

# DHL PAKET INTERNATIONAL

## PRICE LIST SERVICES

### SURCHARGES / ADDITIONAL FEES

<b>Lorry Toll and CO<sub>2</sub> surcharge</b>	Separately from the parcel price for the applicable products a surcharge will be charged due to state levies with direct relation to our transport service. This concerns the fee for the use of federal highways with heavy commercial vehicles in Germany (LKW Mautzuschlag) and the additional costs resulting from the federal government's CO <sub>2</sub> pricing.	€ 0.19
<b>Peak surcharge</b>	Surcharge additional to the parcel price, valid in the months of November and December, to ensure necessary investments to build additional capacity in DHL's infrastructure.	€ 0.19
<b>Peak-in-Peak-surcharge</b>	Surcharge additional to the parcel price during peak times in the months of November and December, independently of any additional surcharges (especially the peak surcharge). The exact period will be determined by DHL each year by July 1st and can be viewed at <a href="https://www.dhl.de/surcharges">dhl.de/surcharges</a> .	€ 0.50
<b>Customs data post-processing</b>	Fee for the effort required to make shipments exportable when their electronic customs data is incomplete or incorrect. Post-processing is only possible to the extent that DHL has the necessary data available.	please refer <a href="https://www.dhl.de/customs-data-post-processing">dhl.de/customs-data-post-processing</a>
<b>International Transport Cost surcharge</b>	Necessary surcharge due to recent pricing changes made by the airlines used by DHL Group.	please refer <a href="https://www.dhl.de/transportcostsurcharge">dhl.de/transportcostsurcharge</a>
<b>Routing codes</b>	Coding fee if routing code is not available, incorrect, or illegible. You can create the routing code with the integrated shipment software in the Post & DHL Business Customer Portal or with an own shipping software.	€ 0.49
<b>Expense allowance</b>	For omitted or incorrect weight determination according to section 4 of this agreement: <ul style="list-style-type: none"> <li>• Supplemental collection fee per parcel (per each item): regularly</li> <li>• Lump sum (per each item) in the case of deliberately (intentionally) false information, manipulation</li> </ul>	€ 2.20 € 18.00

### OPTIONALE SERVICES

<b>GOGREEN Europe<sup>1</sup></b>	CO <sub>2</sub> e compensated shipping through investments in climate protection projects. Can only be used after activation.	€ 0.12
<b>GOGREEN Worldwide</b>	CO <sub>2</sub> e compensated shipping through investments in climate protection projects. Can only be used after activation.	€ 0.84
<b>Cash on delivery</b>	Delivery against collection of the amount indicated on the parcel (maximum COD amount is country-specific), in the name and for the account of the Sender. Fee: <ul style="list-style-type: none"> <li>• plus Forwarding fee<sup>2</sup> (if IBAN and BIC are not stated)</li> <li>• plus Certified mail with delivery notification (payable by receiver)</li> </ul>	€ 3.60 € 5.00 country-specific
<b>Bulky Goods</b>	Parcels that deviate the maximum weight and/or the standard dimensions (country specific) and/or parcels that require special operational handling due to their physical proportions; details see at special features in the „Destination information“.	€ 21.00
<b>Additional insurance</b>	Insurance against damage to goods (loss and damage) for particularly valuable goods beyond the existing insurance of € 500: <ul style="list-style-type: none"> <li>• Up to 2.500 €</li> <li>• Up to 25.000 €</li> </ul>	€ 10.00 <sup>3</sup> € 50.00 <sup>3</sup>
<b>Sender's instructions</b>	Return of the parcel in case of non-delivery or similar (country-specific): <ul style="list-style-type: none"> <li>• Carriage by road</li> <li>• Carriage by air</li> </ul>	€ 10.00 € 20.00
<b>Postal Delivered Duty Paid</b>	The recipient receives the parcel in the destination country without separate payment of import duties; these (customs duties, import sales tax and fees) are paid in advance by Deutsche Post and subsequently settled with the Sender afterwards.	€ 4.00
<b>Lump-sum for ordering shipping materials</b>	An overview of shipping material is available at "Shipping Material" in the Post & DHL Business Customer Portal. Order channel: <ul style="list-style-type: none"> <li>• online using the Post &amp; DHL Business Customer Portal</li> <li>• using other methods per order</li> </ul>	no extra charge € 5.00

<sup>1</sup> EU (the European Union) and Switzerland, Norway, Lichtenstein, Iceland, Turkey, Bosnia-Herzegovina, Serbia, Macedonia, the Faroe Islands, Greenland, Montenegro, Albania.

<sup>2</sup> The fee will be deducted from the amount that is withdrawn. This amount should therefore be included in the COD amount.

<sup>3</sup> VAT-free as per § 4 UStG.

Prices plus parcel fee and statutory VAT.

The **General Terms and Conditions of Deutsche Post for the international parcel service** shall apply in the version valid at the time.

DHL Paket International is a Deutsche Post AG Product.