WHERE TO INDICATE INDONESIAN TAX ID
MyDHL+

WHY DO WE NEED THIS INFORMATION

In order to increase the transparency regarding the parties importing or exporting goods to/from Indonesia, the Indonesian Customs Authorities have developed a new regulation requiring Indonesian Tax ID Number or other allowed identification numbers to be submitted with the shipment information.

This means that customers must provide the Indonesian Tax ID Number to DHL when shipping to/from Indonesia, so DHL can provide this information to Customs Authorities.

- For businesses and private individuals in Indonesia, the Indonesian Tax ID Number (NPWP - Nomor Pokok Wajib Pajak) must be provided when importing/exporting.
- Private individuals have the option to use any of the following alternative identification numbers: Indonesian ID Number (NIK- Nomor Induk Kependudukan), Indonesian Driver’s License (for foreigners and Indonesian nationals), or Passport Number (for foreigners only).

PROVIDING TAX ID VIA MyDHL+

In the Shipper-Receiver section of ‘Create a Shipment’ screen, tick the ‘Business Contact’ box if you are shipping on behalf of your company (FROM) or shipping to a company in Indonesia (TO).

If Indonesia is selected as either an origin or a destination, the ‘Tax Document Type’ dropdown will appear after the contact information fields. Select the type of identification number you will be using from the dropdown, and a new field will appear depending on your selection.

Enter the identification number that corresponds to your ‘Tax Document Type’ selection. There’s a validation in this field depending on the identification number selected.

Should the user decide to skip entering the Tax ID number in the Shipper–Receiver sections, they will be reminded to do so in the Customs Declaration section. An additional information regarding Indonesia Customs Regulation can be seen in the Customs Declaration section to reinforce the importance of submitting this information.