

„PREMIUM24“ THE FAST SHIPPING SOLUTION FROM DHL 2-MAN-HANDLING

Premium



Ordered today, delivered tomorrow! With the Premium24 service you can ship bulky and transport sensitive goods even faster throughout Germany. The service is particularly suitable for retailers with direct access to our central warehouse in Ludwigsau.

ADVANTAGES

- With the Premium24 service you have the opportunity to offer your customers an exclusive service.
- Whether you deliver your goods yourself, have them picked up by us or store them in our warehouse - delivery to your customers is possible the very next day.
- Your customers benefit from an even faster delivery directly to the point of use - within one day.
- Available for all 1-/2-man handling shipments up to 120 kg and 4 m³.
- With DHL 2-man handling, you get a reliable logistics service from a single source.

COMMISSION

We check the availability of Premium24 for the given delivery address and date as soon as we receive the order in our system. Valid delivery days are Monday to Friday if the order has been transferred the working day before until 01.00 pm. The following overview gives you further information. Our routing table provides you with valid delivery days and postal codes. Across Germany we are able to support 70 % of all postal codes with Premium24.

ORDER TRANSMISSION:	PREMIUM24 DELIVERY ON:
MONDAY UNTIL 1PM	TUESDAY
TUESDAY UNTIL 1PM	WEDNESDAY
WEDNESDAY UNTIL 1PM	THURSDAY
THURSDAY UNTIL 1PM	FRIDAY
FRIDAY UNTIL 1PM	MONDAY

INBOUND GOODS

For a next day delivery with Premium24 the goods have to be received in our Ludwigau HUB latest at 02:00pm the working day before.

OPTIONAL ADDITIONAL SERVICES

Disposal of packaging: Offer your customers the all-inclusive package: We unpack the delivered goods at the place of use, remove the packaging and disposal it properly.

Collection and disposal use mattresses: Collection, removal and disposal of used mattress.

Disposal of used appliances: Collection of used appliances and professional supply to the recycling system.

BILLING

The charge for Premium24 is invoiced per shipment. The service charge is only invoiced if the goods are delivered on time.

FURTHER QUESTIONS?

Please find additional information at [dhl.de/en/2mh](https://www.dhl.de/en/2mh)