

# Declaration of consent for the use of data

Deutsche Post 



## Supplementary data privacy policy information

This data privacy information is supplementary to DPDHL's general Data Privacy Notice, which can be accessed via the following websites:

**[deutschepost.de/en/f/footer/data-protection-and-cookies.html](https://deutschepost.de/en/f/footer/data-protection-and-cookies.html)**

**[dhl.de/en/toolbar/footer/privacy-notice.html](https://dhl.de/en/toolbar/footer/privacy-notice.html)**

## Legal basis for data processing

### 1. Processing the following data

As intimated in the present correspondence, DPDHL intends in future to offer joint sales support for products and services offered by Deutsche Post AG and DHL Paket GmbH. Furthermore, DHL Express Germany GmbH plans to further improve the sales support it currently offers. In connection with this, consent is to be obtained by DPDHL for the general processing of personal data, including data subject to postal secrecy protection. For such purposes, the following data categories are to be used and exchanged by the specified companies:

- Master data, i.e. data pertaining to the company, including contact data for employees and key company data where appropriate
- Contract data relating to framework agreements
- Number of sales contacts
- Number of customer entries per year
- Payment circumstances
- Revenue and volume data, i.e. aggregated data on services rendered
- Geographical volume data, i.e. data providing DPDHL with information as to the areas in which – in particular which German federal states – mail and parcels are most often sent in specific periods
- Feedback, complaints provided by senders in their capacity as DPDHL customers
- Dispatch data, i.e. specific information on the mail-sending process

No end customer data is recorded, saved, exchanged or used in any form for our own purposes.

As contractually agreed, consent may be withdrawn with future effect at any time. Withdrawals must be addressed to: **[kundendaten@dhl.com](mailto:kundendaten@dhl.com)**.

### 2. Data security

DPDHL has introduced state-of-the-art technical and organizational security measures in order to protect data from unauthorized access, misuse, loss or destruction.