

September 23, 2025

Resumption of postal merchandise shipping to the United States and Puerto Rico with DHL Paket International from September 25, 2025

Dear Customers and Business Partners,

We are pleased to inform you that postal merchandise shipping to the United States and Puerto Rico **with DHL Paket International** will be possible again beginning on September 25, 2025.

The following aspects must be taken into account during order placement and data transmission:

- Complete and correct customs data for all shipments – particularly entry of the customs tariff number / HS code (at least 6 digits) and of the origin country per goods item
- Mandatory booking of the “Postal Delivered Duty Paid” (PDDP) service for shipments with goods valued at or under USD 800 (previously duty-free)

For shipments with a goods valued at or under USD 800, the PDDP service enables you to pay the import duties for the recipient. The new US customs conditions are also satisfied through performance of this service. No additional costs are incurred by the recipient on delivery.

The PDDP service costs EUR 2 for each shipment to the United States. In addition, the collected customs duties and the fees of the service provider – the so-called “qualified party” – are passed on to you without surcharges. The “qualified party”-fees amount to USD 0.39 plus 2.5% of the collected import duties. The “qualified party” calculates the duties using the “ad valorem” method.

It is not possible to book the PDDP service for shipments with a goods value exceeding USD 800. As before, the recipient pays the duties due upon delivery.

Effective October 1, 2025, we will also reduce the PDDP price to just EUR 2 per shipment for the destination countries for which this service is already available – Norway, Switzerland and Great Britain.

For more information, go to www.dhl.de/us-versand and www.dhl.de/pddp

As the new mandatory PDDP service is not implemented for **Warenpost International**, it **still is not possible** to ship with this product.

Please note that at the present time, data requirements for customs destinations are constantly changing and further changes for shipping to the United States or other customs destinations can occur at short notice. These requirements could necessitate further adjustments to our and your processes.

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We appreciate your understanding and your patience during this transition period. If you have any questions or require further information, please contact your sales representative.

Kind regards,

Your DHL Team