana, Loubomo, Loudima, Loukokéla, Loutété, Madingou, Madingou-Kayes, Madzia, Makabana, Makoua, Mayama, Mayoko, Mindouli, Mossaka, Mossendjo, Mouyoundzi, Mpouya, Mvouti, M'Binda, M'Bomo, M'Fouati, Nkayi, Okoyo, Ouesso, Owando, Pointe-Noire, Point-Noire-Cité, Sembé, Sibiti, Souanké, Zanaga (for parcels with other destinations, please indicate which of these locations is nearest to the destination).	4	4	F	10-14	8-10	31,5	no	8	no	-	-	no
Cook Islands Note: Currency may not be sent even in parcels with the international insured items service	4	1	E	10-12	6-8	31,5	yes	90	yes	5000	-	yes (L150/G300)
Corsica (France) see France	-	-	-	-	-	-	-	-	-	-	-	-
Costa Rica Note: -	4	2	E,SPA	8-12	6-8	31,5	yes	30	no	5000	-	yes(L200/G350)
Côte d'Ivoire Note: Package service only provided through following post offices: Abengourou, Abidjan, Aboisso, Adiaké, Adjamé, Adzopé, Agboville, Agnibilékrou, Akoupé, Alépé, Anyama, Arrah, Ayamé, Azaguie, Bangolo, Béoumi, Biankouma, Bingerville, Bocanda, Bodoukou, Bodoukou-PAR, Bongouanou, Bonoua, Botro, Bouflé, Bouaké, Bouaké-PAR, Boudepe, Bouna, Boundiali, Dabakala, Dabou, Daloa, Daloa-PAR, Danané, Daoukro, Didievi, Diégonefla, Dimbokro, Dimbokro-PAR, Divo, Duékoú, Ferkéssédoukou, Gagnoa, Gbon, Grand-Bassam, Grand-Lahou, Guéyo, Guibéroua, Guiglo, Guitry, Issia, Katiola, Korhogo, Korhogo-PAR, Kotobi, Lakota, Madinani, Man, Man-PAR, Mankono, M'Bahiakro, M'Batto, N'Douci, Niakara, Odienné, Odienné-PAR, Ono, Ouangolodougou, Oumé, Port-Bouet, Touba, Touplépleu, Toumodi, Vavoua, Yaksasse, Yamoussokro, Zuénoula (for parcels with other destinations, please indicate which of these locations is nearest to the destination). Correct country name: "Côte d'Ivoire" (not: Ivory Coast/Elfenbeinküste).	4	1	E,F	8-12	6-8	31,5	no	30	no	-	-	yes (L200/G300)
Croatia Note: -	1	-	-	4-5	-	31,5	yes	15	yes	5000	-	yes(L200/G300)
Cuba Note: Parcels with value of goods exceeding 200 USD are not permitted.	4	2	SPA	12-15	10-14	10	no	30	no	-	-	yes (L150/G300)
Curaçao -	4	1	E,SPA	10-13	6-9	31,5	yes	30	yes	5.000	-	yes (L150/300)
Cyprus, Republic of (northern) Note: 'Northern' refers to the area of the Republic of Cyprus where the government of the Republic of Cyprus has no effective control. After the Republic of Cyprus joined the EU, all EU formalities were suspended by the Council of the European Union for northern Cyprus until a solution to the conflict is found. It is therefore still necessary to complete a customs declaration	2	1	E,GR	8	3-5	20	no	30	no	5000	-	yes (L150/G300)
Czech Republic It is recommended to indicate the telephone number in the receiving address.	1	-	-	3	-	31,5	yes	15	no	5000	-	yes(L150/G300)
Denmark Note: Special shipment conditions apply to Denmark's non-EU territories (see Faroe Islands or Greenland). It is recommended to indicate the telephone number in the receiving address.	1	-	-	2	-	31,5	yes	14	yes	5000	-	yes (L150/G300)
Djibouti Note: Package service only provided through following post offices: Ali-Sabiet, Dikhib, Djibouti, Obock, Tadjourah (for parcels with other destinations, please indicate which of these locations is nearest to the destination).	4	2	F	10-16	8-10	20	yes	30	no	-	-	no

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Dominica Note: -	4	4	F	14-16	10-12	20	yes	28	no	5000	-	yes (L200/G300)
Dominican Republic Note: -	4	4	SPA	12-14	8-10	31,5	no	45	no	-	-	yes (L200/G300)
Dutch Antilles Note: -	4	3	E,NL,SPA	10-13	6-9	20	no	21	yes	1000	-	yes (L150/G300)
Ecuador Note: Indicating the province in the address is recommendable.; packages to the Galapagos Islands should be labelled "via Guayaquil". The recipient of a shipment should be informed that customs charges may be levied by the Ecuadorian customs authorities, which the recipient is obliged to pay.	4	2	SPA	12	8-10	31,5	yes	60	no	-	-	yes (L150/G300)
Egypt Note: For parcels to Gaza and Khan Yunis see requirements for Israel. Parcels with liquid, fusible, perishable or fragile content are not permitted.	3	1	E	8-12	4	31,5	yes	15	no	-	-	yes(L200/G300)
El Salvador Note: -	4	2	E,F,SPA	10-14	8-10	20	yes	30	no	-	-	yes (L150/G300)
Equatorial Guinea Note: Parcel service only provided through following post offices: Acurenam, Annabon (Pagalu), Bata, Ebebiyin, Evinayong, Luba (formerly San Carlos), Malabo (formerly Santa Isabel), Micomeseng, Mongomo, N'Sork, Pagalu, Puerto Iradier, Rio Benito, Sevilla de Nieffang, Valladolid de los Bimbiles (for packages to other places, please indicate which of these locations is	4	1	F,SPA	15-19	10-15	10	no	60	no	-	-	yes (L150/G300)
Eritrea Note: -	4	3	E	8-12	6-8	20	yes	60	no	-	-	no
Estonia Note: Currency in parcels are not permitted. It is recommended to indicate the telephone number in the receiving address.	1	-	-	9	-	31,5	yes	15	no	5000	-	yes(L150/G300)
Ethiopia Note: Parcels to the State Bank of Ethiopia must indicate the actual recipient's exact name in the address.	4	3	E	8-12	6-8	31,5	yes	30	no	-	-	no
Falkland Islands Note: -	4	1	E	10-15	8-12	31,5	no	90	yes	5000	-	yes (L150/G300)
Faroe Islands (Denmark) It is recommended to indicate the telephone number in the receiving address.	2	1	E,F,NL	10-15	5-7	20	yes	30	yes	5000	-	yes (L150/G300)
Fiji It is recommended to indicate the telephone number in the receiving address.	4	1	E	>30	10-12	20	no	28	yes	-	-	no
Finland Note: Approximate delivery time for parcels with Premium service to FI 91-99 (northern Finland): + 3-4 days. Special shipment conditions apply to Finland's non-EU territories (see Åland). It is recommended to indicate the telephone number in the receiving address.	1	-	-	6	-	31,5	yes	14	yes	5000	-	yes (L150/G300)
France	1	-	-	3	-	31,5	yes	15	no	5000	-	yes (L150/G300)

