

FUNCTION „PICKUP“ IN THE POST & DHL BUSINESS CUSTOMER PORTAL

COMPLETE PICKUP LOCATION - FUNCTION „PICKUP“

DHL Paket GmbH
Bonn, May 2023

Online touchpoints Business customers



For pickups of more than 10 parcels, or parcels in roll containers, swap bodies or grouped on pallets, DHL Paket requires additional information from you

1. Contact persons for queries (incl. phone number)

DHL Paket requires a contact person on site incl. telephone number for queries who can be contacted at short notice. You can select an existing contact from the drop-down list or enter and save a new one. Notifications by email (order confirmation, pickup time frame) can each be activated as required.

2. Conditions on site

Let us know if the pickup location is in a pedestrian area or is at a sloped area and record the floor if the pickup is not to be on the ground floor.

3. Largest type of vehicle that can be used on site

Select the largest possible type of vehicle that can generally be used to travel to the pickup location (not referring to the vehicle needed for a pickup order).

4. On site loading options

Indicate whether a truck with tail lift is required and whether a forklift is available on site. If a ramp is available, please record the height in cm.

5. Business hours/opening hours

Please indicate the times when the pickup can be successfully carried out.

Pickup Location-ID: A574 95016

Name & Address

Company: DHL Paket GmbH
Address: Flughafenstraße 100
City: Köln, Country: DE

Contact Person

Contact Name: [Redacted] Contact Phone: [Redacted]
Contact E-Mail: [Redacted]

Mail settings for this contact are deactivated

At this Pickup Location the collection of large quantities is possible as standard.
Please order before 12:00 pm on Thursday.

Pickup on Saturday possible with more than 10 parcels, pickup order till Thursday, 1x if block required

Pickup location details

Is loading ramp available? Yes No
Is collection on ground floor? Yes No
Is ramp ground? Yes No
Is forklift available? Yes No
Is crane available? Yes No

Maximum vehicle size?

No
 Small truck (3.5t)
 Large truck (40t)
 Truck with trailer

Opening hours of business hours

At these times you need to be present during opening hours. The pickup usually takes place between 08:00 am and 02:00 pm. Please enter in 24-hour time format.

Use will inform you of the scheduling pickup time frame in the order confirmation email

	Opening hours 1 (optional)		Opening hours 2 (optional)	
Weekday	Start	End	Start	End
Mon	08:00	12:00	14:00	17:00
Tue	08:00	12:00	08:00	17:00
Wed	08:00	12:00	08:00	17:00
Thu	08:00	12:00	08:00	17:00
Fri	08:00	12:00	08:00	17:00
Sat	08:00	12:00	08:00	17:00
Sun	08:00	12:00	08:00	17:00

Identical opening hours for Monday - Saturday

Cancel Add Pickup Location