

DHL Paket International – Information on destinations and destination regions



Important information for shipping with DHL PAKET International (DPI) can be found here:

General information:

- Please note that EDI data containing individual shipment details must be sent to DHL Paket for each DHL Paket international shipment (single parcel product). A multi-parcel function is not available.
- Parcel weights must be measured precisely down to the last 100 grams and included in the EDI data.
- Strong recommendation: Include contact information (e-mail / telephone number) in the shipment details. This information can be used to respond to inquiries and improve delivery quality as well as processing times (e.g., for customs clearance). In some countries, e.g., European destinations, the electronic information can trigger other processes such as automatic notification.
- Messages that are not intended for the recipient are not allowed.
- Hazardous materials (LQ) and lithium batteries may only be shipped to some destinations and require a supplementary agreement.

Additional information for shipments subject to customs clearance:

- DHL Paket International is a single parcel product.
- Customs documents relevant to the shipment contents must be included with each DHL Paket International shipment shipped to destination countries that charge customs duties: *Two copies of the customs invoice and a customs declarations (CN23; for the number, see column F in the table)*. Customs information must also be filed electronically for each individual parcel. If the updated customs declaration (CN23) is used, the CP71 Dispatch Note does not have to be enclosed. Information that was previously only provided in the CP71 Dispatch Note is now included in the CN23 customs declaration following the update.

- Combining goods from different parcels into one customs invoice / one export accompanying document is not permitted.
- Customs documents must be in English or the country language (see column G on the table).

- Customs documents must be enclosed in a customs declaration pouch and securely attached to the outside of the parcel.
- EDI data (including any relevant customs information) must be filed electronically before pickup / handover of the shipment to DHL Paket and by 6:00 p.m. at the latest.

- For a dutiable value (value of the goods + shipping costs) > 1,000 EUR, the goods must be declared electronically (ATLAS / IAA Plus) with customs by the sender before their handover to DHL Paket. An individual Export Accompanying Document (EAD) must be included with each package. "DE003305" should be entered as the customs office of exit (Ausgangszollstelle). Each parcel must be flagged as a parcel both physically (using a yellow sticker) and in the dispatch logistics system with the export declaration.

- Import duties and fees are always collected from the recipient. Customs duties cannot be charged to a THIRD-PARTY.
- Please note the import restrictions and customs regulations in the destinations and destination regions.

Additional information for COD shipping (only specified destinations, see table):

- An TP93 International cash on delivery payment card (914-100-000) must be included with any DHL Paket international shipment sent COD. The card must be attached securely to the package exterior.

All information is subject to correction and change.