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Note: (incl. Corsica) Special shipment conditions apply to shipments to France's non-EU territories (see French Guyana, French Polynesia, Guadeloupe, Martinique, Mayotte, New Caledonia, Réunion, St. Barthélemy, St. Martin and St. Pierre and Miquelon). Cash-on-delivery packages may not be sent to recipients with a French military mail number (SP + 5-digit number). Cash on delivery sums may not be credited to a post office giro account in the destination country. cash on delivery shipments can only be picked up in post offices. The amount to be collected can be paid cash or with cash card by the recipient. A payment by cheque is no longer permitted. It is recommended to indicate the telephone number in the receiving address.

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French Guyana Note: Parcel service only provided through following post offices: Cayenne, Iracoubo, Kourou, Mana, Régina, St. Georges, St.-Laurant-du-Maroni, Sinnamary (for packages to other places, please indicate which of these locations is nearest to the destination).	4	1	E,F	>30	10-15	20	no	30	no	5000	-	yes (L150/G300)
French Polynesia Note: -	4	3	E,F	>30	10-15	31,5	yes	30	no	5000	-	yes (L150/G300)
Gabon Note: Parcel service only provided through following post offices: Akiéni, Bakoumba, Bitam, Booué, Cocobeach, Fougamou, Franceville, Gamba, Kango, Koula-Moutou, Lambaréné, Lastourville, Lebamba, Leconi, Libreville, Makokou, Mandji, Mayumba, Mbigou, Médouneu, Mékambo, Mimongo, Minvoul, Mitzic, Moabi, Moanda, Mouila, Ndendé, N'Djolé, N'Toum, Okondja, Omboué, Oyem, Pana, Port-Gentil, Tchibanga (for parcels with other destinations, please indicate which of these locations is nearest to the destination).	4	2	F	10-14	8-10	20	yes	30	yes	-	-	yes (L200/G300)
Gambia Note: -	4	1	E	10-14	8-10	31,5	no	60	yes	-	-	yes (L150/G300)
Georgia Note: Write address in latin letters; please specify destination as accurately as possible, providing postcode if possible; area or district recommended. Currency and other valuable items may not be sent in packages	2	3	E,F	10-12	7-10	20	no	30	no	-	-	no
Ghana Note: Currency and other valuable items may not be sent. It is recommended to indicate the telephone number in the receiving address.	4	2	E	10-14	8-10	31,5	yes	28	yes	-	-	yes(L200/G300)
Gibraltar Note: -	2	1	E	7-13	5-7	20	no	28	yes	5000	-	yes (L150/G300)
Greece Note: Special shipment conditions apply to Greece's non-EU territories (see Berg Athos). It is recommended to indicate the telephone number in the receiving address.	1	-	-	7-9	-	31,5	yes	30	no	5000	-	yes (L150/G300)
Greenland (Denmark) Note: The parcel service to Greenland is disrupted for a long period during the year owing to severe weather conditions. In such cases a delivery time of over 30 days must be allowed for. It is recommended to indicate the telephone number in the receiving address.	2	1	F,NL	10-15	5-7	20	yes	14	yes	5000	-	yes (L150/G300)
Grenada Note: -	4	4	E	15-19	11-15	20	yes	30	no	5000	-	no
Guadeloupe Note: -	4	1	F	>30	10-15	31,5	no	30	no	5000	-	yes (L150/G300)
Guam Note: Please type address and use capital letters wherever possible.	4	1	E	10-12	6-7	20	no	60	no	5000	-	yes (L150/G300)
Guatemala Note: -	4	2	E,SPA	10-14	8-10	31,5	no	30	no	-	-	yes(L200/G300)
Guinea Note: -	4	2	F	11-15	9-11	31,5	no	30	yes	-	-	yes (L200/G300)
Guinea-Bissau	4	1	F,NL	12-16	10-12	20	no	30	no	-	-	yes (L150/G300)

Country Information Private Customers

Country	Charge zone	Customs declaration		Delivery time*		Max. weight	Full Track & Trace ¹⁾	Storage period	Attachment of written messages	Limit for Insured Items (EUR)	Limit for cash on delivery (EUR) - just DHL Online Franking	Bulky goods
		Number	Language**	Economy	Premium							

Note: Parcel service only provided through following post offices: Bafaté, Bissau, Bolama, Cacheu, Canchungo, Farim. (for parcels with other destinations, please indicate which of these locations is nearest to the destination).

Country Information Private Customers

Country	Charge zone	Customs declaration		Delivery time*		Max. weight	Full Track & Trace ¹⁾	Storage period	Attachment of written messages	Limit for Insured Items (EUR)	Limit for cash on delivery (EUR) - just DHL Online Franking	Bulky goods
		Number	Language**	Economy	Premium							
Guyana Note: -	4	1	F	15-19	8-15	20	yes	40	yes	-	-	no
Haiti Note: -	4	3	F	12-14	8-10	31,5	no	60	yes	-	-	yes (L200/G300)
Heard- and McDonaldislands Note: see Australia												
Honduras Note: -	4	2	SPA	10-14	8-10	20	no	60	no	-	-	yes (L150/G300)
Hong Kong Note: Write address in Latin letters. Coins, banknotes, foreign currency and bearer instruments in parcels are not permitted.	4	1	E,NL	10	6	31,5	yes	28	no	5000	-	yes (L150/G300)
Hungary Note: cash on delivery sums cannot be credited to a post office giro account in the destination country. It is recommended to indicate the telephone number in the receiving address.	1	-	-	4	-	31,5	yes	10	yes	5000	1000	yes(L150/G300)
Iceland It is recommended to indicate the telephone number in the receiving address.	2	1	D,E,F,NL	14-16	4-6	31,5	yes	30	yes	5000	-	yes (nP; L150/G300)
India Note: Correct name for Bombay: "MUMBAI" (packages addressed to "Bombay" may be returned). PO box addresses only permitted in addition to full address details. Packages to Anini (Head Office Tinsdukia), Tuting (Head Office Dibrugark), Vijayana (Head Office Dibrugark) up to 2 kg only, and to Dodamarg (Ratnagiri) up to 5 kg only. Severe weather conditions can temporarily affect transport to Dras, Kargil, Leh, Dankhar, Lota, Keylang.	4	3	E	10-14	8-10	20	yes	7	no	5000	-	no
Indonesia Note: -	4	1	E	12-15	8-10	31,5	yes	30	no	5000	-	yes (L150/G300)
Iran Note: The shipment of currency and other valuable items is not permitted. It is recommended to indicate the telephone number in the receiving address.	4	2	E,F	10-14	8-10	20	yes	30	no	-	-	yes (L150/G300)
Iraq Note: Parcels containing currency, other valuable items or a content that with liquid, fusible, perishable or fragile, cameras, mobile phones or laptop computers are not permitted. The telephone number always should be stated in the receiving address.	4	3	E,F,SPA	15-19	11-15	31,5	no	30	no	-	-	yes (L150/G300)
Ireland Note: Indicating the county in the address is recommendable (counties of Ireland: Carlow, Cavan, Clare, Cork, Donegal, Dublin, Galway, Kerry, Kildare, Kilkenny, Laois, Leitrim, Limerick, Longford, Louth, Mayo, Meath, Monaghan, Offaly, Roscommon, Sligo, Tipperary, Tirconail, Waterford, Westmeath, Wexford, Wicklow). It is recommended to indicate the telephone number in the receiving address.	1	-	-	8	-	31,5	yes	16	yes	5000	-	yes (L150/G300)
Isle of Man (GB) Note: see United Kingdom												
Israel Note: -	3	1	E,F,NL	16-22	12-16	20	yes	30	no	5000	-	yes (L150/G300)
Italy	1	-	-	3	-	31,5	yes	15	yes	5000	1000	yes (L150/G300)

