

# RELIABLE PICK-UP SERVICE IN GERMANY!

## DHL Parcel

We provide parcel delivery services in Germany and more than 220 countries worldwide. DHL Parcel's different possibilities of a pick-up service provide you with a customized solution for your shipments. This service is provided for all business customers with more than 200 shipments p.a. (parcels / Warenpost, domestic / international)

|                              | <b>Regular Pick-Up</b>  | <b>Pick-Up at Request</b>  | <b>Singular Collection</b>  | <b>Individual Collection Order</b>  |
|------------------------------|---|--|---|---|
| <b>Advantages</b>            | Periodical pick-up – fully automated and reliable.  | Flexible and reliable pickup individually following your demand and needs.   | Flexible and reliable pick-up for higher amounts of shipments than agreed.  | Flexible pick-up at any pick-up location in Germany. Optimal choice for your returns.   |
| <b>Requirements</b>          | Business customer contract for at least 500 shipments p.a.                                      | Business customer contract for at least 200 shipments p.a. <ul style="list-style-type: none"> <li>▪ max. 10 shipments</li> <li>▪ no bulky goods</li> </ul> | Business customer contract for at least 200 shipments p.a. <ul style="list-style-type: none"> <li>▪ 11 shipments or more</li> <li>▪ Good for bulky goods</li> </ul> | Business customer contract for at least 200 shipments p.a. and <ul style="list-style-type: none"> <li>▪ max. of 10 shipments per order</li> </ul> |
| <b>Pick-Up Where?</b>        | At your pre-agreed address for pick-up.   | At your pre-agreed address for pick-up.  | At your pre-agreed address for pick-up.   | At any address in Germany.  |
| <b>Pick-Up days</b>          | Delivery: Mon - Sat<br>Transportation: Mon - Fri, Sat only by individual agreement              | Mon - Sat  | Mon - Fri, Sat in certain zip code areas  | Mon - Sat   |
| <b>Pick-Up Time slot</b>     | Delivery: 8 am - 6 pm*<br>Transportation: 8 a.m. - 6 p.m. with an individually agreed time slot | 8 am - 6 pm* with Advise 90 min. time slot on the day of collection  | Delivery: 8 am - 6 pm*<br>Transportation: 8 a.m. - 2 p.m. with Advise 2h time slot on the day of collection   | 8 am - 6 pm* with Advise 90 min. time slot on the day of collection   |
| <b>Booking How? / Where?</b> | No order necessary. --  | Online order via Post & DHL Business Customer Portal.  | Online order via Post & DHL Business Customer Portal.   | Online order via Post & DHL Business Customer Portal.   |
| <b>Cut-Off time?</b>         |   | 10 p.m. for next day orders. Orders are accepted up to 14 days in advance.   | Mo. - Th. 2:30 p.m. / Fr. 1:30 p.m. for next day orders. Orders are accepted up to 14 days in advance.  | 10 p.m. for next day orders. Orders are accepted up to 14 days in advance.  |
| <b>Costs</b>                 | --  | --   | --  | 1,49€ per Individual Collection Order   |

More information can be found in the Post & DHL Business Customer Portal or contact your personal contact at DHL Parcel.

\* No fixed time slots possible due to automated route planning