

NO NEIGHBOUR DELIVERY: DISCREET DISPATCH



By using the no neighbour delivery service, you can exclude an alternative delivery to the neighbour if your customer is not available when the delivery is made.

YOUR BENEFITS

For all items with sensitive contents, where the privacy is to be protected on delivery, such as erotic or hygiene articles

- **Discreet delivery**
Protect your customers' privacy by not delivering items with sensitive contents to a neighbour
- **Attractive charge**
EUR 0.19 plus VAT in addition to the price of a parcel

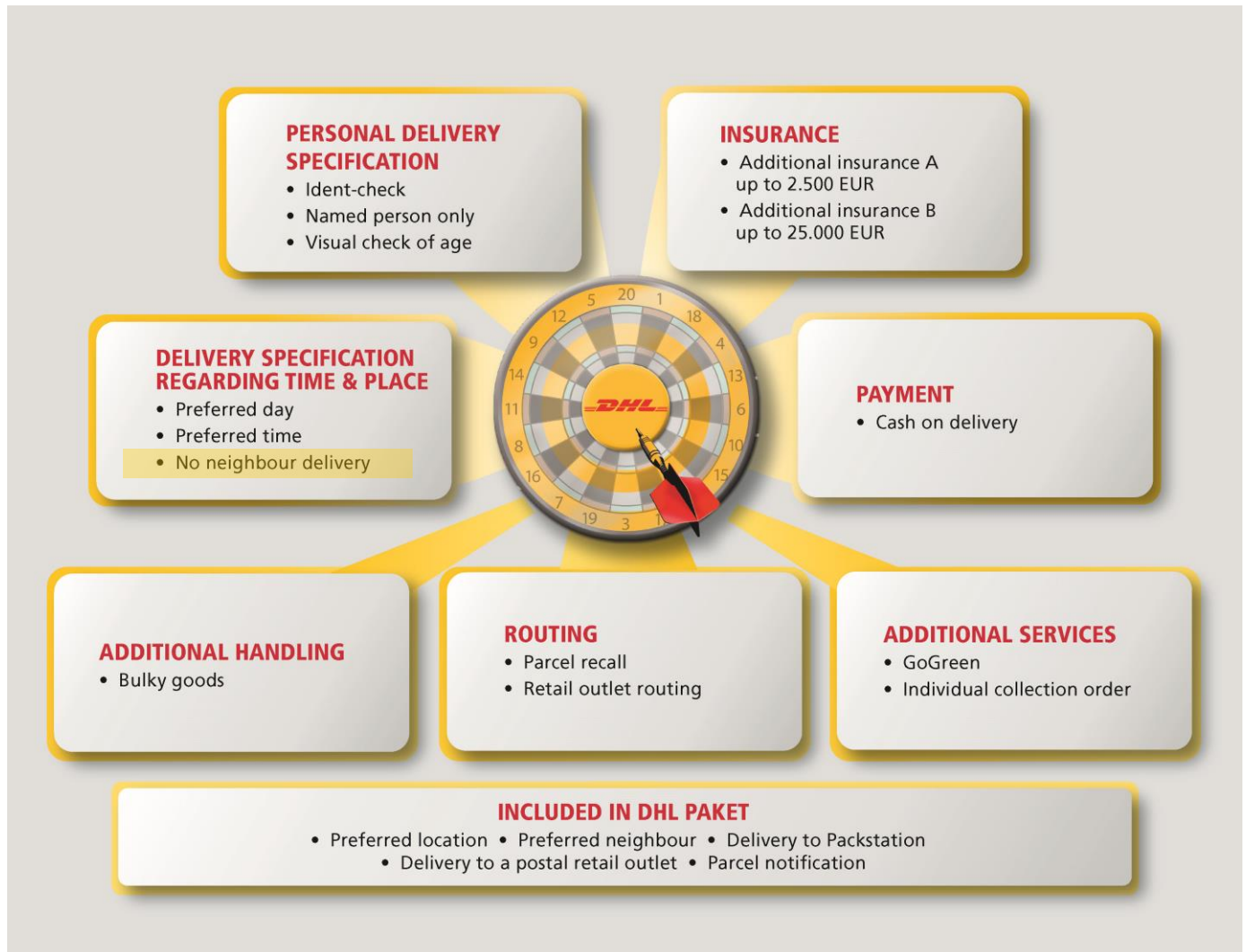
SIMPLE COMMISSIONING FOR YOU

- The service is already part of your contract and can be ordered directly via the DHL shipping logistics systems (by using the Ship function in the DHL Business Customer Portal or the Easylog system). Of course the service is also available to you if you program your shipping logistics system autonomously

RELIABLE PERFORMANCE BY DHL

- If your customer is not at home on the day of delivery, no attempt will be made to deliver to a neighbour
- The item will be held for your customer in a retail outlet or Packstation to be picked up

THE NATIONAL SERVICEPORTFOLIO OF DHL PAKET AT ONE GLANCE



You can find more information on the exact starting date and the related changes at www.dhl.de/services or approach your contact person of the DHL sales department directly.