Country Information Private Customers

Country	Charge zone	Customs declaration		Delivery time*		Max. weight	Full Track & Trace ¹⁾	Storage period	Attachment of written messages	Limit for Insured Items (EUR)	Limit for cash on delivery (EUR) - just DHL Online Franking	Bulky goods
		Number	Language**	Economy	Premium							

Note: Special shipment conditions apply to Italy's non-EU territories (see Campione d'Italia or Livigno). It is recommended to indicate the telephone number in the receiving address.

Country Information Private Customers

Country	Charge zone	Customs declaration		Delivery time*		Max. weight	Full Track & Trace ¹⁾	Storage period	Attachment of written messages	Limit for Insured Items (EUR)	Limit for cash on delivery (EUR) - just DHL Online Franking	Bulky goods
		Number	Language**	Economy	Premium							
Jamaica Note: -	4	2	F	12-14	8-10	20	yes	60	no	-	-	yes (L200/G300)
Japan Note: Write address in latin letters.	4	2	E,NL	8	6	31,5	yes	15	no	5000	-	yes (L150/G300)
Jordan Note: Currency may not be sent in packages.	3	1	E	8-12	10	31,5	yes	30	no	5000	-	no
Kazakhstan Note: Write address in latin letters; please specify destination as accurately as possible, provide postcode, area or district if possible. Currency and other valuable items may not be sent in packages.	3	2	E,F,SPA	8-15	8-10	20	no	30	no	-	-	no
Kenya Note: -	4	2	E	10-14	8-10	31,5	yes	60	no	-	-	no
Kiribati Note: Parcel delivery only available to the following areas: Abaiang, Abaokoro, Abemama, Aranuka, Arorae, Bairiki, Beru, Betio (Tarawa), Bikenibeu, Butaritari, Christmas Island (Pacific), Fanning Island, Kuria, Maiana, Makin, Marakei, Nikunau, Nonouti, Ocean Island, Onotoa, Tabiteuea North and South, Tamana (for parcels to other destinations, please indicate which of these locations is nearest to the destination).	4	1	E	>30	10-15	31,5	no	30	no	5000	-	yes (L200/G300)
Korea, North Note: Correct country name: "Demokratische Volksrepublik Korea", "République démocratique de Corée", "Democratic People's Republic of Korea".	4	3	F,NL	15-19	10-15	20	no	15	no	-	-	no
Korea, South Note: Correct country name: "Republik Korea", "République de Corée", "Republic of Korea".	4	2	E	10	6	20	yes	15	no	5000	-	no
Kosovo (Republic of Serbia) Note: An international civilian administration (UNMIK) is in place in the Serbian province of Kosovo which assists the postal service. Packages to Kosovo must include KOSOVO UNMIK in the last line of the address in addition to the region/locality.	2	2	E, NL	8-10	6-8	20	no	n/a	no	5000	-	no
Kuwait Note: All shipments must be labelled with the recipient's full address - including region, street name/-number, building number, block number, and if possible the recipient's landline or mobile phone number. The shipment of cheque and credit cards in packages is not permitted.	4	3	E	8-12	6-8	31,5	no	30	yes	5000	-	yes (L150/G300)
Kyrgyzstan Note: Write address in latin letters; please specify destination as accurately as possible, provide postcode, area or district if possible. Currency may not be sent in parcels. If a shipment is closed with an adhesive tape, it is mandatory to mark it (e.g. by a company logo, stamp mark etc.) so that the opening to a later time is well identifiable.	4	3	E,RUS	15-19	10-15	20	no	30	no	-	-	no
Laos Note: Parcel service only provided through following post offices: Champassack, Houeisai, Khammouane, Khong, Khongsedone, Luangprabang, Paksé, Savannakhet, Sayaboury, Vientiane (for parcels to other destinations, please indicate which of these locations is nearest to the destination). Correct country name: "Demokratische Volksrepublik Laos", "République démocratique populaire lao", "Lao People's Democratic Republic".	4	1	E,F	15-19	10-15	20	yes	30	no	-	-	yes (L150/G300)
Latvia Note: Cash on delivery sums may not be credited to a post office giro account in the destination country. Coins, banknotes, foreign currency and bearer instruments in parcels are not permitted. It is mandatory to indicate the telephone number in the receiving address.	1	-	-	6-12	-	31,5	yes	30	no	5000	1000	yes (L150/G300)

