



WARENPOST

Ein Produkt der Deutschen Post

PRICES FOR WARENPOST (MERCHANDISE SHIPMENTS) SERVICES

Numerous additional services are available when shipping with Warenpost, so whatever your needs we've the right service for you.

PRICES FOR SERVICES

Retail outlet routing	This fee will be charged only if the item is stored at the retail outlet due to non-delivery (the recipient cannot be determined at the given address)	€ 1.49
GoGreen	Climate-friendly shipping (thanks to CO ₂ compensation of emissions through investment in climate protection projects)	€ 0.01
Additional fees		
Return fee for undeliverable Warenpost	This charge is payable for undeliverable Warenpost, provided that the non-delivery is not attributable to DHL and in all cases where the item is returned in relation to the 'Retail outlet routing' service ordered by the sender.	€ 2.00
Lump-sum for ordering shipping materials	An overview of shipping material is available at "Shipping Material" in the Post & DHL Business Customer Portal <ul style="list-style-type: none">Lump-sum for ordering shipping materials online using the Post & DHL Business Customer PortalLump-sum for ordering shipping materials using e-mail for each order	No surcharge € 5.00 per order
Expense allowance	For omitted or incorrect weight determination according to this agreement: <ul style="list-style-type: none">Supplemental collection fee per parcel (per each item): regularlyLump sum (per each item) in the case of deliberately (intentionally) false information, manipulation	€ 2.00 € 18.00
Energy surcharge	Percentage surcharge additional to the parcel price according to current energy price development. For all information concerning amount, calculation and effect of the surcharge, please visit dhl.de/energiezuschlag	see dhl.de/energiezuschlag
Peak surcharge	Surcharge additional to the parcel price, valid in the months of November and December, to ensure necessary investments in DHL's infrastructure	€ 0.19

Prices plus Warenpost fee and statutory VAT. The current version of the **GT&C of Deutsche Post AG for DOMESTIC MAIL SERVICES (AGB BRIEF NATIONAL)** shall apply.
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