



# DHL EUROPAKET

## PRICE LIST SERVICES

### ADDITIONAL FEES

<b>Lorry Toll and CO<sub>2</sub> surcharge</b>	Separately from the parcel price for the applicable products a surcharge will be charged due to state levies with direct relation to our transport service. This concerns the fee for the use of federal highways with heavy commercial vehicles in Germany (LKW Mautzuschlag) and the additional costs resulting from the federal government's CO <sub>2</sub> pricing.	€ 0.19
<b>Peak surcharge</b>	Surcharge additional to the parcel price, valid in the months of November and December, to ensure necessary investments to build additional capacity in DHL's infrastructure.	€ 0.19
<b>Peak-in-Peak-surcharge</b>	Surcharge additional to the parcel price during peak times in the months of November and December, independently of any additional surcharges (especially the peak surcharge). The exact period will be determined by DHL each year by July 1st and can be viewed at <a href="https://www.dhl.de/surcharges">dhl.de/surcharges</a> .	€ 0.50
<b>Routing codes</b>	Coding fee if routing code is not available, incorrect, or illegible. You can create the routing code with the integrated shipment software in the Post & DHL Business Customer Portal or with an own shipping software.	€ 0.49
<b>Customs data post-processing</b>	Fee for the effort required to make shipments exportable when their electronic customs data is incomplete or incorrect. Post-processing is only possible to the extent that DHL has the necessary data available.	please refer <a href="https://www.dhl.de/customs-data-post-processing">dhl.de/customs-data-post-processing</a>
<b>Delivery to remote areas</b>	For shipping parcels to remote areas, see <a href="https://www.dhl.de/remote-areas-europaket-en">dhl.de/remote-areas-europaket-en</a>	€ 17.50
<b>Expense allowance</b>	For omitted or incorrect weight determination according to section 4 of this agreement: <ul style="list-style-type: none"><li>Supplemental collection fee per parcel (per each item): regularly</li><li>Lump sum (per each item) in the case of deliberately (intentionally) false information, manipulation</li></ul>	€ 2.20 € 18.00

### OPTIONAL SERVICES

<b>GOGREEN</b>	CO <sub>2</sub> e compensated shipping through investments in climate protection projects. Can only be used after activation.	€ 0.12
<b>Bulky Goods</b>	Parcels that deviate the maximum weight and/or the standard dimensions and/or parcels that require special operational handling due to their physical proportions.	€ 29.00
<b>Additional insurance</b>	Insurance against damage to goods (loss and damage) for particularly valuable goods beyond the existing insurance of € 500: <ul style="list-style-type: none"><li>Up to 2.500 €</li><li>Up to 25.000 €</li></ul>	€ 10.00 <sup>1</sup> € 50.00 <sup>1</sup>
<b>Proof of delivery</b>	Confirmation of receipt in the form of an electronically saved list of delivery with the recipient's signature.	€ 10.00
<b>Third delivery attempt</b>	Chargeable third delivery attempt following an unsuccessful second delivery attempt can be agreed. Notification of the Sender by the DHL Customer Service Team to arrange for a third delivery attempt or the chargeable return of the parcel.	€ 10.00
<b>Return if undeliverable</b>	Sender decides in advance on the possibility of chargeable return following an unsuccessful second delivery attempt can be agreed. Notification of the Sender by the DHL Customer Services team to arrange for the chargeable return of the parcel. After the third unsuccessful delivery attempt, there is always a chargeable return.	€ 10.00
<b>Forwarding</b>	Sender can request delivery to an alternative recipient address (following consultation with the Customer Services team in Germany) if a parcel is undeliverable. In case of no Sender's instructions following the expiry of the storage period (max. 7 working days): chargeable return of the parcel to the Sender.	€ 10.00
<b>DDP (Delivered Duty Paid)</b>	The recipient receives the parcel in the destination country without separate payment of import duties: these (customs duties, import sales tax and fees) are paid in advance by DHL Group and subsequently settled with the Sender afterwards.	€ 10.00 <sup>2</sup>
<b>Lump-sum for ordering shipping materials</b>	An overview of shipping material is available at "Shipping Material" in the Post & DHL Business Customer Portal. Order channel: <ul style="list-style-type: none"><li>online using the Post &amp; DHL Business Customer Portal</li><li>using other methods per order</li></ul>	no extra charge € 5.00

<sup>1</sup> VAT-free as per § 4 USt.

<sup>2</sup> In the case of dispatch to a third country (non-EU countries or EU territories not part of the EU customs territory) special customs duties are payable depending on the incoterm.

All prices are quoted net of transport costs and the statutory Value Added Tax.

The current version of the **General Terms and Conditions DHL EUROPAKET (GT&C DHL EUROPAKET)** shall apply.

DHL EUROPAKET is a Deutsche Post AG product.