

EUROPE-WIDE AND ECONOMICAL PARCEL SHIPMENT TO YOUR BUSINESS PARTNERS



DHL EUROPAKET

DHL Europaket is the ideal solution for your business-to-business parcel shipments into 32 European countries. You benefit from a sophisticated partner network that ensures reliable and quick transit times and the same quality standards regardless of country.

YOUR BENEFITS

- Central use of all DHL applications such as dispatch preparation, pick-up and shipment tracking via the DHL business customer portal
- Dispatch of individual parcels of up to 31.5 kg
- Liability against loss or damage at no extra charge up to EUR 500
- Quick and reliable transit times
- Regular pick-up of your export shipments
- Self-delivery to depot if desired
- Second delivery attempt is free of charge
- On dispatch to countries which have customs fees, you can choose among 2 types of shipping conditions
- Collective customs clearance possible
- Ubiquitous network: Delivery to remote areas
- Simple preparation for dispatch

SENDING WITH DHL IS EASY

When preparing an item, we have the perfect offer for your individual requirements.

The **Post & DHL business customer portal** is a particularly straight forward solution. With this service, you can control all aspects of your DHL dispatch simply by logging on to our website. Among the things you can do with this central online access are:

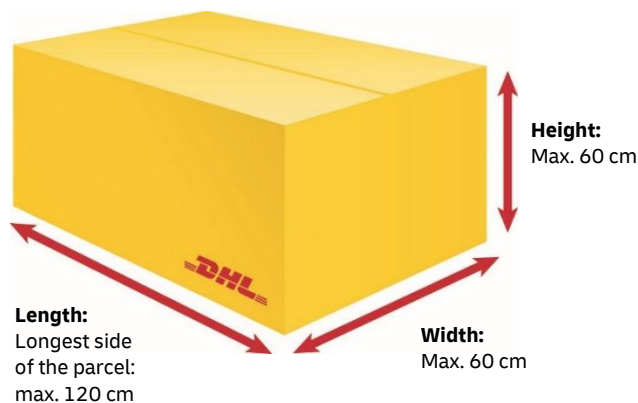
- online preparation for dispatch and generation of EDI data
- make an order for the parcel
- to be collected from you
- use the tracking service
- view your invoices
- order dispatch supplies
- retrieve product information

DHL IS ALWAYS HERE FOR YOU WITH NUMEROUS, ATTRACTIVE AND FLEXIBLE SERVICES

Our most important services for you at a glance:

- The Europaket is supported by a dedicated customer service team of experienced experts
- If the first two free delivery attempts have been unsuccessful, then a **third attempt to deliver** may be agreed if desired
- If undeliverable, the parcel can be **returned if you wish**
- If a parcel is undeliverable, it can be **delivered to a different address**
- Shipment **tracking** is available 24/7
- With the **bulky goods service** you can send parcels that exceed maximum dimensions or which have special external characteristics
- **Customs clearance and formalities** (two types of shipping conditions) for non-EU countries is handled for you
- Additional **transport insurance** is possible for goods valued between EUR 2,500 and EUR 25,000
- A **standard invoice** is provided through posting with EDI

With **DHL Retoure International**, you can give your customers a simple way of handling returns and flexible posting of the returns in all branches of our cooperation partners abroad.



MINIMUM DIMENSIONS

Length 15 cm
Width 11 cm
Height 1 cm

MAXIMUM DIMENSIONS

Length 120 cm
Width 60 cm
Height 60 cm

MAXIMUM WEIGHT

31,5 kg