

## Annex 1 (Remuneration) with validity from 01.12.2023

The following products, services and additional fees are specified in more detail in the service specification DHL Paket to be found at Post & DHL Business Customer Portal (section "Help & Information", chapter "Regulations & Contract documents"). In exceptional cases, in so far as the sender does not use the Business Customer Portal, they are described in the annex. All prices listed exclude the statutory value added tax.

### Domestic Shipment

#### DHL PAKET

The pricing for the product DHL Paket is among other things based on the following basic and structural data:

The monthly item quantity corresponds to the following item quantity, extrapolated over the year, (number of parcels): 500 items  
Distribution of the item quantity, extrapolated over the year, per month (in %):

JAN	FEB	MAR	APR	MAY	JUNE	JULY	AUG	SEPT	OCT	NOV	DEC
8%	8%	8%	8%	8%	8%	8%	8%	8%	8%	10%	10%

The quantity of bulky items, extrapolated over the year: 10 items  
Average space (volume) per parcel: 5 litres

Expected annual bulky share of the total amount: 10 parcels

The agreed scale price (without prices for services):  
     up to 5 kg: 5.63 EUR  
     up to 20 kg: 9.41 EUR  
     up to 31.5 kg: 11.02 EUR

#### SERVICES

Cash on delivery (incl. Additional collection charge)	+ 7.49
Bulky goods	+ xx.xx
Additional insurance up to EUR 2,500*	+ 6.99
Additional insurance up to EUR 25,000*	+ 19.99
Ident-check	+ 2.99
Named person only	+ 1.69
Visual check of age	+ 1.19
Delivery day	+ 0.99
No neighbor delivery	+ 0.99
Signed for by Recipient	+ 0.19
Retail Outlet Routing*	+ 1.99
Parcel recall*	+ 0.00
GoGreen	+ 0.02

#### Prices in EUR

#### ADDITIONAL FEES

Return fee	+ 4.00
Routing code*	+ 0.49
Lorry Toll and CO <sub>2</sub> surcharge*	+ 0.18
Energy surcharge*	+ see <a href="https://www.dhl.de/energiezuschlag">dhl.de/energiezuschlag</a>
Peak surcharge*	+ 0.19

\* see list "additional price components" at the end of this annex

## WARENPOST – Merchandise shipment

The pricing for the product “Warenpost – Merchandise shipment” is among other things based on the following basic and structural data:

The monthly item quantity corresponds to the following item quantity, extrapolated over the year, (number of Warenpost – Merchandise shipments): 7,000 items

Annual share of shipments $\leq 3$ cm	70 %
Annual share of bag packaging	30 %
Average height of shipment	2.00 cm
Average space (volume) per shipment:	1.00 litres
Average share of dangerous goods	0 %

The agreed lump-sum (without prices for services) (für EKP mit Abholung): Including collection	up to 1 kg:	2.70 EUR/Stück
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### SERVICES

Retail-Outlet-Routing\*  
GoGreen

### Prices in EUR

+ 1.49  
+ 0.01

### ADDITIONAL FEES

Return fee  
Energy surcharge\*  
Peak surcharge\*

### Prices in EUR

+ 2.00  
+ see [dhl.de/energiezuschlag](https://www.dhl.de/energiezuschlag)  
+ 0.19

\* see list “additional price components” at the end of this annex

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**DHL RETOURE with pick-up and label**


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The pricing for the product DHL Retoure with pick-up and label is among other things based on the following basic and structural data:

The monthly item quantity corresponds to the following item quantity,  
extrapolated over the year, (number of parcels):

1,000 items

Distribution of the item quantity, extrapolated over the year, per month (in %):

JAN	FEB	MAR	APR	MAY	JUNE	JULY	AUG	SEPT	OCT	NOV	DEC
8%	8%	8%	8%	8%	8%	8%	8%	8%	8%	10%	10%

The quantity of bulky items, extrapolated over the year:

-- parcels

The agreed mixed price (without prices for services):

5.09 EUR

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**SERVICES**

Bulky goods

Individual collection order

- with label printing via DHL GKP
- request via call center additionally

GoGreen

**Prices in EUR**

+ xx.xx

+ 1.99

+ 2.50

+ 0.02

**ADDITIONAL FEES**

Energy surcharge\*

Peak surcharge\*

**Prices in EUR**+ see [dhl.de/energiezuschlag](https://www.dhl.de/energiezuschlag)

+ 0.19

\* see list "additional price components" at the end of this annex

## International Parcel Shipment

### DHL PAKET International / DHL PAKET International Premium

The pricing for the product DHL Paket International and DHL Paket International Premium is among other things based on the following basic and structural data (cumulative):

