

THE RELIABLE DHL 2-MAN-HANDLING SHIPPING SOLUTION



With DHL 2-Man-Handling, you can ship bulky, heavy and fragile goods quickly and reliably in Germany, Austria, Luxembourg and Switzerland. Whether its furniture, consumer electronics, household appliances or recreational equipment – our competent two-person delivery teams transport your goods with the utmost care to your customers.

YOUR BENEFITS

- Shipping within Germany, Austria, Luxembourg and Switzerland (including customs clearance)
- Direct arrangement of delivery dates and times and personal notification of your customers
- Delivery monitoring – with our online Track & Trace system
- Valuable special services such as disposal of old devices, furniture and packaging
- Integrated solutions for picking up and transporting returned goods in compliance with legal return deadlines
- Increased revenue thanks to a delivery solution perfectly tailored to your customers' requirements

TRANSPORT

You decide whether you want us to send a swap body to pick up your shipments at your location or if you want to deliver them yourself to our centrally-located HUB in Ludwigsau. Your shipments are shipped daily from our HUB to more than 28 regional delivery bases distributed across Germany. With our nationwide network, we can deliver daily to any postal code in Germany. Prior to delivery we will call your customers to arrange an individual delivery date and time. We deliver your goods Monday through Friday right where your customer wants, i.e. if it's a living room sofa, we bring it right to the living room. Our integrated solutions for picking up and transporting your returned goods allow you to comply with statutory deadlines for returned merchandise.

ADDITIONAL SERVICES

Paperless cash on delivery: Upon your request, customers can take delivery of their merchandise only if they pay the COD amount in cash. Then we use a convenient electronic payment transaction to deposit the amount in your account.

Disposal of packaging: Offer your customers the all-inclusive package: We unpack the delivered goods, remove the packaging and dispose of it properly.

Disposal of old appliances: We'll remove replaced old appliances and take them to a certified waste disposal company or recycler.

GoGreen: By using our special GoGreen service you can make a sustainable contribution to climate protection.

Saturday delivery: With us, you can offer your customers Saturday delivery between 8:00 am and 4:00 pm upon request.

BILLING

Billing is production-based; you are charged only for actual deliveries and services. That means there is no need for time-consuming cancelations due to undelivered items.

DO YOU HAVE ANY QUESTIONS?

For more information visit www.dhl.de/en/2mh.