Country Information Private Customers

Country	Charge zone	Customs declaration		Delivery time*		Max. weight	Full Track & Trace ¹⁾	Storage period	Attachment of written messages	Limit for Insured Items (EUR)	Limit for cash on delivery (EUR) - just DHL Online Franking	Bulky goods
		Number	Language**	Economy	Premium							
Lebanon Note: Parcel service only provided through following post offices: Beyrouth CP, Saida, Tripoli-Marine, Zahle (for parcels to other destinations, please indicate which of these locations is nearest to the destination).	3	2	E,F,NL	8-12	6-8	31,5	no	30	no	-	-	no
Lesotho Note: Currency and other valuable items in parcels are not allowed.	4	1	E	10-14	8-10	20	no	30	yes	5000	-	yes (L200/G300)
Liberia Note: -	4	3	E	12-16	10-12	20	yes	21	yes	-	-	yes (L200/G300)
Libya Note: -	3	2	E,F,NL	12-16	10-12	20	yes	21	no	-	-	yes (L200/G300)
Liechtenstein Note: Shipments containing precious metals, precious stones, jewellery or watches require two customs declarations. The swiss parcel service provider advises not to include any cash in consignments of valuables. Premium service packages may not be sent in conjunction with other services (international insured items, advice of delivery, bulky goods). The shipment of bicycles is only possible with the bulky goods service. Bicycles may only be shipped as bulky goods in rigid outer packaging (cardboard box). The pedals and handlebars should be removed or folded inwards.	2	1	D,E,F	4-5	2-3	31,5	no	30	yes	5000	-	yes (L150/G300)
Lithuania Note: Currency even in parcels with the international insured items service may not be sent. It is recommended to indicate the telephone number in the receiving address.	1	-	-	5-6	-	31,5	yes	30	no	5000	-	yes (L150/G300)
Livigno (Italy) Note: Cash in parcels may not be sent. It is recommended to indicate the telephone number in the receiving address.	2	1	E,F,NL	3	3	31,5	yes	30	yes	5000	-	yes (L150/G300)
Lord-Howe-Islands Note: see Australia												
Luxembourg Note: It is recommended to indicate the telephone number in the receiving address.	1	-	-	2-3	-	31,5	yes	30	yes	5000	-	yes (L150/G300)
Macao Note: Write address in latin letters. Coins, banknotes, foreign currency and bearer instruments even in parcels with the international insured items service are not permitted.	4	1	E,PT,NL	11	6	31,5	yes	30	no	5000	-	yes (L150/G300)
Macedonia Note: The official name of the state is "Die ehemalige jugoslawische Republik Mazedonien", "The Former Yugoslav Republic of Macedonia", "L'ex-République yougoslave de Macédoine".	2	1	E,F	7-15	5-7	31,5	yes	30	yes	5000	-	yes (L150/G300)
Madagascar Note: -	4	2	F	12-16	10-12	20	yes	30	no	-	-	no
Madeira see Portugal	-	-	-	-	-	-	-	-	-	-	-	-
Malawi Note: Currency and other valuable items may not be sent in packages.	4	1	E	12-16	10-12	31,5	no	30	no	-	-	yes (L200/G300)
Malaysia Note: Packages to refugees living in camps are not permitted.	4	1	E, NL	8-12	6-8	31,5	yes	14	yes	5000	-	yes (L200/G300)

Country Information Private Customers

Country	Charge zone	Customs declaration		Delivery time*		Max. weight	Full Track & Trace ¹⁾	Storage period	Attachment of written messages	Limit for Insured Items (EUR)	Limit for cash on delivery (EUR) - just DHL Online Franking	Bulky goods
		Number	Language**	Economy	Premium							
Maldives Note: -	4	1	F	12-16	8-10	31,5	yes	30	no	5000	-	yes (L200/G300)
Mali Note: Parcel service only provided through following post offices parcels: Ansongo, Bafoulabé, Baguinéda, Bamako R.P., Banamba, Bandiagara, Barouéli, Bougouni, Bourem, Dioila, Diré, Djenné, Douentza, Fana, Gao, Goundam, Gouma-Rharous, Kangaba, Kati, Kayes, Kéniéba, Kidal, Kita, Kolokani, Koulikoro, Koulouba, Koutiala, Mahina, Macina, Markala, Menaka, Mopti, Nara, Niafunké, Niono, Nioro, San, Ségou, Sikasso, Sofara, Tobouctou, Toucoto, Yanfolila, Yelimané (for parcels to other destinations, please indicate which of these locations is nearest to the destination).	4	2	E,F	10-14	8-10	31,5	yes	180	no	-	-	yes (L200/G300)
Malta It is recommended to indicate the telephone number in the receiving address.	1	-	-	5-9	-	31,5	yes	90	yes	5000	-	yes (L150/G300)
Marshall Islands Note: Shipments to the Marshall Islands are first transported to the United States of America and then forwarded to the Marshall Islands. It is therefore recommended to specify UNITED STATES of AMERICA as receiving country in addition to the normal address.	4	1	E	>30	10-15	31,5	no	60	no	5000	-	yes (L150/G300)
Martinique Note: -	4	1	F	> 30	10-15	31,5	no	30	no	5000	-	yes (L150/G300)
Mauritania Note: Parcel service only provided through following post offices: Aion-el-Atrouss, Aleg, Amourj, Atar, Bababe, Bassikounou, Bir-Moghrein, Boghé, Boutilimit, Chinguetti, Dakhla, F'Derick, Fort-Gouraud, Guérou, Kaédi, Kankossa, Kiffa, Lagouera, Maghama, Makta-Lahjar, M'Bagne, M'Bout, Méderda, Monguel, Moudjeria, Néma, Noudhibou, Nouakchott-RP, Ould Yanze, Old Yenge, Port Etienne, R'Kiz, Rosso, Sélibaby, Tamchakett, Tichitt, Tidjikja, Timbédra, Tintane, Zouerate (for parcels to other destinations, please indicate which of these locations is nearest to the destination).	4	2	F	10-14	8-10	31,5	yes	30	no	-	-	no
Mauritius Note: -	4	1	E,F	10	6-8	31,5	yes	30	no	5000	-	no
Mayotte Note: -	4	1	E,F	>30	10-15	20	no	90	no	5000	-	yes (L150/G300)
Melilla (Spain) Note: It is recommended to indicate the telephone number in the receiving address.	2	2	E,F,SPA	7-8	3-4	20	yes	60	no	5000	-	no
Mexico Note: All parcels must be sent with an invoice, including a Spanish translation. If this requirement is not observed the package is likely to be returned to the sender.	4	1	E,F,SPA	11-16	9-14	31,5	yes	10	no	5000	-	yes (L150/G300)
Micronesia, Federated States of Note: Shipments to the Federated States of Micronesia are first transported to the United States of America and then forwarded to Micronesia. It is therefore recommended to specify UNITED STATES of AMERICA as receiving country in addition to the normal address.	4	1	E	>30	10-12	31,5	no	20	no	5000	-	no
Moldova, Republic of Note: Write address in latin letters; please specify destination as accurately as possible, provide postcode, area or district if possible. Coins, banknotes, foreign currency and bearer instruments in parcels are not permitted.	2	3	E,F,NL,RUS	10-12	5-7	20	yes	30	no	-	-	yes (L150/G300)
Monaco Note: Because of the monetary and customs union with France, no payment of duty is required. It is recommended to indicate the telephone number in the receiving address.	1	-	-	3-4	-	31,5	no	30	no	5000	-	no