The monthly item quantity corresponds to the following item quantity, extrapolated over the year, (number of parcels):

200 items

Distribution of the item quantity, extrapolated over the year, per month (in %):

JAN	FEB	MAR	APR	MAY	JUNE	JULY	AUG	SEPT	OCT	NOV	DEC
8%	8%	8%	8%	8%	8%	8%	8%	8%	8%	10%	10%

Average space (volume) per parcel:

5 litres

Your prices:

Tarifzone (see annex)	<b>DHL PAKET International</b>		<b>DHL PAKET International Premium</b>	
	Basic price in EUR	Price per kg in EUR	Basic price in EUR	Price per kg in EUR
1				
2				

You can find the dispatch prices for the individual countries in Annex **Px**.

Invoicing for weight-based prices is per piece and rounded up to 100 grams.

#### SERVICES

Cash on delivery\*

Additional collection charge\*

Bulky goods

Additional insurance up to EUR 2,500\*

Additional insurance up to EUR 25,000\*

GoGreen

- within Europe (see defined countries)
- outside Europe (all other countries of the world)

Services for non-delivery, Return to Sender

(The sender does not affect the choice of the return path)

- repatriation by the fastest route (air repatriation)\*
- repatriation by the cheapest route (road repatriation)\*
- abandoning

Postal Delivered Duty Paid\*

#### Prices in EUR

+ 3.60

+ 5.00

+ 20.00

+ 10.00

+ 50.00

+ 0.12

+ 0.84

+ 20.00

+ 10.00

+ 0.00

+ 4.00

#### ADDITIONAL FEES

Routing code\*

Lorry Toll and CO<sub>2</sub> surcharge\*

Brexit-Handling\*

Peak surcharge\*

International transport cost surcharge\*

#### Prices in EUR

+ 0.49

+ 0.18

+ 3.95

+ 0.19

see [dhl.de/transportcostsurcharge](https://www.dhl.de/transportcostsurcharge)

\* see list "additional price components" at the end of this annex

## WARENPOST International / WARENPOST International Premium

The pricing for the product “Warenpost International / Premium – Merchandise shipment” is among other things based on the following basic and structural data:

The monthly item quantity corresponds to the following item quantity, extrapolated over the year,  
 (number of Warenpost International / Premium– Merchandise shipments): 12.000 items  
 Annual share of shipments ≤ 3 cm 80 %  
 Annual share of bag packaging 3 %  
 Average space (volume) per shipment: 4,7 litres

Tarifzone (see Annex)	<b>Warenpost International</b>		<b>Warenpost International Premium</b>	
	Basic price in EUR	Price per 100g in EUR	Basic price in EUR	Price per 100g in EUR
1				
1 EU				
2				
3				
3 EU				
4				
5				
6				

The agreed prices can be found in the special Appendix **Px**.

Invoicing for weight-based prices is per piece and rounded up to 100 grams.

### SERVICES

GoGreen

### Preis in EUR

+ 0.20

### Additional Fees

Return fee Warenpost International / Premium  
 Peak surcharge\*

### Price in EUR

+ 4.00

+ 0.19

\* see list “additional price components” at the end of this annex

## DHL RETOURE International

The pricing for the product DHL Retoure International is among other things based on the following basic and structural data:

The monthly item quantity corresponds to the following item quantity, extrapolated over the year, (number of parcels):

50 items

Distribution of the item quantity, extrapolated over the year, per month (in %):

JAN	FEB	MAR	APR	MAY	JUNE	JULY	AUG	SEPT	OCT	NOV	DEC
8%	8%	8%	8%	8%	8%	8%	8%	8%	8%	10%	10%

The return fees are determined by the DHL based on production data.

The prices for each country are included in the price table below. Furthermore, please note the specific features of the return countries of the annex "Service specification".