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Destination / Destination region	Information	ISO CODE ZALPHA	Zone	Customs declaration	Approximate transit time (in working days)	Maximum weight in kg	Maximum dimensions	EZE T&T*	Storage period in da Returns	Delivery organization	Saturday delivery	Services	Contact details	Note
Argentina	000	AR	1	2	12-15	30.0	100 x 100 x 100	1	14	yes	yes	Standard Parcel	yes	Customs documents (CN23) customs declaration and two copies of the customs invoice required.
Brazil	000	BR	1	2	12-15	30.0	100 x 100 x 100	1	14	yes	yes	Standard Parcel	yes	Customs documents (CN23) customs declaration and two copies of the customs invoice required.
Canada	000	CA	1	2	12-15	30.0	100 x 100 x 100	1	14	yes	yes	Standard Parcel	yes	Customs documents (CN23) customs declaration and two copies of the customs invoice required.
China	000	CN	1	2	12-15	30.0	100 x 100 x 100	1	14	yes	yes	Standard Parcel	yes	Customs documents (CN23) customs declaration and two copies of the customs invoice required.
Colombia	000	CO	1	2	12-15	30.0	100 x 100 x 100	1	14	yes	yes	Standard Parcel	yes	Customs documents (CN23) customs declaration and two copies of the customs invoice required.
Costa Rica	000	CR	1	2	12-15	30.0	100 x 100 x 100	1	14	yes	yes	Standard Parcel	yes	Customs documents (CN23) customs declaration and two copies of the customs invoice required.
Czechia	000	CZ	1	2	12-15	30.0	100 x 100 x 100	1	14	yes	yes	Standard Parcel	yes	Customs documents (CN23) customs declaration and two copies of the customs invoice required.
Denmark	000	DK	1	2	12-15	30.0	100 x 100 x 100	1	14	yes	yes	Standard Parcel	yes	Customs documents (CN23) customs declaration and two copies of the customs invoice required.
Egypt	000	EG	1	2	12-15	30.0	100 x 100 x 100	1	14	yes	yes	Standard Parcel	yes	Customs documents (CN23) customs declaration and two copies of the customs invoice required.
Finland	000	FI	1	2	12-15	30.0	100 x 100 x 100	1	14	yes	yes	Standard Parcel	yes	Customs documents (CN23) customs declaration and two copies of the customs invoice required.
France	000	FR	1	2	12-15	30.0	100 x 100 x 100	1	14	yes	yes	Standard Parcel	yes	Customs documents (CN23) customs declaration and two copies of the customs invoice required.
Germany	000	DE	1	2	12-15	30.0	100 x 100 x 100	1	14	yes	yes	Standard Parcel	yes	Customs documents (CN23) customs declaration and two copies of the customs invoice required.
Greece	000	GR	1	2	12-15	30.0	100 x 100 x 100	1	14	yes	yes	Standard Parcel	yes	Customs documents (CN23) customs declaration and two copies of the customs invoice required.
Hungary	000	HU	1	2	12-15	30.0	100 x 100 x 100	1	14	yes	yes	Standard Parcel	yes	Customs documents (CN23) customs declaration and two copies of the customs invoice required.
India	000	IN	1	2	12-15	30.0	100 x 100 x 100	1	14	yes	yes	Standard Parcel	yes	Customs documents (CN23) customs declaration and two copies of the customs invoice required.
Indonesia	000	ID	1	2	12-15	30.0	100 x 100 x 100	1	14	yes	yes	Standard Parcel	yes	Customs documents (CN23) customs declaration and two copies of the customs invoice required.
Italy	000	IT	1	2	12-15	30.0	100 x 100 x 100	1	14	yes	yes	Standard Parcel	yes	Customs documents (CN23) customs declaration and two copies of the customs invoice required.
Japan	000	JP	1	2	12-15	30.0	100 x 100 x 100	1	14	yes	yes	Standard Parcel	yes	Customs documents (CN23) customs declaration and two copies of the customs invoice required.
Korea	000	KR	1	2	12-15	30.0	100 x 100 x 100	1	14	yes	yes	Standard Parcel	yes	Customs documents (CN23) customs declaration and two copies of the customs invoice required.
Latvia	000	LV	1	2	12-15	30.0	100 x 100 x 100	1	14	yes	yes	Standard Parcel	yes	Customs documents (CN23) customs declaration and two copies of the customs invoice required.
Lithuania	000	LT	1	2	12-15	30.0	100 x 100 x 100	1	14	yes	yes	Standard Parcel	yes	Customs documents (CN23) customs declaration and two copies of the customs invoice required.
Malaysia	000	MY	1	2	12-15	30.0	100 x 100 x 100	1	14	yes	yes	Standard Parcel	yes	Customs documents (CN23) customs declaration and two copies of the customs invoice required.
Mexico	000	MX	1	2	12-15	30.0	100 x 100 x 100	1	14	yes	yes	Standard Parcel	yes	Customs documents (CN23) customs declaration and two copies of the customs invoice required.
Netherlands	000	NL	1	2	12-15	30.0	100 x 100 x 100	1	14	yes	yes	Standard Parcel	yes	Customs documents (CN23) customs declaration and two copies of the customs invoice required.
Norway	000	NO	1	2	12-15	30.0	100 x 100 x 100	1	14	yes	yes	Standard Parcel	yes	Customs documents (CN23) customs declaration and two copies of the customs invoice required.
Poland	000	PL	1	2	12-15	30.0	100 x 100 x 100	1	14	yes	yes	Standard Parcel	yes	Customs documents (CN23) customs declaration and two copies of the customs invoice required.
Portugal	000	PT	1	2	12-15	30.0	100 x 100 x 100	1	14	yes	yes	Standard Parcel	yes	Customs documents (CN23) customs declaration and two copies of the customs invoice required.
Romania	000	RO	1	2	12-15	30.0	100 x 100 x 100	1	14	yes	yes	Standard Parcel	yes	Customs documents (CN23) customs declaration and two copies of the customs invoice required.
Russia	000	RU	1	2	12-15	30.0	100 x 100 x 100	1	14	yes	yes	Standard Parcel	yes	Customs documents (CN23) customs declaration and two copies of the customs invoice required.
Slovakia	000	SK	1	2	12-15	30.0	100 x 100 x 100	1	14	yes	yes	Standard Parcel	yes	Customs documents (CN23) customs declaration and two copies of the customs invoice required.
Slovenia	000	SI	1	2	12-15	30.0	100 x 100 x 100	1	14	yes	yes	Standard Parcel	yes	Customs documents (CN23) customs declaration and two copies of the customs invoice required.
Spain	000	ES	1	2	12-15	30.0	100 x 100 x 100	1	14	yes	yes	Standard Parcel	yes	Customs documents (CN23) customs declaration and two copies of the customs invoice required.
Sweden	000	SE	1	2	12-15	30.0	100 x 100 x 100	1	14	yes	yes	Standard Parcel	yes	Customs documents (CN23) customs declaration and two copies of the customs invoice required.
Switzerland	000	CH	1	2	12-15	30.0	100 x 100 x 100	1	14	yes	yes	Standard Parcel	yes	Customs documents (CN23) customs declaration and two copies of the customs invoice required.
Taiwan	000	TW	1	2	12-15	30.0	100 x 100 x 100	1	14	yes	yes	Standard Parcel	yes	Customs documents (CN23) customs declaration and two copies of the customs invoice required.
Thailand	000	TH	1	2	12-15	30.0	100 x 100 x 100	1	14	yes	yes	Standard Parcel	yes	Customs documents (CN23) customs declaration and two copies of the customs invoice required.
Turkey	000	TR	1	2	12-15	30.0	100 x 100 x 100	1	14	yes	yes	Standard Parcel	yes	Customs documents (CN23) customs declaration and two copies of the customs invoice required.
Ukraine	000	UA	1	2	12-15	30.0	100 x 100 x 100	1	14	yes	yes	Standard Parcel	yes	Customs documents (CN23) customs declaration and two copies of the customs invoice required.
United Kingdom	000	GB	1	2	12-15	30.0	100 x 100 x 100	1	14	yes	yes	Standard Parcel	yes	Customs documents (CN23) customs declaration and two copies of the customs invoice required.
USA	000	US	1	2	12-15	30.0	100 x 100 x 100	1	14	yes	yes	Standard Parcel	yes	Customs documents (CN23) customs declaration and two copies of the customs invoice required.

DHL Paket International – Information on destinations and destination regions

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***In the case of any differences between the two methods, the two methods will be compared.

Current as of July 2026