Country Information Private Customers

Country	Charge zone	Customs declaration		Delivery time*		Max. weight	Full Track & Trace ¹⁾	Storage period	Attachment of written messages	Limit for Insured Items (EUR)	Limit for cash on delivery (EUR) - just DHL Online Franking	Bulky goods
		Number	Language**	Economy	Premium							
Mongolia Note: Coins, banknotes, foreign currency and bearer instruments in parcels are not permitted.	4	3	E	12-19	10	31,5	yes	90	no	-	-	yes (L150/G300)
Montenegro, Republic of Note: Currency and other valuable items may not be sent in packages.	2	2	E,F	7-10	4-7	31,5	yes	15	yes	-	-	yes (L150/G300)
Montserrat Note: -	4	1	E	14-19	10-15	20	no	36	no	5000	-	no
Morocco Note: -	3	2	E,F,SPA,NL	8-12	6-8	20	yes	15	yes	5000	-	yes (L200/G300)
Mozambique Note: Parcel delivery is not possible in all areas; in the case of smaller destinations, packages will be sent via Beira, Maputo or Nacala (if necessary, please indicate which of these locations is	4	4	E,F,PT	10-14	7-10	31,5	yes	30	no	5000	-	yes (L200/G300)
Myanmar Note: Parcels addressed to "Burma" (former name) are not accepted by the Myanmar postal administration and will be returned.	4	2	E	10-14	8-10	20	yes	180	yes	-	-	yes (L200/G300)
Namibia Note: -	4	2	E	10-12	6-8	20	no	30	no	5000	-	yes ((L150/G300)
Nauru Note: -	4	1	E	>30	10-15	20	no	60	no	5000	-	yes (L150/G300)
Nepal Note: -	4	2	E	10-14	8-12	20	yes	7	no	-	-	no
Netherlands Note: Special shipment conditions apply to Dutch non-EU territories (see Aruba or Dutch Antilles). It is recommended to indicate the telephone number in the receiving address.	1	-	-	2-3	-	31,5	yes	21	yes	5000	-	yes (L150/G300)
New Caledonia Note: -	4	1	F	>30	10-15	31,5	yes	30	no	5000	-	yes (L150/G300)
New Zealand Note: (incl. Tokelau and Niue) Currency in parcels may not be sent.	4	1	E	10-12	8	31,5	yes	30	yes	5000	-	yes (L150/G300)
Nicaragua Note: Currency (coins, banknotes, currency notes, traveller's cheques), precious metals (platinum, gold, silver), precious stones, jewels and other valuable items may not be sent in packages.	4	3	E,SPA	10-14	8-10	31,5	no	30	yes	-	-	yes (L200/G300)
Niger Note: Parcel service only provided through following post offices: Agadez, Arlit, Bilma, Birni N'Gaouré, Birni N'Konni, Bouza, Dakoro, Diffa, Dogondoutchi, Dosso, Filingue, Gaya, Gouré, Illela, Keita, Loga, Madaoua, Magaria, Maine-Soroa, Malbaza, Maradi, Matameye, Mayahi, N'Guigmi, Niamey Colis potaux, Quallam, Say, Tahoua, Tanout, Tchín-Tabaraden, Tera, Tessaoua, Tillabery, Zinder (for parcels to other destinations, please indicate which of these locations is nearest to the destination).	4	2	F	12-15	8-11	31,5	no	15	no	-	-	yes (L150/G300)
Nigeria Note: Currency, valuable items and mobile phones may not be sent in packages.	4	3	E	10-14	8-10	31,5	no	42	no	-	-	yes (L200/G300)
Niue see New Zealand	-	-	-	-	-	-	-	-	-	-	-	-
Norfolk Islands	-	-	-	-	-	-	-	-	-	-	-	-

Country Information Private Customers

Country	Charge zone	
	Number	Customs declaration
Language**	Delivery time*	
Economy		Premium
Max. weight		
Full Track &Trace¹⁾		
Storage period		
Attachment of written messages		
Limit for Insured Items (EUR)		
Limit for cash on delivery (EUR) - just DHL Online Franking		
Bulky goods		

see Australia

Country Information Private Customers

Country	Charge zone	Customs declaration		Delivery time*		Max. weight	Full Track & Trace ¹⁾	Storage period	Attachment of written messages	Limit for Insured Items (EUR)	Limit for cash on delivery (EUR) - just DHL Online Franking	Bulky goods
		Number	Language**	Economy	Premium							
Northern Ireland see United Kingdom	-	-	-	-	-	-	-	-	-	-	-	-
Northern Mariana Islands Note: Please type address and use capital letters wherever possible.	4	1	E	10-12	6-7	20	no	60	no	5000	-	yes (L150/G300)
Norway Note: (incl. Bouvetisland, Svalbard and JanMayen) It is recommended to indicate the telephone number in the receiving address.	2	1	E,DAN, SWE,NL	7-8	4-5	31,5	yes	14	yes	5000	-	yes (L150/G300)
Oman Note: Parcel service only provided through following post offices: Matrah, Muscat, Nizwa, Salalah, Sohar (for parcels to other destinations, please indicate which of these locations is nearest to the destination). No direct-to-door delivery of packages.	4	2	E	8-12	6-8	20	no	30	yes	5000	-	yes (L150/G300)
Pakistan Note: Parcels containing currency or other valuable items are not permitted.	4	1	E	11	7-10	31,5	yes	7	no	-	-	yes (L150/G300)
Palau Note: Shipments to Palau are first transported to the United States of America and then forwarded to Palau. It is therefore recommended to specify UNITED STATES of AMERICA as receiving country in addition to the normal address. Please type address and use capital letters wherever possible.	4	1	E	10-12	6-7	20	no	60	no	5000	-	yes (L150/G300)
Palestinian Territories Note: -	3	2	E,F,NL	8-12	6-10	20	yes	30	no	-	-	no
Panama Note: -	4	2	E,F,SPA	8-12	6-8	31,5	yes	30	no	5000	-	no
Papua New Guinea Note: -	4	1	E	12-15	7-10	20	yes	30	no	-	-	no
Paraguay Note: -	4	2	E,SPA	10-14	8	20	yes	60	no	-	-	yes (L200/G300)
Peru Note: Parcels containing vitamins, coins, banknotes or other currency notes, traveller's cheques, platinum, gold or silver (in processed or unprocessed form), precious stones, jewels or other valuable items are not permitted. Please note that it is recommended to indicate the telephone number as well as the e-mail address (if known) in the receiving address.	4	3	E,F,SPA	10-14	7-10	31,5	yes	45	no	5000	-	yes (L150/G300)
Philippines Note: Parcels containing currency or other valuable items or content that is liquid, fusible, perishable or fragile content are not permitted.	4	1	E	10-14	8-10	20	yes	30	no	-	-	no
Pitcairn Island Note: -	4	1	E	>30	10-15	10	no	60	no	5000	-	no
Poland It is recommended to indicate the telephone number in the receiving address.	1	-	-	3	-	31,5	yes	14	yes	5000	-	yes (L150/G300)
Portugal Note: (incl. Madeira and Azores) Cash on delivery sums may not be credited to a post office giro account in the destination country. In the case of shipments to the island of Madeira or the Azores, delivery times will usually take 2-3 days longer. It is recommended to indicate the telephone number in the receiving address.	1	-	-	9	-	31,5	yes	15	no	5000	1000	yes (L150/G300)

