



DNV

# MANAGEMENT SYSTEM CERTIFICATE

Certificate no.:  
189722-2015-AE-BEL-RvA-CC12

Initial certification date:  
27 November 2015

Valid:  
27 November 2024 – 26 November 2027

This is to certify that the management system of

## DHL Express Customer Service GmbH

Country Head Office:

Heinrich Bruening Strasse 5, 53113 Bonn, Germany

Including sites as mentioned in the Appendix accompanying this certificate.

has been found to conform to the Energy Management System standard:

**ISO 50001:2018**

This certificate is valid for the following scope:

**DHL Express Europe direct energy consumption of own operated facilities including: service centers, hubs, gateways, offices, sales and call centers for the service range: document and parcel distribution, including 3rd party energy consumption for transportation of goods.**

Place and date:  
Barendrecht, 30 December 2024

For the issuing office:  
DNV - Business Assurance  
Zwolsseweg 1, 2994 LB Barendrecht, Netherlands



Erie Koek  
Management Representative



Each of fulfillment of conditions as set out in the Certification Agreement may render this Certificate invalid.

ACCREDITED UNIT: DNV Business Assurance B.V., Zwolsseweg 1, 2994 LB, Barendrecht, Netherlands - TEL: +31(0)102922689. [www.dnv.com/assurance](http://www.dnv.com/assurance)