The agreed prices without prices for services:

Country	Price in EUR
Austria	9,73
Belgium	15,37
Bulgaria	10,80
Croatia	18,23
Cyprus	10,81
Czech Republic	12,30
Estonia	18,38
Finland	14,09
France	
Greece	22,52
Hungary	28,24
Ireland	8,22
Italy	
Latvia	9,65
Lithuania	9,12
Luxembourg	9,87
Malta	
Netherlands	21,96
Poland	
Portugal	12,85
Romania	8,29
Slovakia	8,44
Slovenia	10,05

### ADDITIONAL FEES

Lorry Toll and CO<sub>2</sub> surcharge\*

Non workable items\*

Brexit-Handling\*

Peak surcharge\*

### Prices in EUR

+ 0.18

+ XX.XX

+ 1.65

+ 0.19

\* see list "additional price components" at the end of this annex

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**General additional fees****Prices in EUR**

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**Expenditure allowance for omitted or incorrect weight determination according to 3.3.5 of the agreement; applies to all products:**

- Supplemental collection fee per parcel (per each item) national / international: regularly + 2.00
- Lump sum (per each item) national / international in the case of deliberately (intentionally) false information manipulation: + 18.00

**Lump sum for ordering shipping materials**

- online using the Post & DHL Business Customer Portal + 0.00
- using email + 5.00

MASTER

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**\* Additional price components to the services / additional fees Declaration**


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The asterisk notes are product-dependent and relevant only in case a corresponding asterisk reference is included on the respective product page

**National**

Additional insurance up to EUR 2,500	Insurance of the value of goods against damage to goods (loss or damage) beyond the existing liability limit of 500 euro; Value added tax free according to § 4 UStG
Additional insurance up to EUR 25,000	Insurance of the value of goods against damage to goods (loss or damage) beyond the existing liability limit of 500 euro; Value added tax free according to § 4 UStG
Retail outlet routing	This service fee will be charged only if the shipment is stored at the retail outlet due to non-delivery. In case of a non-collection at the retail outlet the shipment is returned to sender and the return fee will be charged.
Parcel recall	In case of a return to sender a return fee will be charged.
Routing Code	Coding fee, if routing code is not available, incorrect or illegible.
Lorry Toll an CO <sub>2</sub> surcharge	Separately from the parcel price for the applicable products a surcharge will be charged due to state levies with direct relation to our transport service. This concerns in particular the fee for the use of federal highways with heavy commercial vehicles in Germany (LKW Mautzuschlag) and the additional costs resulting from the federal government's CO <sub>2</sub> pricing.
Energy surcharge	Percentage surcharge additional to the parcel price according to current energy price development. For all information concerning amount, calculation and effect of the surcharge, please visit <a href="https://www.dhl.de/energiezuschlag">dhl.de/energiezuschlag</a> .
Peak surcharge	Surcharge additional to the parcel price, valid in the months of November and December, to ensure necessary investments in DHL's infrastructure.



## International

Cash on Delivery	Depending on country of destination, usually Europe. As a rule, payment of a return charge for the return transportation of the COD amount (depending on destination country) by the recipient
Additional collection charge	Without detail of IBAN (International Bank Account Number) and BIC (Bank Identifier Code) plus 5,00 EUR
Additional insurance up to EUR 2,500	Insurance of the value of goods against damage to goods (loss or damage) beyond the existing insurance limit of 500 euro; Value added tax free according to § 4 UStG
Additional insurance up to EUR 25,000	Insurance of the value of goods against damage to goods (loss or damage) beyond the existing insurance limit of 500 euro; Value added tax free according to § 4 UStG
Services for non-delivery, Return to Sender: (The sender does not affect the choice of the return path.)	Depending on country of destination country
<ul style="list-style-type: none"> <li>- repatriation by the fastest route (air repatriation)</li> <li>- repatriation by the cheapest route (road repatriation)</li> </ul>	
Return if non deliverable	Plus transport price export
Delivery to remote areas	List of the affected zip codes see <a href="http://www.dhl.de">www.dhl.de</a>
Postal Delivered Duty Paid	The recipient receives the DHL Paket International in the destination country without separate payment of import duties: these (customs duties, import sales tax and fees) are paid in advance by Deutsche Post AG and subsequently settled with the sender afterwards.
Routing Code	Coding fee, if routing code is not available, incorrect or illegible.
Lorry Toll an CO <sub>2</sub> surcharge	Separately from the parcel price for the applicable products a surcharge will be charged due to state levies with direct relation to our transport service. This concerns in particular the fee for the use of federal highways with heavy commercial vehicles in Germany (LKW Mautzuschlag) and the additional costs resulting from the federal government's CO <sub>2</sub> pricing.
Non workable items	Manual Processing Surcharge for international return shipments caused by non-compliance to country-specific weight and dimension limits.
Brexit-Handling	Due per parcel to the United Kingdom, the Isle of Man and the Channel Islands due to the withdrawal from the European Union and the trade relationship.
Peak surcharge	Surcharge additional to the parcel price, valid in the months of November and December, to ensure necessary investments in DHL's infrastructure.
International transport cost surcharge	Necessary surcharge due to recent pricing changes made by the airlines used by DHL Group.