Country Information Private Customers

Country	Charge zone	Customs declaration		Delivery time*		Max. weight	Full Track & Trace ¹⁾	Storage period	Attachment of written messages	Limit for Insured Items (EUR)	Limit for cash on delivery (EUR) - just DHL Online Franking	Bulky goods
		Number	Language**	Economy	Premium							
Puerto Rico Note: Please type address and use capital letters wherever possible. Special regulations apply to the postage of food and tobacco products. Please consult www.fda.gov or www.cbp.gov . Please go to www.dea.gov for information on substances which cannot be imported into the USA, or which can only be imported with express authorisation.	4	1	E	10-12	6-7	31,5	no	60	no	5000	-	yes (L150/G300)
Qatar Note: -	4	1	E,NL	8-12	6-8	31,5	no	30	no	5000	-	yes (L150/G300)
Réunion Note: Parcel service <u>only</u> provided through following post offices: Avirons, Bois-de-Nèfles-St-Paul, Bras-Panon, Cambuston, Chaloupe (La), Cilaos, Entre-Deux, Etang-Salé, Grand-Bois, Guillaume (Le), Hell-Bourg, Montagne (La), Petite-Ile, Piton-St-Leu, Plaune-des-Cafres, Plaine-des-Palmistes, Port (Le), Possession, Ravine-des-Cabris, Rivière (La), Salazie, Saline (La), Saint-André, Sainte-Benoit, Saint-Denis, Sainte-Anne, Sainte-Clotilde, Sainte-Marie, Sainte-Rose, Sainte-Suzanne, Saint-Gilles-les-Bains, Saint-Gilles-les-Haute, Saint-Joseph, Saint-Leu, Saint-Louis, Saint-Paul, Saint-Philippe, Saint-Pierre, Tampon, Trois-Bassins, Vincendo (for parcels to other destinations, please indicate which of these locations is nearest to the destination).	4	1	E,F	11-14	7-10	31,5	no	30	no	5000	-	yes (L150/G300)
Romania Note: It is recommended to indicate the telephone number in the receiving address.	1	-	-	6-10	-	31,5	yes	30	no	5000	-	yes (L200/G300)
Russian Federation Note: Write address in latin letters; please specify destination as accurately as possible, provide postcode, area or district if possible. It is recommended to indicate the telephone number in	2	2	E,F,RUS	> 14	5-15	20	yes	30	no	5000	-	no
Rwanda Note: Parcel service only provided through following post offices: Butare, Byumba, Cyangugu, Gatsibo, Gikongoro, Gisenyi, Gitarama, Kabaya, Kibungo, Kibuye, Kigali, Kirambo, Nyabisindu, Nyamasheke, Nyange, Ruhango, Ruhengeri, Rwamagana, Vunga (for parcels to other destinations, please indicate which of these locations is nearest to the destination). Please note that it is recommended to indicate the telephone number in the receiving address.	4	3	E,F	10-14	8-10	31,5	no	30	yes	-	-	yes (L200/G300)
Saba (NL) -	4	3	E,LS,SPA	10-13	6-9	31,5	no	30	yes	5.000	-	-
Samoa Note: -	4	1	E	>30	10-15	31,5	yes	21	yes	5000	-	no
San Marino Note: -	2	1	E,F,NL	6-8	5-8	31,5	no	30	yes	5000	-	yes (L150/G300)
Sao Tomé and Príncipe Note: -	4	1	F,PT	13-15	9-11	31,5	no	15	no	-	-	no
Saudi Arabia, Kingdom of Note: Correct country name: "Königreich Saudi-Arabien", "Royaume d'Arabie saoudite", "Kingdom of Saudi Arabia". Currency and other valuable items in parcels may not be sent.	4	2	E,NL	9-13	6-9	31,5	yes	30	no	5000	-	yes (L200/G300)
Senegal Note: Parcel service only provided through following post offices: Aéré-Lao, Bakel, Bambey, Bignona, Birkélana, Cascas, Coki, Dagana, Dahra, Dakar-Colis postaux, Diouloulou, Diourbel, Fatick, Fioundiougne, Gandiayé, Gorée, Gossas, Goudiry, Guéoul, Guinguinéo, Joal, Kaffrine, Kanel, Kaolack, Kébémér, Kédougou, Kelle, Khombole, Kidira, Kolda, Koungheul, Linguere, Louga, Marsassoum, Matam, M'Baké, M'Bour, Meckhé, N'Dande, N'Duolo, Niore du Rip, Pire, Darou-Mousty, Podor, Pout, Richard-Toll, Rufisque, Saint-Louis R.P., Sakal, Saldé, Sébikotane, Sédhiou, Sokhone, Tambacounda, Thiadiaye, Thiés, Thilogne, Tiaroye, Tivaouane, Vélingara, Ziguinchor (for parcels to other destinations, please indicate which of these locations is nearest to the destination).	4	3	F	12-15	8-11	20	yes	60	yes	-	-	yes (L150/G300)

