

# DHL 2-MANN-HANDLING SERVICE: PREFERRED DAY DELIVERY

Let your customers decide when they would like to receive your shipment! DHL 2-Mann-Handling offers you now preferred day delivery for your large, bulky goods. Add this convenient service for your customers in your check-out and drive sales with choice of delivery right on time. Now available throughout in Germany.

## HOW DOES PREFERRED DAY DELIVERY WORK

- **Web shop Frontend/Backend:** Implement DHL 2-Mann-Handling delivery schedule in your web shop backend and offer your customers available delivery days in process of checkout.
- **Time slot for more convenience:** When shipment with preferred day delivery has been received by delivery depot. We will call your customers to inform about time slot (4h) on preferred delivery day.

## YOUR BENEFITS

- More delivery choices for your customers
- Convenient booking of preferred delivery day
- Combine preferred delivery day with additional services
- Service fee for preferred delivery day will only apply if preferred delivery date has been met
- Service fee will be charged per order, no matter how many items the order consists of.

## TERMS AND CONDITIONS

### Order transmission

- Order data contains preferred delivery date information according to current DHL 2MH delivery schedule and interface description of DHL 2MH.
- Order data of preferred delivery date shipment must have been transmitted latest 1.00 p.m. three workdays before preferred delivery date.

### Operations

- Shipment with preferred delivery date has been received by cross docking yard Ludwigsau earliest 8 working days and latest 2.00 pm three workdays before preferred delivery date.
- Shipment has been received complete and undamaged.
- **Tipp:** Ask for convenient warehousing and fulfillment services at site Ludwigsau and your shipment is already "there".

## ADDITIONAL SERVICES

- Offer your customers additional time services, such as evening delivery or Saturday delivery.
- Combine time services with additional in-home services such as unpacking and assembly of upholstered furniture.
- Add convenient removal and disposal services for old goods.

## FURTHER QUESTIONS?

Please find additional information about DHL 2-Mann-Handling at [dhl.de/2MH](https://dhl.de/2MH).  
For further inquiries please contact your sales representative.