

AS INDIVIDUAL AS YOUR REQUIREMENTS: DHL PAKET INTERNATIONAL



DHL Paket International is the optimum solution for shipping parcels worldwide. Depending on the country, you can send parcels weighing up to 31.5 kg to more than 220 countries and territories in the world – simply and reliably. Thanks to its large number of services, DHL Paket International can be adapted perfectly to your shipment requirements and offers you unsurpassed reliability.

THE BENEFITS FOR YOU

- Worldwide dispatch of individual parcels across more than 220 countries and territories in the world
- Particularly suitable for shipments to consumers (in cooperation with national postal services)
- Can be combined with many services and billing options
- An inclusive transport insurance of up to EUR 500 for every parcel

- Saturday delivery in many countries
- Simple preparation for dispatch through standardized handling
- Central use of all DHL applications such as dispatch preparation, pick-up and shipment tracking via the DHL business customer portal

OUR PROMISE TO YOU

Sending with DHL is easy.

When preparing an item, we have the perfect offer for your individual requirements.

The **DHL business customer portal** is a particularly straight forward solution. With this service, you can control all aspects of your DHL dispatch simply by logging on to our website. Among the things you can do with this central online access are:

- make an order for the parcel to be collected from you
- use the tracking service
- view your invoices

- order dispatch supplies
- retrieve product information

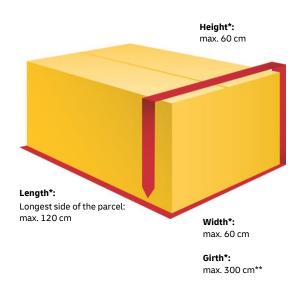
DHL IS ALWAYS HERE FOR YOU WITH NUMEROUS, ATTRACTIVE AND FLEXIBLE SERVICES

Our most important services for you at a glance:

- **Premium** Dispatch offers fast, worldwide shipment to any address.
- With GoGreen, you can send your goods in a CO2-neutral way.
- With sender's instructions you can decide in advance how to proceed if the parcel is undeliverable.
- Additional transport insurance is possible for goods valued between EUR 2,500 and EUR 25,000.
- With the cash on delivery service, the goods are delivered only on receipt of the C.O.D. amount. The maximum amount depends on the destination country.
- With the bulky goods service (depending on the destination country) you can send parcels that exceed maximum dimensions or which have special external characteristics.
- A choice of several billing options: e.g. the standard bill posted with EDI or payment in advance with Paketmarke International.

With DHL Retoure International, you can give your customers a simple way of handling returns and flexible posting of the returns in all branches of our cooperation partners abroad.

FLEXIBLE SHIPMENT SIZES



Minimum dimensions	Length 15 cm, width 11 cm, height 1 cm Roll-shaped items: 5 cm diameter
Maximum dimensions*	Maximum dimensions Length 120 cm, width 60 cm, height 60 cm Max. girth: 300 cm** Roll-shaped items: 15 cm diameter
Max. weight*	31,5 kg
Note	 if the dimensions 120 x 60 x 60 cm are exceeded or the maximum dimensions for roll-shaped parcels are exceeded or the parcel is packaged inadequately, the price of the shipment will increase, or a supplement will be payable.*

Depending on destination country

DHL Paket GmbH, Marktkommunikation – No.: 003E – Date: 04/2016 – 2 of 2

DHL Paket International DHL Paket

^{**} Calculation of girth size = length + 2 x width + 2 x height