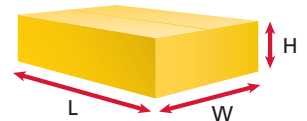


# PRICES AND SERVICES DOMESTIC DISPATCH

Your new service overview as of 1st Aug. 2016. Prices for DHL Paket, DHL Retoure and DHL Kurier Wunschzeit as well as GoGreen remain without changes and are still valid.

## BENEFITS

- Send parcels weighing up to 31.5 kg incl. track and trace.
- Includes liability of loss and damage up to € 500.
- Use of the DHL Business Customer Portal: central online access to process the entire parcel dispatch including dispatch logistics software.
- Regular pick-up and fast delivery throughout the whole of Germany (mo - sat)
- Includes Paketankündigung (Parcel notification)<sup>1</sup>
- Your parcels could be sent climate-neutrally using the GoGreen service if additionally booked.



### Dimensions

min.: L 15 cm, W 11 cm, H 1 cm  
max.: L 120 cm, W 60 cm, H 60 cm

Optional services	Description	Additional cost per parcel
Cash on delivery (COD)	Delivery on payment of the amount stated on the parcel (maximum € 3,500) in cash, in the name and for the account of the sender. Prerequisite: transfer of EDI data.	€ 3.60 COD charge € 2.00 collection charge <sup>2</sup>
Bulky goods	Parcels weighing up to a maximum of 31.5 kg – exceed the standard dimensions (see above) up to a maximum of 200 cm length and max. 360 cm girth measurements, – in tubular form up to max. 200 cm or girth measurements 360 cm, – have special packaging (e.g. protruding parts, not stable).	€ 20.00
Additional insurance <sup>3</sup>	Additional insurance exceeding the existing liability limit of € 500 for particularly valuable goods against loss or damage: – Insured amount up to € 2,500 – Insured amount up to € 25,000	€ 4.50 <sup>2</sup> € 18.00 <sup>2</sup>
Ident-check <sup>4</sup>	Delivery of the goods exclusively to the intended recipient after successful identity check with the ID document presented. Optional check of a minimum age.	€ 2.99
Named person only <sup>4</sup>	The mail item is delivered exclusively to the recipient in person or a specially authorized person.	€ 0.99
Visual check of age	Delivery to a person authorized to receive items pursuant to section 4, paragraphs 2 and 3 of the GT&C PAKET/EXPRESS NATIONAL only after checking the minimum age (≥ 16 or ≥ 18), which, in case of doubt, has to be proved by means of an official photo document (e.g. identity card, passport or driving license).	€ 0.99
Preferred day <sup>4</sup>	Specification of the delivery date in advance. Parcel must be posted at least 2 and no more than 6 business days before the desired delivery date. The requested day may only be a business day (Monday through Saturday).	€ 0.99
No neighbor delivery <sup>4</sup>	The sender may exclude the alternative delivery to neighbors.	€ 0.19
Individual collection order	Pick up of individual parcels flexibly from any address in Germany: – Requested via <a href="http://www.dhl.de/abholportal">www.dhl.de/abholportal</a>  – Requested via call center, fax or e-mail	€ 1.00 without label printing € 1.50 with label printing € 3.50 without label printing € 4.00 with label printing

## Additional fees

Return fee (Section 4, paragraph 6, of the GT&C PAKET/EXPRESS NATIONAL)	Fee for non deliverable parcels: Insofar as DHL is not responsible for the item being non-deliverable. [The return fee will also be charged in the case in which an item is returned in line with sender's instruction 'notice of non-deliverability'.]	€ 4.00 per item
Routing code	For parcels handed over by the sender without a correct routing code.	€ 0.30 per parcel
Lump-sum for ordering shipping materials	– Lump-sum for ordering shipping materials online using the DHL Business Customer Portal – Lump-sum for ordering shipping materials using other methods	at no extra charge € 5.00 per order

All prices quoted are in Euros and exclude value added tax (VAT). The current version of the GT&C PAKET/EXPRESS NATIONAL shall apply.

<sup>1</sup> Prerequisite: Submission of recipient's e-mail address in the EDI-data. Sender ensures the authorization of usage and storage of recipient's e-mail address. Further information is available at HYPERLINK „<http://www.dhl.de/parcel-basic-features>“ [www.dhl.de/parcel-basic-features](http://www.dhl.de/parcel-basic-features)

<sup>2</sup> VAT-free as per § 4 UStG

<sup>3</sup> Please see the current version of the DHL Transportversicherung (DHL transport insurance) brochure at [www.dhl.de/annexes-business-customer-contract](http://www.dhl.de/annexes-business-customer-contract)

<sup>4</sup> Available from 01.08.2016