

THE RELIABLE DHL 2-MANN-HANDLING SHIPPING SOLUTION



With DHL 2-Mann-Handling, you can ship heavy, bulky and transport-sensitive goods safely and quickly in Germany, Austria, Luxembourg and Switzerland. Whether furniture, consumer electronics, household appliances or recreation equipment - two competent delivery staff transport your goods to the customer with care.

YOUR BENEFITS

- Shipping within Germany, Austria, Luxembourg and Switzerland (including customs clearance)
- Individual delivery times – personally coordinated with your customers
- Delivery monitoring – with our online Track & Trace system
- Valuable additional services such as disposal of old devices, furniture and packaging
- Integrated returns collection and return of goods to meet the legal return deadline
- Increase your revenue – through services perfectly tailored to the wishes of your customers

TRANSPORT

Decide individually whether we collect your shipment from you by swap body or whether you deliver them to one of our HUBs yourself. From our HUBs, your shipments are daily distributed to around 30 regional bases throughout Germany. Thanks to our extensive network, we can usually deliver to every postcode in Germany every day.

Before delivery, we coordinate an individual delivery times with your customer by telephone. The delivery takes place Monday to Friday directly at your customer's place of use, meaning that the sofa is brought directly into the living room, for example. An integrated solution for the collection and return of your goods enables you to comply with the legal return deadline.

ADDITIONAL SERVICES

Cash on delivery without receipts: On your request, delivery will only be made against cash collection of the specified amount. You will then receive the amount conveniently by bank transfer to your account.

Installation: Installation as well as connection of electrical devices at the place of your customers' choice.

Ready-to-use assembly: Complete assembly of upholstered furniture at the desired place of use.

Furniture assembly: Qualified assembly of the delivered furniture at the desired place of use.

TV-Installation: Set-up and installation of the TV set up to the start of the automatic channel search, wall assembly if required.

Heavy goods service: For single packages with a weight of up to 180 kg or a length of up to 6 m.

Appointment services: After-work services, 24- or 48-hour shipping solution, Saturday deliveries or on the desired delivery day.

Packaging collection and disposal: Unpacking the delivered goods as well as the proper disposal of the packaging material.

BILLING

Your consignments are billed based on actual production data. This eliminates time-consuming cancellations in the event of non-delivery.

DO YOU HAVE ANY FURTHER QUESTIONS?

For more information, please visit www.dhl.de/en/2MH.