

SIMPLY RETURNED WITH DHL RETOURE WITH ENCLOSED RETURN LABEL



DHL RETOURE WITH ENCLOSED RETURN LABEL

Easy return for your customers: with DHL RETOURE your customers can return their goods easily and free of charge. Numerous delivery options are available for the returns.

YOUR BENEFITS

- Option to return free of charge for your customers
- Easy handling due to the enclosed return label
- Perfect solution for complying with the legal returns deadline of at least fourteen days
- Simple invoicing due to flat-rate price
- Customer proximity due to numerous posting options
 - Approximately 13,000 retail outlets and sales points
 - Approximately 11,000 parcel shops
 - Approximately 20,000 parcel deliverers
 - One of the numerous Packstations* und Paketboxes throughout Germany, that are open around the clock

THIS IS HOW

Your customers already receive a fully prepared return label with their delivery. In the case of returns the customer merely needs to pack the goods, attach the label and take the parcel to their nearest DHL PACKSTATION, retail outlet or sales office.

Optionally, you can arrange for the DHL RETOURE to be collected from your customers via an individual collection request. You pay for transport costs only if the goods are actually returned.

* Parcel dimension to Packstation max. 60 x 35 x 35 cm