

NO PACKSTATION: THE EXCLUSION OF THE PACKSTATION



By using the "No Packstation" delivery service, you can deliberately exclude selected goods from being redirected to a Packstation.

YOUR BENEFITS

The service offers targeted and controlled delivery of sensitive or particularly sensitive goods.

- **Maintaining product safety**
Protect sensitive or highly valuable goods by excluding delivery to a Packstation.
- **Prevention of Quality Loss**
Sensitive products may lose quality or shelf life in a Packstation due to sometimes extreme temperature fluctuations.
- **Higher Customer Satisfaction**
Targeted delivery reduces complaints and ensures a more reliable receipt experience.
- **Attractive charge**
EUR 1.69 plus VAT (in addition to the price of a parcel)
Ordering the service is initially free of charge; billing only takes place after execution, when the shipment is made available for collection at a postal retail outlet, or parcel shop
- **Discount**
If you book the "No neighbor delivery" service in combination with the "No Packstation" service, only one of the services will be charged in the event of execution.

SIMPLE COMMISSIONING FOR YOU

- The service is already part of your contract and can be ordered directly via the DHL shipping logistics systems (by using the Ship function in the Post & DHL Business Customer Portal).
- Of course, the service is also available to you if you program your shipping logistics system autonomously

RELIABLE PERFORMANCE BY DHL

- If your customer is not at home on the day of delivery, the shipment will not be redirected to a Packstation.
- In this case, the shipment will be made available for your customer to collect at a postal retail outlet or parcel shop.

PERFECTLY CONTROLLED. SECURELY DELIVERED.

To minimize risks in delivery and ensure a high-quality handover of goods.