



DHL EXPRESS - MYDHL API DEVELOPER PORTAL

Whether you are a developer or a customer, utilize our Developer Portal to get an overview of all the features of our one-stop solution, MyDHL API. You can also request and manage your MyDHL API access credentials

SIGN UP FOR DEVELOPER PORTAL

- Go to the [registration page](#) and fill out the form.
- You will receive a confirmation email with a link to set your password.
- Once your profile is created, you will have access to the Developer Portal.

HOW TO NAVIGATE THE DEVELOPER PORTAL

- The Developer Portal provides information on all APIs from different divisions of the DHL Group, allowing you to gain an [overview](#).
- To access MyDHL API for DHL Express , you can either use the filtering options on the left side of the portal or directly click on this link: [DHL Express - MyDHL API](#).
- In addition to general information about the functionalities of MyDHL API, you can find the YAML file for your REST integration in the Downloads section.

TIP: The "Create App" function is not needed for DHL Express. However, if you are using other APIs from the DHL Group, you can add them as an app (only applicable for selected APIs with self-service). Once you have registered for MyDHL API (s. next step), it will be automatically added as an app for you.

The screenshot shows the DHL Express - MyDHL API Developer Portal. The header includes the Deutsche Post and DHL logos, the title 'API Developer Portal', and navigation links for APIs, Documentation, and Help Center. The main content area is titled 'DHL Express - MyDHL API' and features a 'Try Now!' button and a 'Get Access' button. A sidebar on the left contains links to 'Get Started', 'Reference Docs', 'Downloads', and 'Release Notes'. The main content area displays the API version (v 2.11.4), division (DHL Express), and a list of features: Rating, Shipping, Tracking & more for time-definite international shipments; Users with a DHL Express customer account; and Available globally. The region is listed as Global, and the use case is Shipping, Tracking, Information, and Additional Services.



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REQUEST MYDHL API CREDENTIALS

If you are not a DHL Express customer but a developer, please contact esi.germany@dhl.com to obtain developer access to the test environment.

DHL Express customers please follow the instructions below:

- Log in to the Developer Portal.
- Click on either "Request Access" or directly [here](#) to get access to MyDHL API.
- Note that you will need a DHL Express customer number (9 digits, starting with 14). If you don't have an account, you can apply for one [here](#).
- Specify under "How would you like to use the API" whether you are looking to connect directly to DHL Express or if you only need credentials for an existing third-party shipping solution.

How would you like to use the API? *

☐ I wish to integrate directly to DHL Express – MyDHL API ☒ I require credentials to DHL Express – MyDHL API for an existing plugin/ecommerce platform/third-party solution

Requestor Platform Name ? *

Plattformname

22 character(s) remaining

- Select one or more services you would like to use via MyDHL API and enter the approximate number of monthly requests.

Requested Services *

☐ Rating ? ☐ Products ? ☒ Shipment ?

Create Shipment Details

Describe your usage for this service *

Label generation

Transaction volume per month *

50

☐ Tracking ? ☐ Pickup ? ☐ Address validation ?

NOTE FOR PLUGIN USERS: If you are using an existing third-party shipping solution and only need access credentials, simply click on "Shipment" and specify "Label generation," along with the approximate number of your monthly shipments.



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- After submitting the form, you will receive an email confirming that your request is being reviewed. You can also track the status of your request in the Developer Portal dashboard.
- Once your request is approved, you will be able to view and manage your credentials for MyDHL API in the Developer Portal. Additionally, MyDHL API will be added as an app for you.

View

Edit

Delete

Analytics

APIs Dokumentation Hilfecenter DE

App name:

DHL Express - MyDHL API - TEST - DE

Created:

1 day 9 hours ago

Last updated:

1 day 9 hours ago

App status:

approved

Description:

Your onboarding request has been approved and credentials can be viewed below

Credential

Change password

API Key (Username / site ID)

.....

Show key

API Secret (Password)

.....

Show key

APIs

Name	Environment	Rate limit	Status	Actions
MyDHL API	Customer (Integration) Testing	No Rate Limit Defined	enabled	<div>Request Production Access</div>