

DHL EUROPAKET

PRICE LIST SERVICES

In completion to your parcel dispatch there are further services available to optimize your shipping requirements.

ADDITIONAL FEES

Lorry Toll and CO₂ surcharge	Separately from the parcel price for the applicable products a surcharge will be charged due to state levies with direct relation to our transport service. This concerns the fee for the use of federal highways with heavy commercial vehicles in Germany (LKW Mautzuschlag) and the additional costs resulting from the federal government's CO ₂ pricing.	€ 0.18
Peak surcharge	Surcharge additional to the parcel price, valid in the months of November and December, to ensure necessary investments to build additional capacity in DHL's infrastructure.	€ 0.19
Delivery to remote areas	Shipping parcels to remote areas see "DHL Europaket Remote Areas" by: <ul style="list-style-type: none"> ▪ Ground ▪ Sea ▪ Air 	€ 17.50 € 35.00 €/kg 2.10 (min. € 47.00)
Brexit-Handling	Due per parcel to the United Kingdom, the Isle of Man and the Channel Islands due to the withdrawal of the United Kingdom from the European Union and the trade relationship changes.	€ 7.49
Expense allowance	For omitted or incorrect weight determination according to section 4 of this agreement: <ul style="list-style-type: none"> ▪ Supplemental collection fee per parcel (per each item): regularly ▪ Lump sum (per each item) in the case of deliberately (intentionally) false information, manipulation 	€ 2.00 € 18.00

OPTIONAL SERVICES

GOGREEN	Climate-friendly shipping (thanks to CO ₂ compensation of emissions through investment in climate protection projects).	€ 0.12
Additional insurance	Insurance against damage to goods (loss and damage) for particularly valuable goods beyond the existing insurance of € 500: <ul style="list-style-type: none"> ▪ Up to 2.500 € ▪ Up to 25.000 € 	€ 5.00 ¹ € 25.00 ¹
Proof of delivery	Confirmation of receipt in the form of an electronically saved list of delivery with the recipient's signature.	€ 10.00
Third delivery attempt	Chargeable third delivery attempt following an unsuccessful second delivery attempt can be agreed. Notification of the Sender by the DHL Customer Service Team to arrange for a third delivery attempt or the chargeable return of the parcel.	€ 28.00
Return if undeliverable	Sender decides in advance on the possibility of chargeable return following an unsuccessful second delivery attempt can be agreed. Notification of the Sender by the DHL Customer Services team in order to arrange for the chargeable return of the parcel. After the third unsuccessful delivery attempt, there is always a chargeable return.	€ 4.00 ²
Forwarding	Sender can request delivery to an alternative recipient address (following consultation with the Customer Services team in Germany) if a parcel is undeliverable. In case of no Sender's instructions following the expiry of the storage period (max. 7 working days): chargeable return of the parcel to the Sender.	€ 8.00
Performing customs clearance ³	DHL ensures the necessary treatment by customs in the destination country as customs duties are payable in accordance with the VAT legislation: <ul style="list-style-type: none"> ▪ including 3 customs tariff numbers ▪ Flat-rate customs charge for each additional tariff number 	€ 24.00 € 4.00
Lump-sum for ordering shipping materials	An overview of shipping material is available at "Shipping Material" in the Post & DHL Business Customer Portal. Order channel: <ul style="list-style-type: none"> ▪ online using the Post & DHL Business Customer Portal ▪ using other methods per order 	no extra charge € 5.00

¹ VAT-free as per § 4 USt.

² Plus transport costs export for return.

³ In the case of dispatch to a third country (non-EU countries or EU territories not part of the EU customs territory) special customs duties are payable depending on the incoterm.

All prices are quoted net of transport costs and the statutory Value Added Tax.

The current version of the General Terms and Conditions DHL EUROPAKET (GT&C DHL EUROPAKET) shall apply.

The DHL EUROPAKET is a Deutsche Post AG product.