

# CASH ON DELIVERY: SAFETY AND DISCRETION ON PAYMENT



With the cash on delivery service you assure that the delivery is exclusively subject to the collection of the COD amount in the name and on behalf of the sender

## YOUR BENEFITS

- **Security**
  - No risk of payment default, since the goods are not handed over until payment is made
  - No check on creditworthiness is required (particularly useful when sending to someone who placed his first order)
- **Increased liquidity**

Completing the payment quickly increases liquidity, because normally the money is transferred to you within 1-2 working days of the item being delivered
- **Discretion for your recipients**

By paying in cash, the purchase will not show up on the bank account statement
- **Attractive charge**

EUR 5.60 plus VAT in addition to the price of a parcel (collection charge is included)

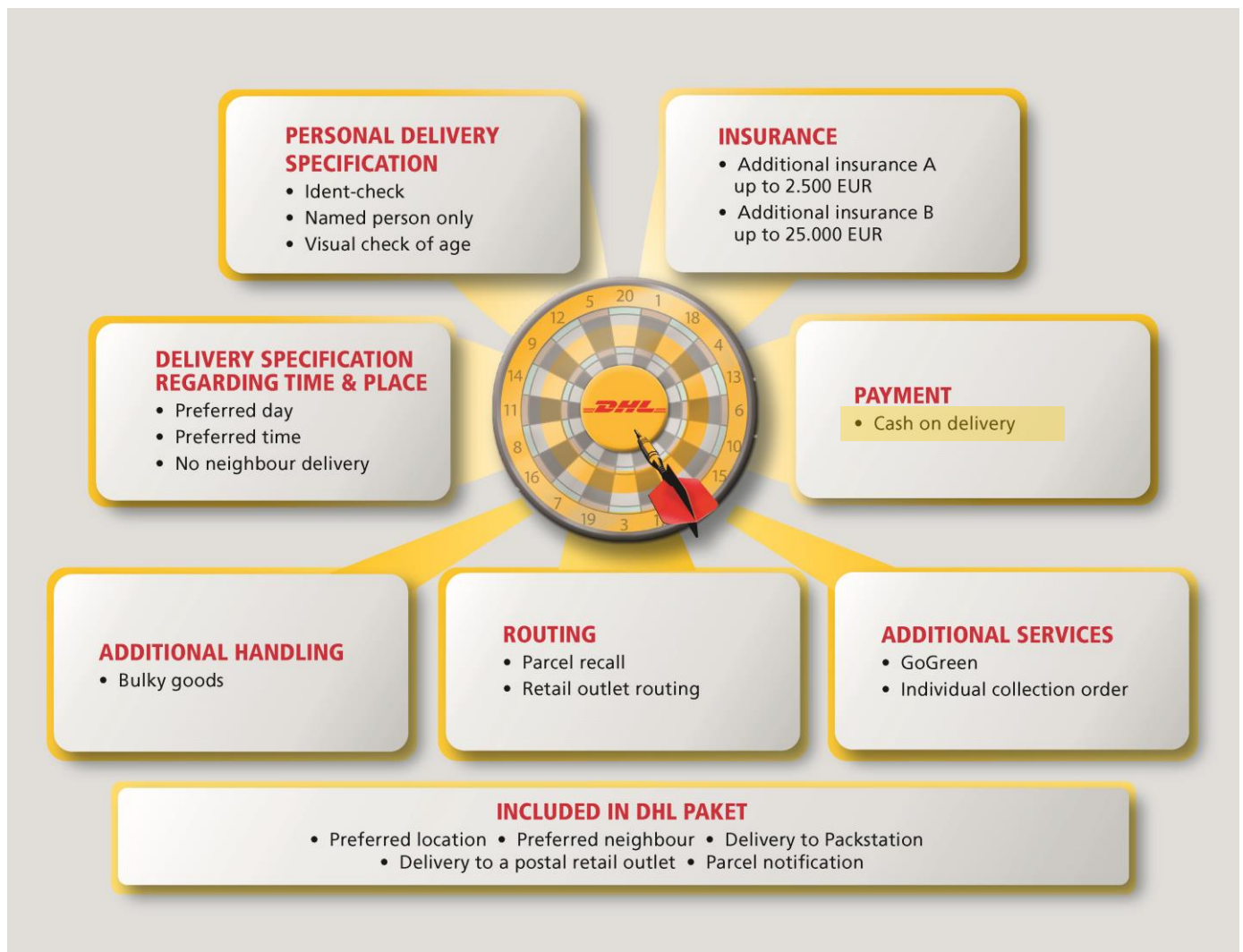
## SIMPLE COMMISSIONING FOR YOU

- The service can be ordered directly via the DHL shipping logistics systems (by using the Ship function in the DHL Business Customer Portal or the Easylog system). Of course the service is also available to you if you program your shipping logistics system autonomously
- You inform us of the amount to be paid (up to EUR 3,500)

## RELIABLE PERFORMANCE BY DHL

- DHL receives the sum from the recipient and then hands over the goods to the recipient
- Acceptance of liability for the money once the cash on delivery amount has been collected from the recipient
- Normally, the amount is transferred to your account within 1-2 working days after the delivery of the goods

## THE NATIONAL SERVICE PORTFOLIO OF DHL PAKET AT A GLANCE



You can find more information at [www.dhl.de/services](http://www.dhl.de/services) or approach your contact person of the DHL sales department.