

SIMPLY RETURNED WITH DHL RETOURE WITH RETURN LABEL ON COLLECTION



DHL RETOURE WITH RETURN LABEL ON COLLECTION

Easy return for your customers: with DHL RETOURE your customers can return their goods easily and free of charge.

YOUR BENEFITS

- Free and convenient for your customers. Day-definite collection and return
- By collecting the item to be returned you offer your customers an additional service
- You keep track of all your customers' return requests
- Perfect solution for complying with the legal returns deadline of at least fourteen days
- Simple invoicing due to flat-rate price
- Delivery Mondays to Saturdays, usually the next working day

THIS IS HOW

The customer contacts your customer services and requests the return via DHL's individual collection order. The DHL deliverer drives to your customer on the requested collection day, bringing the completed return label with them.