

Sender: no-reply@deutschepost.de

DHL Retoure Selbstzahler

Your return shipment to

<companyname>

Hello,

You have informed us, <companyname>, that you would like to return your shipment. Among other things, you can use the return process with DHL for this purpose:

Go [here to the simplified purchase process](#) <link to DHL Online Franking> of a pre-filled DHL shipping label. Our return address is already filled in, you only need to select the appropriate shipping label and enter your sender information.

You can use the packaging provided by us for the return shipment if it is intact. Please remove all old shipping labels and barcodes beforehand.

You may be able to optimize the return postage you pay by using smaller packaging and considering the appropriate dimensions and weight when selecting the shipping label. The outer packaging should be made of cardboard or paper.

If you do not agree with this process, especially do not want to use the simplified return with DHL, feel free to contact us again.

Kind regards,

<companyname>

<companystreet><companyhouse number>

<companypostcode><companytown>

VAT-ID: <...>

Court of jurisdiction: <Amtsgericht... >

Administration: <...>