Country Information Private Customers

Country	Charge zone	Customs declaration		Delivery time*		Max. weight	Full Track & Trace ¹⁾	Storage period	Attachment of written messages	Limit for Insured Items (EUR)	Limit for cash on delivery (EUR) - just DHL Online Franking	Bulky goods
		Number	Language**	Economy	Premium							
Serbia, Republic of Note: Currency and other valuable items may not be sent in packages.	2	3	E,F,NL	7-10	4-7	31,5	yes	15	yes	-	-	yes (L150/G300)
Seychelles Note: -	4	2	E,F	10-13	6-9	31,5	no	30	yes	-	-	no
Sierra Leone Note: -	4	1	E	11-15	7-10	31,5	no	30	no	-	-	yes (L200/G300)
Singapore Note: Correct country name: "Republik Singapur", "République de Singapour", "Republic of Singapore". Shipment of arms, weapon parts and munitions not permitted.	4	1	E	6-8	3-5	31,5	yes	10	yes	5000	-	yes (L150/G300)
Slovak Republic It is recommended to indicate the telephone number in the receiving address.	1	-	-	3-4	-	30,0	yes	18	no	5000	-	yes(L150/G300)
Slovenia It is recommended to indicate the telephone number in the receiving address.	1	-	-	4	-	31,5	yes	15	yes	5000	-	yes(L150/G300)
Solomon Islands Note: -	4	3	E	>30	10-15	20	yes	30	no	-	-	no
Somalia Note: Temporarily no parcel service available.	-	-	-	-	-	-	-	-	-	-	-	-
South Africa Note: Packages containing arms or munitions not permitted.	4	2	E	9-13	8-12	31,5	yes	21	no	5000	-	no
Spain Note: (incl. Balearics) In case of crediting a post office giro account in the destination country with cash on delivery sums, the maximum permissible amount is EUR 540. Special shipment conditions apply to Spain's non-EU territories (see Ceuta [Zip-code area 63] and Melilla [Zip-code area 52] and Canary Islands[Zip-code area 35 - 38]). It is recommended to indicate the telephone number in the receiving address.	1	-	-	7	-	31,5	yes	15	no	5000	1000	no
Sri Lanka Note: If a shipment is closed with an adhesive tape, it MUST be marked (by a company logo, stamp mark or the like) so that the opening to a later time is well identifiable. Please note that it is recommended to indicate the the telephone number in the receiving address.	4	3	E	8-12	6-8	31,5	yes	30	no	5000	-	yes (L150/G300)
St. Barthélemy Note: -	4	1	F	> 30	10-15	31,5	no	30	no	5000	-	yes (L150/G300)
St. Eustatius (NL) -	4	3	E,LS,SPA	10-13	6-9	31,5	no	30	yes	5.000	-	-
St. Helena (NL) Note: (incl. Ascension and Tristan da Cunha)	4	1	E	14-19	14-19	20,0	no	5	no	5.000	-	-
St. Kitts and Nevis Note: Package delivery only available to the following areas: Basseterre, Charlestown and Valley.	4	2	E	12-14	8-10	20	yes	42	no	5000	-	yes (L200/G300)
St. Lucia Note: -	4	1	E	12-14	8-10	20	yes	90	yes	5000	-	yes (L200/G300)

Country Information Private Customers

Country	Charge zone	Number	Language**	Economy	Premium	Max. weight	Full Track & Trace ¹⁾	Storage period	Attachment of written messages	Limit for Insured Items (EUR)	Limit for cash on delivery (EUR) - just DHL Online Franking	Bulky goods
St. Maarten	4	1	E	10-13	6-9	31,5	yes	30	yes	5.000	-	yes (L150/G300)

Customs declaration

Delivery time*

Country Information Private Customers

Country	Charge zone	Customs declaration		Delivery time*		Max. weight	Full Track & Trace ¹⁾	Storage period	Attachment of written messages	Limit for Insured Items (EUR)	Limit for cash on delivery (EUR) - just DHL Online Franking	Bulky goods
		Number	Language**	Economy	Premium							
St. Martin Note: -	4	1	F	> 30	10-15	31,5	no	30	no	5000	-	yes (L150/G300)
St. Pierre und Miquelon -	3	1	F	> 30	10-15	20	no	30	no	5.000	-	yes (L150/G300)
St. Vincent and the Grenadines Note: -	4	2	E	12-14	8-10	20	yes	42	yes	5000	-	yes (200/G300)
Sudan Note: Packages containing currency or other valuable items or content that is liquid, fusible, perishable or fragile content are not permitted.	4	2	E,NL	10-14	7	31,5	no	30	no	-	-	yes (200/G300)
South Sudan Note: Packages containing currency or other valuable items or content that is liquid, fusible, perishable or fragile content are not permitted.	4	3	E,NL	10-14	7	10	no	7	no	-	-	-
Suriname Note: Please note that it is recommended to indicate the telephone number in the receiving address.	4	3	E	10-14	8-10	20	yes	180	yes	-	-	yes (L200/G300)
Svalbard and JanMayen (NO) Note: See Norway												
Swaziland Note: -	4	4	E	9-13	6-9	20	yes	28	no	-	-	yes (L150/G300)
Sweden Note: Arms may not be sent. Shipment of valuables in packages is not permitted. It is recommended to indicate the telephone number in the receiving address.	1	-	-	4	-	20	yes	14	yes	5000	-	yes (L150/G300)
Switzerland Note: Shipments containing precious metals, precious stones, jewellery or watches require two customs declarations. Premium service packages may not be sent in conjunction with other services (advice of delivery, bulky goods). The Swiss parcel service advice is not to send cash. Bicycles may only be shipped as bulky goods in rigid outer packaging (cardboard box). The pedals and handlebars should be removed or folded inwards. It is recommended to indicate the telephone number in the receiving address.	2	1	D,E,F,I	4	2	31,5	yes	15	yes	5000	-	yes (L150/G300)
Syria Note: -	3	3	E,NL	12	6-8	31,5	yes	30	yes	-	-	yes (L200/G360)
Taiwan Note: Address must be in Latin letters. Packages to the islands of Matsu and Quemoy must not exceed 10 kg.	4	1	E,F,NL	8-12	6-8	20	no	15	no	5000	-	yes (L150/G300)
Tajikistan Note: Write address in latin letters; please specify destination as accurately as possible, provide postcode, area or district if possible. Currency in parcels may not be sent. Other valuable items may not be sent in packages.	4	2	E,F,RUS	10-14	8-10	20	no	30	no	-	-	yes (L200/G300)
Tanzania Note: -	4	2	E	10-14	7-10	31,5	yes	30	no	-	-	no
Thailand Note: Currency and other valuable items in parcels are not permitted.	4	1	E	12	6-8	31,5	yes	30	yes	-	-	yes (L150/G300)
Timor-Leste (formerly East Timor)	4	1	E	10-12	6-8	20	no	15	no	-	-	yes (L150/G300)

Country Information Private Customers

Country	Charge zone	
	Number	Customs declaration
Language**	Delivery time*	
Economy		Premium
Max. weight		
Full Track &Trace¹⁾		
Storage period		
Attachment of written messages		
Limit for Insured Items (EUR)		
Limit for cash on delivery (EUR) - just DHL Online Franking		
Bulky goods		

