

# PREFERRED TIME: YOU DECIDE IN WHICH TIME FRAME YOUR PARCEL WILL BE DELIVERED



With the preferred time service you can choose between several two-hour time frames for the delivery of your item.

## YOUR BENEFITS

Increase the satisfaction of your customers with an even more exact delivery time

- **Delivery during one of several two-hour delivery windows (Monday – Saturday) in specific German conurbations selected by the customer:**
  - In specific German conurbations for daytime deliveries      10:00 a.m. – 12:00 p.m. and 12:00 p.m. – 2:00 p.m.  
2:00 p.m. – 4:00 p.m. and 4:00 p.m. – 6:00 p.m.
  - And in the evening      6:00 p.m. – 8:00 p.m. and 7:00 p.m. – 9:00 p.m.
- **Free second delivery attempt**  
If your customer is not at home on the first delivery attempt, a second delivery attempt in the same time frame on the following working day will be undertaken (included in the price)
- **Attractive charge**  
EUR 3.99 plus VAT in addition to the price of a parcel

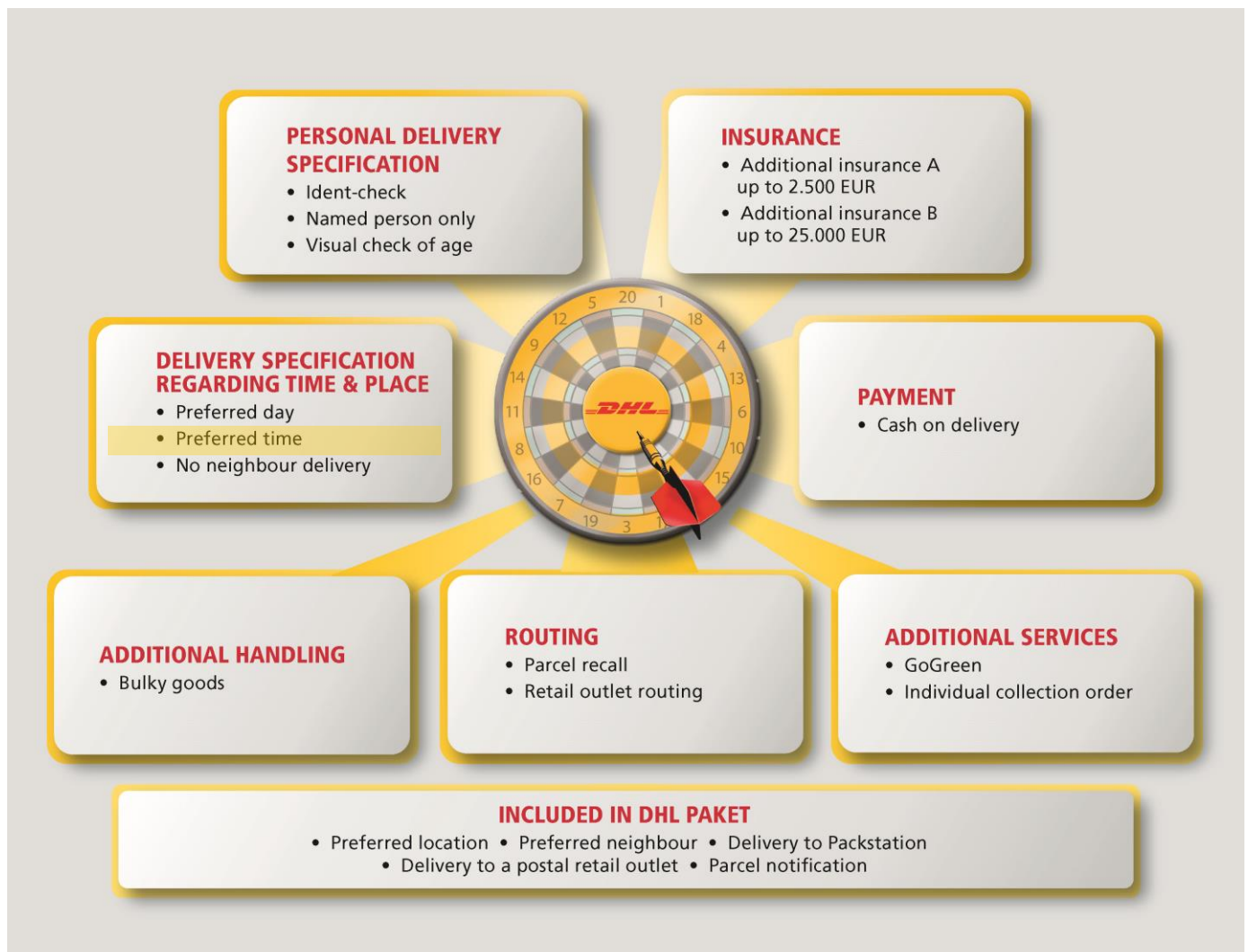
## SIMPLE COMMISSIONING FOR YOU

- As of the starting date in October 2016, the service can be ordered directly via the DHL shipping logistics systems (by using the Ship function in the DHL Business Customer Portal or the Easylog system). Of course the service is also available to you if you program your shipping logistics system autonomously
- You order the service in addition to your ordinary parcels and, if applicable, with other optional services
- We will inform you in time about the exact starting date and the related changes

## RELIABLE PERFORMANCE BY DHL

- Your time is important to us: With the transportation within the DHL parcel network, we ensure the delivery exactly on time
- The second delivery attempt in the same time window increases the probability of a direct delivery to the recipient

## THE NATIONAL SERVICEPORTFOLIO OF DHL PAKET AT ONE GLANCE



You can find more information on the exact starting date and the related changes at [www.dhl.de/services](http://www.dhl.de/services) or approach your contact person of the DHL sales department directly.