



DHL KLEINPAKET

PRICES FOR SERVICES, SURCHARGES AND ADDITIONAL FEES

Numerous additional services are available when shipping with DHL Kleinpaket – customized to your shipping requirements. There may also be surcharges or additional fees in some cases. You can find the price overview here:

PRICES FOR SERVICES	SHORT DESCRIPTION	PRICE
Retail outlet routing	In case that the recipient cannot be determined at the given address, the undeliverable DHL Kleinpaket is provided at the retail outlet closest to the recipient for seven working days; notification by e-mail. Charging only in case the shipment is stored at the retail outlet due to undeliverability.	€ 1.49
Parcel recall	Possibility to stop the DHL Kleinpaket throughout Germany even after it has been handed over to DHL, e.g. if you suspect payment. It can only be stopped if it has not been loaded into the delivery vehicle. ▪ Upon commissioning: ▪ Return charge if return is successful:	€ 0.00 € 2.50
DISCOUNTS	SHORT DESCRIPTION	REDUCTION
Packstation discount	Discounting of the base price for shipments directly addressed by the sender (in their 'Checkout') to a Packstation. The discount applies to every shipment that lists a Packstation address on the initial label and is delivered to a Packstation.	€ 0.10 from 01.01.2027: € 0.20
Recipient email discount (from 01.01.2027)	A reduction is granted upon provision of a valid email address for recipient communication as part of the shipment data.	€ 0.02
SURCHARGES AND ADDITIONAL FEES	SHORT DESCRIPTION	PRICE
Lorry Toll and CO ₂ surcharge (from 01.01.2027)	Separately from the parcel price for the applicable products a surcharge will be charged due to state levies with direct relation to our transport service. This concerns the fee for the use of federal highways with heavy commercial vehicles in Germany (LKW Mautzuschlag) and the additional costs resulting from the federal government's CO ₂ pricing.	€ 0.10
Energy surcharge	Percentage surcharge additional to the shipment price according to current energy price development. For all information concerning amount, calculation, and effect of the surcharge.	See dhl.de/energysurcharge
Peak surcharge	Surcharge additional to the parcel price, valid in the months of November and December, to ensure necessary investments to build additional capacity in DHL's infrastructure.	€ 0.19
Peak-in-Peak surcharge	Surcharge additional to the parcel price during peak times in in the months of November and December, independently of any additional surcharges (especially the peak surcharge). The exact period will be determined by DHL each year by July 1st and can be viewed at dhl.de/surcharges .	€ 0.50
Creating routing codes	Coding fee for DHL Kleinpaket and DHL Retoure, if routing code is not available, incorrect or illegible.	€ 0.49
Shipment data fee (from 01.07.2027)	Charge applied if the electronic shipment data (PAN/EDI data) are not transmitted to DHL within the agreed timeframes.	€ 0.49
Return fee (Section 4, par. 6, of the GT&C Paket/Express National)	This charge is payable for undeliverable DHL Kleinpaket, provided that the non-delivery is not attributable to DHL and in all cases where the shipment is returned in relation to the „Retail outlet routing“ service ordered by the Sender, e.g. if the shipment is not picked in the retail outlet by the recipient.	€ 2.50
Lump-sum for ordering shipping materials	An overview of shipping material is available at “Shipping Material” in the Post & DHL Business Customer Portal; currently: ▪ Lump-sum for ordering shipping materials online using the Post & DHL Business Customer Portal ▪ Lump-sum for ordering shipping materials using e-mail	No surcharge € 5.00 per order
Expense allowance	For omitted or incorrect weight determination according to this agreement: ▪ Supplemental collection fee per parcel (per each item): regularly ▪ Lump sum (per each item) in the case of deliberately (intentionally) false information, manipulation	€ 2.20 ¹ € 18.00 ¹

¹ This payment is classified as compensation; VAT does not apply.

All prices excluded value added tax (VAT).

The current version of the **General Terms & Conditions of DHL for the (domestic) Parcel/Express Service** shall apply.

DHL Kleinpaket is a product of DHL Paket GmbH.