Note: -

Country Information Private Customers

Country	Charge zone	Customs declaration		Delivery time*		Max. weight	Full Track & Trace ¹⁾	Storage period	Attachment of written messages	Limit for Insured Items (EUR)	Limit for cash on delivery (EUR) - just DHL Online Franking	Bulky goods
		Number	Language**	Economy	Premium							
Togo Note: Parcel service only provided through following post offices: Anécho, Anfoin, Anié, Atakpamé, Bafilo, Bassari, Blitta, Dapango, Kétao, Lama-Kara, Lomé, Nuatja, Niamtougou, Palimé, Sansané-Mango, Sokodé, Tabligbo, Tsevie (for parcels to other destinations, please indicate which of these locations is nearest to the destination).	4	1	E,F	10-14	7-10	20	yes	30	yes	-	-	yes (L200/G300)
Tokelau Note: See Norway												
Tonga Note: -	4	1	E	>30	10-15	20	yes	14	no	5000	-	no
Trinidad and Tobago Note: -	4	1	E	12-14	8-10	20	yes	20	no	5000	-	yes (L200/G300)
Tristan da Cunha see St. Helena	-	-	-	-	-	-	-	-	-	-	-	-
Tunisia Note: -	3	2	E,F,NL	8-12	6-8	31,5	yes	15	no	-	-	yes (L200/G300)
Turkey Note: Parcels with liquid, fusible, perishable or fragile content, alcohol products, tobacco products and mobile phones is not permitted. It is recommended to indicate the telephone number in the receiving address.	2	3	E,F,NL	10-15	3-9	30	yes	30	no	5000	-	no
Turkmenistan Note: Write address in Latin letters; please specify destination as accurately as possible, provide postcode, area or district if possible. Currency in parcels may not be sent.	4	3	E,RUS,NL	10-14	8-10	20	no	60	no	-	-	yes (L150/G300)
Turks and Caicos Islands Note: -	4	1	E	14-19	10-15	10	no	90	no	5000	-	yes (L200/G300)
Tuvalu Note: Parcel delivery only available in the following areas: Funafuti, Nanumanga, Nui, Nui tao, Nanumea, Nukufetau, Nukalaelae, Vaitupu.	4	1	E	>30	10-15	25	no	60	yes	5000	-	no
Uganda Note: The recipient's address must always include a post box number, otherwise the package cannot be delivered.	4	3	E	10-14	7-10	31,5	yes	60	no	-	-	yes (L150/G300)
Ukraine Note: Write address in Latin letters; please specify destination as accurately as possible, provide postcode, area or district if possible. For home delivery (delivery to a private recipient), the recipient's telephone number should be provided. Currency and other valueable items (e.g. mobile phones) may not be sent in packages. Parcels with value of goods exceeding 200 USD are not permitted.	2	2	E,F,RUS,NL	9-11	8-10	31,5	no	30	no	-	-	yes(L200/G300)
United Arab Emirates Note: -	4	2	E,NL	8-12	6-8	31,5	yes	30	yes	5000	-	yes (L200/G300)
United Kingdom Note: (incl. Isle of Man and Northern Ireland) Approximate time for packages to the Highlands and Islands (Zone B): add 1 day. It is recommended to indicate the telephone number in the receiving address. Special shipment conditions apply to British non-EU territories (see Guernsey or Jersey - applies to all the Channel Islands). The Shipment of alcohol and tobacco products is restricted (for more information please refer to www.hmrc.gov.uk).	1	-	-	3	-	31,5	yes	21	yes	5000	-	yes(L150/G300)

Country Information Private Customers

Country	Charge zone	Customs declaration		Delivery time*		Max. weight	Full Track & Trace ¹⁾	Storage period	Attachment of written messages	Limit for Insured Items (EUR)	Limit for cash on delivery (EUR) - just DHL Online Franking	Bulky goods
		Number	Language**	Economy	Premium							
United States of America	3	1	E, NL	10-12	6	31,5	yes	30	no	5000	-	yes (P)(L150/G300)
Note: Please type address and use capital letters wherever possible. Please include the state as well as the locality (e.g. CLAYTON, NEW JERSEY); states are abbreviated as follows: Alabama AL, Alaska AK, Arizona AZ, Arkansas AR, California CA, Colorado CO, Connecticut CT, Delaware DE, Florida FL, Georgia GA, Hawaii HI, Idaho ID, Illinois IL, Indiana IN, Iowa IA, Kansas KS, Kentucky KY, Louisiana LA, Maine ME, Maryland MD, Massachusetts MA, Michigan MI, Minnesota MN, Mississippi MS, Missouri MO, Montana MT, Nebraska NE, Nevada NV, New Hampshire NH, New Jersey NJ, New Mexico NM, New York NY, North Carolina NC, North Dakota ND, Ohio OH, Oklahoma OK, Oregon OR, Pennsylvania PA, Rhode Island RI, South Carolina SC, South Dakota SD, Tennessee TN, Texas TX, Utah UT, Vermont VT, Virginia VA, Washington DC, Washington WA, West Virginia WV, Wisconsin WI, Wyoming WY.												
Uruguay	4	3	E,F,SPA	14	7-10	31,5	yes	30	no	5000	-	no
Note: The shipment of coins, banknotes or other currency notes, traveller's cheques, platinum, gold or silver (in processed or unprocessed form), precious stones, jewels and other valuable items is not permitted.												
Uzbekistan	4	2	E,F,RUS	10-14	7-10	20	no	30	no	-	-	no
Note: Write address in Latin letters; please specify destination as accurately as possible, provide postcode, area or district if possible. Currency and other valuable items (precious stones, gold, mobile phones etc.) are not permitted.												
Vanuatu	4	1	E,F	>30	10-15	25	yes	30	no	5000	-	no
Note: -												
Vatican City	2	3	E,F	7-10	5-7	20	no	30	yes	5000	-	yes (L150/G300)
-												
Venezuela	4	3	SPA	10-14	8-10	31,5	no	90	no	-	-	no
Note: -												
Vietnam	4	1	E	10-14	8-10	31,5	yes	15	no	-	-	yes (L150/G300)
Note: -												
Wallis and Futuna	4	1	F	>30	10-15	20	no	60	no	5000	-	no
Note: -												
Yemen	4	3	E,NL	15-19	10-15	31,5	yes	14	yes	-	-	yes (L200/G300)
Note: Parcels with liquid, fusible, perishable or fragile content are not permitted.												
Zambia	4	2	E	10-15	8-10	31,5	yes	30	no	5000	-	yes (L200/G300)
Note: -												
Zimbabwe	4	1	E	10-13	6-9	31,5	yes	21	no	-	-	yes (L200/G300)
Note: Currency and other valuable items may not be sent in packages.												

* 1 Sonderziehungsrecht (SZR) =

No responsibility is accepted for the correctness of this information. All information subject to change.

Please notice the individual import restrictions and customs regulations for each country

¹⁾ Tracking and tracing within Germany available for all destination countries. Not all shipment events are necessarily reported by destination countries

* Transit time in workdays, orientation value only.

** NL: national language; DAN: Danish; E: English; F: French; G: German; GR: Greek; I: Italian; NOR: Norwegian; RUS: Russian; SPA: Spanish; SWE: Swedish; PT: Portuguese

(P) only permitted in combination with Service Premium

Country Information Private Customers

Country	Charge zone	
	Number	Customs declaration
Language**	Delivery time*	
Economy		Premium
Max. weight		
Full Track & Trace¹⁾		
Storage period		
Attachment of written messages		
Limit for Insured Items (EUR)		
Limit for cash on delivery (EUR) - just DHL Online Franking		
Bulky goods		

(S) Combination with Service Premium is not permitted