

Please note the following information for shipment of "DHL Paket International":

General information

- For every parcel there has to be transmitted EDI data to DHL.
- The weight of the parcel has to be exact to 100 grams and needs to be included into the EDI data.
- Transmitting contact information (e-mail/telephone number) in the shipment data is strongly recommended, as queries can be addressed and the quality of delivery and processing time, including customs clearance, can be improved. In addition, the electronic information supports in some countries, e.g. in European destinations, an automated notification process.
- Enclosing messages, that are not assigned for the recipient, is not allowed.
- Shipping Limited Quantities (LQ's) and Dangerous Good (DG) is not allowed.

Additional information for parcels into customs-destinations:

- DHL Paket International is a single-parcel product. Every individual parcel assigned for destinations with customs clearance, the following documents have to be enclosed: Commercial invoice in 2 copies, Customs declaration (CN 23) (Amount see table column F). Furthermore parcel-individual customs-relevant information has to be transmitted electronically. With usage of the update Customs declaration (CN23) the Dispatch note (CP71) is no longer required. Content which was formerly given on the Dispatch note (CP71) was included in the Customs declaration (CN23) with the update.
- Consolidating goods of several parcels in one invoice / one Export Accompanying Document is not allowed.
- Customs documents have to be filled in English or destination-specific language (see table column G).
- Customs documents have to be attached to the outside of the package in a customs document bag.
- EDI data including all parcel-individual customs information has to be transmitted before handover of parcels, latest before 6 pm.
- If the export merchandise value is >1.000 € the sender has to register the shipment with German Customs (via ATLAS IAA PLUS). Every parcel needs to have an Export Accompanying Document (Ausfuhrbegleitdokument) enclosed. Generally "DE003305" is to be indicated for the export customs department (Ausgangszollstelle). Every parcel is also to be marked physically (yellow sticker) and within the EDI data as parcel with an Export Accompanying Document.
- Customs clearance charges, including taxation and duties, will be charged to the recipient. Customs clearance to a third-party is not possible.
- Please note import and customs regulations of destination.

Additional information for parcels with the service Cash on delivery (COD) (only available to some destinations; see table)

- Parcels with the service COD have to be shipped including a completed COD payment card TFP3 (Material No.: 914-100-00). The TFP3 is to be attached outside of the parcel.

Please notice the restrictions on imports and customs regulations of the particular destination. All data without guarantee and subject to change.

DHL Paket International - Destination information

Information														Services						Note					
Destination	ISO Code	ISO CODE ALPHA	Charge zone	Number	Customs declaration language(s)*	Approximate transit time (in working days) DHL Paket International		Max. weight in kg for business customers	Maximum dimensions				Full Track & Trace**	Storage period in days	Returns		Partner organization	Saturday delivery	Bulky goods			Transport Insurance International (Standard & Premium)		Cash on delivery (Max. COD Charge) in EUR	Note
						Standard	Premium		Length (in cm)	Height (in cm)	Width (in cm)	Girth (in cm)			Air	Street			Possible	Length (in cm)	Girth (in cm)	TIA up to EUR 2.500	TIB up to EUR 25.000		
Uzbekistan	860	UZ	5	2	E,F,RUS	10-14	7-10	20,0	120	60	60	300	No	30	Yes	Post of Uzbekistan	Yes	No	-	-	Yes	No	-		
Vanuatu	548	VU	6	1	E,F	>30	10-15	25,0	120	60	60	300	Yes	30	Yes	Vanuatu Post	No	No	-	-	Yes	No	-		
Vatican City	336	VA	2	2	E,F		5-7	20,0	120	60	60	300	No	30	Yes	Vatican post	Yes	Yes	150	300	Yes	Yes	999,99	Customs documents (Customs declaration CN23 and commercial invoice) necessary	
Venezuela	862	VE	6	2	SPA	10-14	8-10	30,0	120	60	60	300	Yes	90	Yes	IPOSTEL – Instituto Postal Telegráfico de Venezuela	No	Yes	200	300	Yes	No	-		
Vietnam	704	VN	5	1	E	10-14	8-10	31,5	120	60	60	300	Yes	15	Yes	VNPT – Vietnam Posts and Telecommunications Group	No	Yes	150	300	Yes	No	-		
Wallis and Futuna	876	WF	1	1	F	>30	10-15	30,0	120	60	60	300	No	60	Yes	Wallis and Futuna Post	Yes	No	-	-	Yes	No	-	Customs documents (Customs declaration CN23 and commercial invoice) necessary	
Yemen	887	YE	5	2	E,NL	15-19	10-15	30,0	120	60	60	300	Yes	14	Yes	Yemen Post	Yes	Yes	200	300	Yes	No	-		
Zambia	894	ZM	6	2	E	10-15	8-10	30,0	120	60	60	300	Yes	30	Yes	Zambia Postal Services Corporation (ZAMPOST)	Yes	Yes	200	300	Yes	No	-		
Zimbabwe	716	ZW	6	1	E	10-13	6-9	30,0	120	60	60	300	Yes	21	Yes	Zimbabwe Posts	Yes	Yes	200	300	No	No	-		

* NL: National language, D: German; DAN: Danish; E: English; F: French; GR: Greek; I: Italian; NOR: Norwegian; PT: Portuguese; RUS: Russian; SPA: Spanish; SWE: Swedish

** Tracking and tracing within Germany available for all destination countries. Not all shipment events are necessarily made available by the destination countries.

Effective April 2021